June 20, 2014

Dear Colleagues:

The New York City Department of Health and Mental Hygiene, Bureau of Early Intervention (NYC BEI) is aware that families with children receiving Early Intervention (EI) services face unique challenges in locating and accessing resources. The New York City Resource Guide for Families of Children with Disabilities or Developmental Delays: 2014 was developed to provide a comprehensive guide to community resources for parents/families of children with developmental delays and disabilities and the professionals that work with them.

In order to develop this resource guide, NYC BEI convened the Social Services Task Force. Through extensive research and a broad knowledge base, this team of local experts in community resources, identified a wide range of services, and developed guidance materials, for families with children with developmental delays and disabilities in NYC. The information includes family resources and supports that are critical to a child’s ability to benefit from EI services and to make developmental progress in EI and in the early childhood years.

NYC BEI would like to recognize the Task Force members and their agencies (listed below) for their collaborative efforts in developing this document:

Gary Shulman          Project Consultant
Yesenia Estrella      Sinergia
Catherine Lu          Public Health Solutions
Rhonda Carloss-Smith  Center for Children’s Initiatives
Catherine Warkala    Queens Early Childhood Direction Center
Diane Wenzler         Community Service Society – Benefits
                      Plus Learning Center

Sincerely,

Marie B. Casalino, MD, MPH
Assistant Commissioner
About the Resource Guide

This Resource Guide was developed to support families, service coordinators and service providers in meeting the needs of children with developmental delays and disabilities, and their families in the five boroughs of New York City. It was created by the New York City Department of Health and Mental Hygiene, Bureau of Early Intervention. The resources featured are the work of a broad-based partnership of local experts in community resources.

What's Inside

The Resource Guide contains information about national, New York State, and New York City agencies that provide specialized services and information for families of children with developmental delays and disabilities.

Please note that services in this Guide may require payment. Payment may range from Medicaid to insurance, sliding scale fee, or payment for service. When contacting any of the resources ask if there is a payment for services.

Chapter 1: Health, Medical and Mental Health Resources – Information about free and low-cost mental health, dental, insurance, and medical resources. This chapter also provides information about accessing the New York State Benefit Exchange and links to screening tools for Federal, State and New York City medical benefit programs.

Chapter 2: Social Service Resources – Information about agencies that provide assistance to families with social service needs such as housing, government benefits, immigration, domestic violence, food pantries and the Supplemental Nutrition Assistance Program (SNAP).

Chapter 3: Children’s Resources – Information about services specific to children including child care, recreation resources, sensory gyms, and organizations granting wishes for chronically or terminally ill children.

Chapter Four: Parent Supports and Services – Includes information for parents on getting access to services such as advocacy, financial assistance, transportation, and support groups.

Chapter Five: Parent Education and Information – Information about laws that protect the rights of children with developmental delays and disabilities, strategies for organizing documents to use for accessing different benefits, and websites that contain information frequently requested by parents for children with delays and disabilities.

How to Navigate the Resource Guide

You can navigate the Resource Guide by:

- scrolling through the entire manual based on the page numbers indicated in the table of contents,
- selecting a section from the bookmarks on the left hand side of the screen,
- searching for a particular section or topic, or
- printing out the full document.

How to Submit Corrections

If you find outdated or incorrect information in the Resource Guide (such as website links or contact information), send an email noting the item that needs correction to: eiconsumeraffairs@health.nyc.gov

Please let us know how we can make this Resource Guide better. Take our brief survey at: https://www.surveymonkey.com/s/N3N9HRM
# Table of Contents

## Chapter 1: Health and Mental Health Services
- Clinics Specializing in Medical Services for People with Disabilities ...........................................4
- Dental Services .......................................................................................................................... 8
- Medical Services ......................................................................................................................11
- Payment for Health Services ..................................................................................................15
- Medical and Rehabilitation Equipment .................................................................................18
- Mental Health and Counseling Services ...............................................................................21

## Chapter 2: Social Services
- Agencies Offering Information and Referrals .................................................................33
- Child Abuse ...............................................................................................................................38
- Deaf and Hard of Hearing .......................................................................................................40
- Domestic Violence Resources .............................................................................................42
- Food Resources ......................................................................................................................46
- Housing Resources .................................................................................................................48
- Immigrant Resources .............................................................................................................69
- Public Benefits ..........................................................................................................................74

## Chapter 3: Child Resources
- Child Care ...............................................................................................................................81
- Recreation and Socialization .................................................................................................85
- Sensory Gyms ..........................................................................................................................88
- Wish Granting Organizations ...............................................................................................94

## Chapter 4: Parent Supports and Services
- Advocacy Organizations .........................................................................................................96
- Disability Specific Support Groups .....................................................................................97
- Financial Resources ...............................................................................................................100
- Free and Low Cost Baby Supplies ......................................................................................110
- Language and Translation .................................................................................................121
- Parenting Workshops and Skill Building ..........................................................................123
# Table of Contents

## Chapter 4: Parent Supports and Services (Continued)

- Teen Parents Resources ................................................................. 125
- Transportation Resources .............................................................. 131
- Utility Bills Assistance ................................................................. 134

## Chapter 5: Parent Education and Information

- Disability Rights and Laws ............................................................ 137
- How to Organize Your Child’s Documents ..................................... 143
- Websites that Provide Support and Information for Families ......... 145
This section includes information on the different types of clinics:

**Article 16 clinics:** Clinics approved by the New York State Office for People with Developmental Disabilities (OPWDD) to provide long-term therapies (such as physical therapy) to people with developmental disabilities. These services are prescribed by a doctor or other medical practitioner. Services include helping people with assistive devices such as wheelchairs, hearing aids and walkers.

**Article 28 clinics:** Clinics that can be located either in a hospital or in a non-hospital setting. They are licensed by the New York State Department of Health. Certain Article 28 facilities are designated by the State to serve people with developmental disabilities.

**Health and Hospitals Corporation (HHC):** These are public health hospitals and clinics. They provide families with low-cost and free health care regardless of immigration status or ability to pay. Some offer specific services for families of children with disabilities.

**Private Clinics:** Privately-run facilities that serve people with developmental disabilities and delays. These facilities may also serve typically developing children and adults.

### Clinics Specializing in Medical Services for People with Disabilities

**Dental Services**

**Medical Services**

**Payment for Health Services**

**Medical and Rehabilitation Equipment**

**Mental Health and Counseling Services**

---

**Chapter 1: Health and Mental Health Services**

**Clinics Specializing in Medical Services for People with Disabilities**

**General**

**Citywide**

**Article 16 and 28 Clinics**

**Cerebral Palsy Association (Article 16 & 28)**

921 East New York Ave

Brooklyn, NY 11203

718-778-8587 (Phone)

**Epilepsy Institute (Article 16)**

257 Park Ave. South, Ste. 302

New York, NY 10010

212-677-8550 (Phone)

212-677-5825 (Fax)

[www.epilepsyinstitute.org](http://www.epilepsyinstitute.org)
### Citywide (Continued)

<table>
<thead>
<tr>
<th>Service</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>FEGS (Article 16)</td>
<td>315 Hudson St., 9th Fl. New York, NY 10013</td>
<td>212-366-8400 (Phone) 212-366-8441 (Fax)</td>
<td><a href="http://www.fegs.org">www.fegs.org</a></td>
</tr>
<tr>
<td></td>
<td>80 Van Dam Street New York, NY 100013</td>
<td>917-606-6610 (Phone)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>2432 Grand Concourse Bronx, NY 10461</td>
<td>718-430-0748 (Phone)</td>
<td><a href="http://www.fegs.org">www.fegs.org</a></td>
</tr>
<tr>
<td>Harmony Services (Article 16)</td>
<td>3820 14th Avenue Brooklyn, NY 11218</td>
<td>718-435-8080 (Phone)</td>
<td><a href="http://www.lifespire.org">www.lifespire.org</a></td>
</tr>
<tr>
<td>HASC Diagnostic &amp; Treatment Center (Article 16 &amp; 28)</td>
<td>1221 E. 14th Street Brooklyn, NY 11230</td>
<td>718-434-4600 (Phone)</td>
<td><a href="http://www.hasccenter.org">www.hasccenter.org</a></td>
</tr>
<tr>
<td>HeartShare - Angels on the Bay Evaluation Center (Article 16 &amp; 28)</td>
<td>162-30 Cross Bay Blvd. Howard Beach, NY 11414</td>
<td>718-323-2877 (Phone)</td>
<td><a href="http://www.heartshare.org">www.heartshare.org</a></td>
</tr>
<tr>
<td>Heartshare Wellness</td>
<td>177 Livingston St. Brooklyn, NY 11201</td>
<td>718-855-7707 ext. 8015 (Phone)</td>
<td><a href="http://www.heartshare.org">www.heartshare.org</a></td>
</tr>
<tr>
<td>Interfaith Medical Center Pediatric Clinic (Article 16)</td>
<td>1545 Atlantic Avenue Brooklyn, NY 11213</td>
<td>718-613-4001 (Phone) 718-613-4101 (Fax)</td>
<td><a href="http://www.interfaithmedical.org">www.interfaithmedical.org</a></td>
</tr>
<tr>
<td>Lifespire / ACRMD (Article 16)</td>
<td>350 Seventh Avenue Suite 301 New York, NY 10118</td>
<td>212-741-0100 (Phone) 212-242-0696 (Fax)</td>
<td></td>
</tr>
<tr>
<td>Premier Health Care (Article 16 &amp; 28)</td>
<td>406 10th Ave New York, NY 10001</td>
<td>212-273-6515 (Phone)</td>
<td><a href="http://www.yai.org/services/staying-healthy/">www.yai.org/services/staying-healthy/</a></td>
</tr>
<tr>
<td>Professional Service Centers for the Handicapped (PSCH)(Article 16)</td>
<td>30-50 Whitestone Expressway Flushing, NY 11354</td>
<td>718-445-4700 (Phone) 718-762-6140 (Fax)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>25-34 Steinway St. Astoria, NY 11103</td>
<td>718-777-5243 (Phone) 718-777-5250 (Fax)</td>
<td></td>
</tr>
</tbody>
</table>
General

Citywide (Continued)

Queens Center for Progress - Clinic
(Article 16)
(formerly: UCP of Queens)
81-15 164th St.
Jamaica, NY 11432
718-380-3000 (Phone)
718-380-0483 (Fax)
www.queenscp.org

Staten Island Mental Health Society
Elizabeth
Pouch Center for Special People
Chait Memorial Center (Article 16)
657 Castleton Ave.
Staten Island, NY 10301
718-442-2225 (Phone)
718-442-2289 (Fax)
www.simhs.org

Terence Cardinal Cooke Health Care Center
(Article 16)
1249 Fifth Ave.
New York, NY 10029
212-360-3600 (Phone)
212-360-3830 (Fax)
212-360-3776 (Social Work Office Phone)

United Cerebral Palsy of New York City (Article
16 & 28)
80 Maiden Lane
New York, NY 10038
212-677-7400 ext. 117 (Phone)

175 Lawrence Avenue
Brooklyn, NY 11230
718-436-7600 ext. 106 (Phone)

408 E. 137th Street
Bronx, NY 10454
718-883-3458 ext. 216 (Phone)
281 Port Richmond Avenue

Staten Island NY 10302
718-442-6006 ext. 231 (Phone)
www.ucp.org

Shield Institute, Inc. (Article 16)
144-61 Roosevelt Ave.
Flushing, NY 11354
718-939-8700 (Phone)
718-939-8364 (Fax)
39-09 214th St.
Bayside, NY 11361
718-229-5757 (Phone)
http://www.shield.org/

YAI-National Institute for People with Disabilities
(Article 16)
460 W. 34th St.
New York, NY 10001
212-273-6182 (Phone)
212-273-6100 YAI LINK (Phone)
Bronx - 718-239-1790 (Phone)
Brooklyn - 718-306-1300 (Phone)
718-743-3850 (Phone)
Manhattan- 212-273-6515 (Phone)
Queens - 718-705-1000 (Phone)
718-482-8121 (Phone)
http://www.yai.org/
Clinics Specializing in Medical Services for People with Disabilities

Citywide (Continued)

Health and Hospitals Corporation (HHC)

Morrisania Diagnostic and Treatment Center
Child Development Center (HHC)
1225 Gerard Ave.
Bronx, NY 10452
718-960-2991 (Phone)
718-960-2638 (Fax)
http://www.nyc.gov/html/hhc/html/about/About-HospServices-
PrimaryPre-Morrisania.shtml

New York State Institute for Basic Research in Developmental Disabilities (IBR)
1050 Forest Hill Road
Staten Island, NY 10314
718-494-0600 (Phone)
718-494-6330 (Phone)
718-494-0833 (Fax)
http://www.opwdd.ny.gov/institute-for-basic-research/home

Kings County Hospital
Developmental Evaluation Clinic (HHC)
451 Clarkson Ave., N Bldg., Rm. 311
Brooklyn, NY
718-245-3131 (Phone)

Infant Development Center at IBR
1050 Forest Hill Rd.
Staten Island, NY 10314
718-494-5151 (Phone)
718-494-4806 (Fax)
http://www.opwdd.ny.gov/institute-for-basic-research/jervis-
clinic

Private

Eden II (Private)
150 Granite Avenue
Staten Island, NY 10303
718-816-1422 ext. 224 (Phone)
http://eden2.org/family-support-services/

Koicheff Health Care Center (Private)
2324 Forest Avenue
Staten Island, NY 10303
718-447-0200 (Phone)

Maimonides Medical Center Developmental Center (Private)
9802 10th Avenue
Brooklyn, NY 11220
718-283-6000 ext. 1900 (Phone)
718-635-6745 (Fax)
www.maimonidesmed.org/
Chapter 1: Health and Mental Health Services

Clinics Specializing in Medical Services for People with Disabilities

Dental Services

Medical Services
Payment for Health Services
Medical and Rehabilitation Equipment
Mental Health and Counseling Services

Dental Services

This section includes agencies that specialize in care and treatment for the teeth, gums and mouth. They are familiar with the special needs of people with disabilities.

Citywide

American Dental Association - Give Kids A Smile Program
The American Dental Association holds a yearly clinic in most communities. Click on the Clinic locator to find a clinic in your area.
http://www.ada.org/

ArchCare
205 Lexington Avenue, 3rd Floor
New York, NY 10016
212-360-3976 (Phone)
https://www.archcare.org/specialized-care/developmental-disabilities-clinic

Brookdale Hospital Medical Center
1 Brookdale Plaza.
Brooklyn, NY 11212
718-240-6282 (Phone)

Kings County Hospital - Dental Services
541 Clarkson Ave.
“ E ” Bldg., at 39th St.
Brooklyn, NY 11203
718-245-4914 (Phone)
## Dental Services

### Citywide (Continued)

<table>
<thead>
<tr>
<th>Location</th>
<th>Contact Information</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Lutheran Medical Center</strong></td>
<td>Sunset Park Family Health Center</td>
<td>Dept. of Dentistry</td>
</tr>
<tr>
<td></td>
<td>150 55th St.</td>
<td>718-630-6875 (Phone)</td>
</tr>
<tr>
<td></td>
<td>Brooklyn, NY 11220</td>
<td><a href="http://www.lutheranmedicalcenter.com/ServicesAndSpecialties/Dentistry">http://www.lutheranmedicalcenter.com/ServicesAndSpecialties/Dentistry</a></td>
</tr>
<tr>
<td><strong>Maimonides Medical Center</strong></td>
<td>Children's Dentistry - Pedodontics</td>
<td>4305 13th Ave.</td>
</tr>
<tr>
<td></td>
<td>Brooklyn, NY 11218</td>
<td>718-871-9111 (Phone)</td>
</tr>
<tr>
<td><strong>Manhattan Pediatric Dental Group</strong></td>
<td>192 E. 75th St.</td>
<td>212-570-2221 (Phone)</td>
</tr>
<tr>
<td></td>
<td>New York, NY 10021</td>
<td><a href="http://www.smiles4kids.com">http://www.smiles4kids.com</a></td>
</tr>
<tr>
<td><strong>New York City Human Resources Administration</strong></td>
<td>This website contains free and low cost dental clinics in New York City</td>
<td><a href="http://www.nyc.gov/html/hra/downloads/pdf/services/health/map_58p_dental_list.pdf">http://www.nyc.gov/html/hra/downloads/pdf/services/health/map_58p_dental_list.pdf</a></td>
</tr>
<tr>
<td><strong>New York State Office for People with Developmental Disabilities</strong></td>
<td>This website provides a comprehensive listing of dental clinics that work with persons who have disabilities.</td>
<td><a href="http://www.opwdd.ny.gov/opwdd_services_supports/oral_health/dentistry_locations">http://www.opwdd.ny.gov/opwdd_services_supports/oral_health/dentistry_locations</a></td>
</tr>
<tr>
<td><strong>NYU Dental Clinic</strong></td>
<td>345 E. 24th St., at 1st Ave.</td>
<td>212-998-9800, Children's Services</td>
</tr>
<tr>
<td></td>
<td>New York, NY 10010</td>
<td>212-998-9652, Mobile Dental Van</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.nyu.edu/dental/patientinfo/">http://www.nyu.edu/dental/patientinfo/</a></td>
<td></td>
</tr>
<tr>
<td><strong>Queens Hospital Center - Dental Clinic</strong></td>
<td>82-68 164th St.</td>
<td>718-883-3270 (Phone)</td>
</tr>
<tr>
<td></td>
<td>Jamaica, NY 11432</td>
<td>718-883-3271 Emergency (Phone)</td>
</tr>
<tr>
<td><strong>Jacobi Medical Center</strong></td>
<td>Rose F. Kennedy Dental Clinic</td>
<td>1410 Pelham Parkway South</td>
</tr>
<tr>
<td></td>
<td>Bronx, NY 10461</td>
<td>718-430-8528 (Phone)</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.jacobidental.org/anes/anes_rfkcenter.html">http://www.jacobidental.org/anes/anes_rfkcenter.html</a></td>
<td></td>
</tr>
<tr>
<td><strong>St. Barnabas Hospital - Dental Clinic</strong></td>
<td>183rd St. and Third Ave.</td>
<td>718-960-6628 (Phone)</td>
</tr>
<tr>
<td></td>
<td>Bronx, NY 10457</td>
<td><a href="http://sbhny.org/clinical_services/services/general-dentistry">http://sbhny.org/clinical_services/services/general-dentistry</a></td>
</tr>
<tr>
<td><strong>Staten Island University Hospital</strong></td>
<td>North Site</td>
<td>475 Seaview Ave</td>
</tr>
<tr>
<td></td>
<td>Staten Island, NY 10305</td>
<td>718-226-9080 (Phone)</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.siuh.edu/Our-Services/Clinical-Services/Dentistry.aspx">http://www.siuh.edu/Our-Services/Clinical-Services/Dentistry.aspx</a></td>
<td></td>
</tr>
</tbody>
</table>
Dental Services

General

Citywide (Continued)

Steven and Alexandra Cohen Children’s Medical Center of New York
270-05 76th Ave.
New Hyde Park, NY 11040
718-470-3111 (Phone)
http://www.northshorelij.com/ccmcny/ccmcny-our-services/ccmcny-dental

United Cerebral Palsy Association
330 West 34th Street
New York, NY 10001
(212) 947-5770 (Phone)

Jerome Belson Clinic
245 E. 149 St.
Bronx, NY 10451
718-665-7565 (Phone)

Koicheff Clinic
2324 Forest Ave
Staten Island, NY 10303
718-447-0200 ext. 212 (Phone)

United Cerebral Palsy of NYC, Inc. Dental Services
122 E. 23rd St. 2nd Fl.
New York, NY 10010
212-677-7400, ext. 210 (Phone)
http://www.cpofnys.org/Metro/OurServices/HealthCareCenters.aspx

Visident
Dentist makes house calls.
214-41 42nd St.
Bayside, NY 11361
Dr. William Stone
718-357-8797 (Phone)
www.visident.com

YAI-Seeing Beyond Disability
406 10th Ave., 9th Fl. (bet. 33-34th St.)
New York, NY 10001
212-273-6182 (new patients)
212-273-6515 Dental Clinic
http://www.yai.org/services/staying-healthy/
## Chapter 1: Health and Mental Health Services

<table>
<thead>
<tr>
<th>Clinics Specializing in Medical Services for People with Disabilities</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dental Services</td>
</tr>
<tr>
<td><strong>Medical Services</strong></td>
</tr>
<tr>
<td>Payment for Health Services</td>
</tr>
<tr>
<td>Medical and Rehabilitation Equipment</td>
</tr>
<tr>
<td>Mental Health and Counseling Services</td>
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</tbody>
</table>

This section includes information on obtaining medical care. The section is divided into two topics: Medical Care and Homecare Services.

### Medical Services

<table>
<thead>
<tr>
<th>Medical Care</th>
</tr>
</thead>
<tbody>
<tr>
<td>This topic includes information on where to get free and low-cost medical care.</td>
</tr>
</tbody>
</table>

### Citywide

**ArchCare**

The Developmental Disabilities Clinic at Terence Cardinal Cooke Health Care Center offers many clinical services, including psychiatry, speech evaluation and therapy, psychology, social work, physical therapy, occupational therapy, nutritional therapy, dentistry, and diagnostic evaluations in medicine. A primary care physician is in charge of all of the patients' medical and therapeutic care.

205 Lexington Avenue, 3rd Floor  
New York, NY 10016  
212-360-3976 (Phone)  
https://www.archcare.org/specialized-care/developmental-disabilities-clinic

**Bronx Health Link**

Information about services in the Bronx for pregnant women and parents of infants, as well as other services for families with children of all ages, including domestic violence support and farmers markets.

851 Grand Concourse, Room 914  
Bronx, NY 10451  
718-590-2648 (Phone)  
http://www.bronxhealthlink.org/bronxhealthlink/about/mission/
Deborah Heart and Lung Center
Free treatment for pulmonary and cardiac problems is offered at the New Jersey location on a case-by-case basis.
200 Trenton Road
Browns Mills, NJ 08015
800-555-1990 (Toll-free)
609-735-2923 (Phone)
www.deborah.org

Early Hearing Detection and Intervention – Pediatric Audiology Links to Services (EHDI PALS)
This is a web-based source of information, resources and services for children with hearing loss. It also contains information about facilities that will provide audiological screenings for children under five years of age.

Family Planning Providers
The Federal Title X Family Planning program funds prenatal and family planning services through a network of New York City providers. Services include medical, social work, HIV counseling and testing, and STD screening and treatment and dispensing of birth control to low-income, uninsured and under-insured women.
http://www.health.ny.gov/community/pregnancy/family_planning/program_sites.htm

Gift of Life, Inc.
Cardiac surgery may be made available to those who have no other means of paying. Accepts overseas children through the sponsorship of Rotary clubs. Click on below link, go to “Family Guidelines”
516-504-0830 (Phone)
http://www.giftoflifeinc.com/Pages/GOL/Home.aspx

Healing the Children, N.E.
Makes arrangements to provide medical treatment for children who have no other medical funding.
219 Kent Road, Suite 20
P.O. Box 129
New Milford, CT 06776
860-355-1828 (covers NYC) (Toll-free)
www.htcne.org

NYC Department of Health and Mental Hygiene - Children with Special Health Care Needs Program
Assists families with the cost of medical care and equipment for children with disabilities who are uninsured or under insured. Documentation status in the country does not matter.
Call 311 or 347-396-4618 (Phone)

New York City Health and Hospitals Corporation (HHC)
Low-cost health care provided by a network of participating hospitals throughout New York City. Documentation status in the country does not matter.
Administrative Office
125 Worth Street
New York, NY 10013
212-788-3339(Phone)
www.nyc.gov/hhc

NYC Immunization Hotline - NYC Department of Health
Information on vaccinations for children.
Call 311
National Organization for Rare Disorders (NORD)  
NORD’s patient assistance program funds life-saving or life-sustaining medications that families otherwise couldn’t afford. It also helps to fund insurance premiums, co-pays, transportation to specialists for diagnostic testing for rare disorders.  
55 Kenosia Avenue  
Danbury, CT 06810  
800-999-6673 (Toll-free)  
203-744-0100 (Phone)  
www.rarediseases.org

Operation Smile, Inc.  
Provides free surgeries to repair cleft lip, cleft palate and other craniofacial abnormalities.  
6435 Tidewater Drive  
Norfolk, Virginia 23509  
888-677-6453 (Toll-free)  
757-321-7645 (Phone)  
www.operationsmile.org

Shriners Hospitals for Children  
Shriners Hospitals for Children is committed to providing the best care for children in their specialty areas of Orthopedics, Burns, Spinal Cord Injuries and Cleft Lip and Palate. They will link you with the closest participating hospital.  
200 Rocky Point Drive  
Tampa, Florida 33607  
800-237-5055 (Toll-free)  
http://www.shrinershospitalsforchildren.org/

St. Jude Children’s Research Hospital  
Offers free treatment for cancer and other life-threatening conditions for children from birth to 18 years of age at their Tennessee location.  
262 Danny Thomas Place  
Memphis, TN 38105  
866-278-5833 (Toll-free)  
888-226-4343 (Toll-free)  
901-495-3300 (Phone)  
www.stjude.org

United HealthCare Children’s Foundation (UHCCF)  
UHCCF is a non-profit charity that offers medical grants. These grants help improve access to medical services and items that are not covered, or not fully covered, by a family’s current health benefit plan. Grants may pay for necessary medical services and medical equipment such as physical therapy, surgery, chemotherapy, and medical equipment such as orthotics, wheelchairs and hearing aids for children.  
MN17-W400  
PO Box 41  
Minneapolis, MN 55440-0041  
855-698-4223 (Phone)  
http://www.uhccf.org/
This topic provides information on Homecare Services, which are crisis intervention services to help families that are having difficulty meeting their basic needs. Homecare services teach families the skills to manage their everyday responsibilities like finances and household chores. Homecare is not a babysitting service. If the family needs temporary child care, other resources such as friends, relatives, or respite care should be used.

More information on respite can be found in Chapter 3: Children's Resources: Child Care.

**How can I apply for Homecare Services?** If your child has Medicaid you might qualify for this service. Discuss the need for this service with your child's primary care physician. If your child is enrolled in a Medicaid managed care plan you should contact your managed care plan.

---

**Community Alternative Systems Agency (CASA)**

Families with children who are exempt from managed care enrollment and who receive fee-for-service Medicaid can request home care through their local Community Alternative Systems Agency (CASA) office. Your child's doctor will have to complete the form M11-Q verifying that you or your child are medically eligible for these services.

To find the local CASA office, call:
- NYC Homecare: 212-676-6800 (Phone)
- Family Home Care Services (FHC)
  150 William St., 7th Floor
  New York, NY 10038
  212-676-6800 (Phone)

Chapter 1: Health and Mental Health Services

Clinics Specializing in Medical Services for People with Disabilities

Dental Services

Medical Services

Payment for Health Services

Medical and Rehabilitation Equipment

Mental Health and Counseling Services

This section includes information on agencies that may connect you to Medicaid or low-cost insurance, or help with paying for prescriptions.

Payment for Health Services

Insurance and Medicaid

This section contains two (2) topics: Insurance and Medicaid, and Paying for Prescriptions.

This topic includes agencies that help you get assistance in paying for healthcare services.

Citywide

New York State of Health: The Official Health Plan Marketplace

NY State of Health is an organized marketplace designed to help individuals, families, and small businesses shop for and enroll in the health insurance plan that meets their needs. This site helps individuals and small businesses compare commercial insurance options, calculate costs and select coverage online, in person, over the phone or by mail. The Exchange will also help people check their eligibility for health care programs like Medicaid and sign up for these programs if they are eligible. The Exchange will explain what type of financial assistance is available to applicants to help them afford health insurance purchased through the Exchange.

Navigators are available to provide in-person enrollment assistance to individuals who would like help applying for health insurance through the Marketplace. Navigator Site locations are available here:

http://www.healthbenefitexchange.ny.gov/IPANavigatorSiteLocations

http://www.healthbenefitexchange.ny.gov/
Child Health Plus (CHP)
CHP provides free or low-cost health insurance for children birth to 19 years of age. Documentation status does not matter.
800-698-4543 (Toll-free)
http://www.health.ny.gov/health_care/child_health_plus/

Family Health Plus
Low-cost health insurance for NYS residents 19-64 years of age. You must be a documented resident for this service.
877-934-7587 (Toll-free)
www.health.ny.gov/health_care/family_health_plus/

Medicaid Information
718-557-1399 (Phone)
http://www.health.ny.gov/health_care/medicaid/#apply

NY Medicaid Choice Helpline
Information about various health care plans under Medicaid, as well as information about how to change coverage from a Medicaid Managed Care plan to regular Medicaid.
800-505-5678 (Toll-free)
http://nymedicaidchoice.com/

Emotional Disabilities
(Children’s Single Point of Access)
888-277-6258 (Toll-free)
http://www.wehealny.org/services/slr_cfi/stl_cspoa.html

Developmental Disabilities
Contact the local Developmental Disabilities Regional Offices (listed under OPWDD in Chapter 2, under Benefit Programs)

Health or Physical Disabilities (Care at Home)
929-221-2308 (Phone)

Children with Disabilities in Foster Care
(Bridges to Health-B2H)
212-676-7077 (Phone)

Medicaid Waiver
Some Medicaid-funded services might be given to children with disabilities no matter what their family income is. Once a child is granted this Medicaid Waiver, Medicaid can be used to pay for services such as:
* Community Habilitation - someone to help the child in the home as well as in the community;
* Home Modification - making an apartment or home wheelchair-accessible;
* Respite;
* Parent Training, and several other services.
**Citywide**

**Big Apple Rx**
Discount prescription program where you can save an average of 47% on prescriptions. You can download the free membership card online.
800-697-6974 (Toll-free)
http://www.bigapplerx.com/

**Merck Patient Assistance Programs**
Merck provides free and discounted medicines to patients who have been prescribed a Merck medication and cannot afford it.
P.O. Box 100
Whitehouse Station, NJ 08889-0100
908-423-1000 (Phone)
http://www.merck.com/merckhelps/patientassistance/home.html

**NeedyMeds, Inc.**
This organization provides information on patient assistance programs that help families find free and affordable medication.
P.O. Box 219
Gloucester, MA 01931
800-503-6897 (Toll-free)
www.needymeds.org

**Pharmaceutical Manufacturers Association**
Free medications
888-477-2669 (Toll-free)
www.pparx.org

**RxAssist**
Patient Assistance Program Center - Offers a comprehensive database of programs and information.
111 Brewster Street
Pawtucket, RI 02860
401-729-3284 (Phone)
401-729-2955 (Fax)
http://www.rxassist.org

**Partnership for Prescription Assistance Kids**
The Partnership for Prescription Assistance offers access to more than 475 public and private patient assistance programs, including more than 180 programs offered by pharmaceutical companies. More than 2,500 brand-name and generic medicines are covered.
877-369-1477 (Toll-free)
http://kids.pparx.org
Chapter 1: Health and Mental Health Services

Clinics Specializing in Medical Services for People with Disabilities

Dental Services

Medical Services

Payment for Health Services

Medical and Rehabilitation Equipment

Mental Health and Counseling Services

This section includes information on where to apply for assistance in paying for medical or rehabilitation equipment that is not covered by private insurance or Medicaid.

You can also search the internet under the term “Fraternal Organizations”. These organizations sometimes help pay for equipment. Some examples are: Lions Clubs, Knights of Columbus, Knights of Pythias, Kiwanis Clubs, and Rotary Clubs. Look for an agency in your borough.

Medical and Rehabilitation Equipment

General

Citywide

Children's Electronic Hand Assistance Project
Runs the HELP Fund that helps children who are appropriate candidates for electronic prosthetics, but are not covered by health insurance.
32975 8 Mile Road
Livonia, MI 48152
866-696-2767 (Phone)
www.myoelectricprosthesis.com

Disabled Children's Relief Fund
Assistive devices/equipment and rehabilitative services.
P.O. Box 89
Freeport, NY 11520
516-377-1605 (Phone)
www.dcrf.com

Darrell Gwynn Foundation
Wheelchair donation program
4850 SW 52nd Street
Davie, FL 33314
954-792-7223 (Phone)
www.darrellgwynnfoundation.org
Medical and Rehabilitation Equipment

First Hand Foundation
This charity will consider funding medical costs and equipment.
2800 Rockcreek Parkway
Kansas City, MO 64117
816-201-1569 (Phone)

Miracle Ear Children's Foundation
Hearing aid donation program.
Sears Hearing Aid Center
1701 Sunrise Highway
Bay Shore, NY 11706 (Closest center to NYC)
1-800-234-5422 (Toll-free)
http://www.miracle-ear.com/childrenrequest.aspx

National Amputation Foundation
Provides free equipment such as crutches, shower chairs, wheelchairs, walkers, canes and shoes for anyone in need. This foundation also provides information and support nationwide.
40 Church Street
Malverne, NY 11565
516-887-3600 (Phone)
www.nationalamputation.org

New Eyes for the Needy
Eyeglass donation program.
549 Millburn Avenue
P.O. Box 332
Short Hills, NJ 07078
973-376-4903 (Phone)
www.neweyesfortheneedy.org

Rainbows Hope, Inc.
Equipment donations for Staten Island residents only.
718-317-9078 (Phone)

TRAID-IN Equipment Exchange Program
The TRAID-In Equipment Exchange Program connects people who no longer need their assistive devices with people who do need them. The program is available to New York State residents only, and is free of charge. Anyone who wishes to participate in the program must first complete an application form. The program will then try to connect the applicant to another participant with the needed device.
800-624-4143 (Voice/TTY/Spanish/ Toll-free).
http://www.justicecenter.ny.gov/services-supports/assistive-technology-traid

Citywide (Continued)
United HealthCare Children's Foundation (UHCCF)
UHCCF is a non-profit charity that offers medical grants. These grants help improve access to medical services and items that are not covered, or not fully covered, by a family's current health benefit plan. Grants may pay for necessary medical services and medical equipment such as physical therapy, surgery, chemotherapy, and medical equipment such as orthotics, wheelchairs and hearing aids for children.
MN17-W400
PO Box 41
Minneapolis, MN 554440-0041
855-698-4223 (Phone)
http://www.uhccf.org/
Chapter 1: Health and Mental Health Services

Clinics Specializing in Medical Services for People with Disabilities

Dental Services
Medical Services
Payment for Health Services
Medical and Rehabilitation Equipment
Mental Health and Counseling Services

This section includes agencies that provide psychological, psychiatric, or social work services for people with disabilities or developmental delays and their families, or can make referrals to those services.

Mental Health and Counseling Resources

Citywide

Lifenet
The NYC Mental Health Association's mental health information and referral as well as crisis intervention line. If you are experiencing a mental health crisis or need referrals for counseling services contact:

Toll-free numbers:
English:  1-800-LifeNet - 800-543-3638
Spanish:  1-877-AYÚDESE - 877-298-3373
Mandarin:  Asian Life Net - 877-990-8585
http://newyorkcity.ny.networkofcare.org/mh/index.aspx

Bronx

Astor Child Guidance Center
750 Tilden Street
Bronx, NY 10467
718-231-3400 (Phone)
1419 Shakespeare Avenue, 1st Floor
Bronx, NY 10452
718-732-7080 (Phone)
www.astorservices.org

AstorCare Bronx Mental Health
2510 Westchester Avenue, 2nd Floor
Bronx, NY 10461
718-824-2792 (Phone)
http://psch.org/programs_services/clinical_services/astrocare

Bronx Lebanon Hospital
Bronx Child and Adolescent Clinic
400-406 E. 176th Street
Bronx, NY 10457
718-901-6888 (Phone)
www.bronx-leb.org
### Bronx (Continued)

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<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
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<tbody>
<tr>
<td>FEGS</td>
<td>Bronx Mental Health Clinic 3600 Jerome Avenue Bronx, NY 10467</td>
<td>718-881-7600 (Phone)</td>
<td><a href="http://www.fegs.org/services/behavioral_health/counseling">http://www.fegs.org/services/behavioral_health/counseling</a></td>
</tr>
<tr>
<td>Fordham Tremont Community Mental Health Center, Child, Adolescent &amp; Family Services</td>
<td>2021 Grand Concourse, 7th Floor Bronx, NY 10453</td>
<td>718-960-0300 (Phone) 718-960-3106 (Phone)</td>
<td><a href="http://www.fordhamtremont.org">www.fordhamtremont.org</a></td>
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<tr>
<td>Hunts Point Multi-Service Center</td>
<td>630 Jackson Avenue Bronx, NY 10455</td>
<td>718-993-3006 (Phone)</td>
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<tr>
<td>Montefiore Medical Center</td>
<td>3340 Bainbridge Avenue Bronx, NY 10467</td>
<td>718-920-4295 (Phone)</td>
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<tr>
<td>Morris Heights Health Center</td>
<td>Walton Counseling Center 57 West Burnside Avenue Bronx, NY 10453</td>
<td>718-716-2229 (Phone)</td>
<td><a href="http://www.mhhc.org/">http://www.mhhc.org/</a></td>
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### General

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<tr>
<th>Name</th>
<th>Address</th>
<th>Phone</th>
<th>Website</th>
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<tbody>
<tr>
<td>JBFCS (Continued)</td>
<td>521 W. 239th Street Bronx, NY 10471</td>
<td>844-663-2255 (Phone)</td>
<td><a href="http://www.jbfcs.org">www.jbfcs.org</a></td>
</tr>
<tr>
<td>Child and Adolescent Crisis Intervention at Jacobi Medical Center</td>
<td>1400 Pelham Parkway South Bronx, NY 10461</td>
<td>718-918-4867 (Phone)</td>
<td></td>
</tr>
<tr>
<td>Jewish Board of Family &amp; Children's Services/ Madeline Borg Community Services (JBFCS)</td>
<td>750 Astor Avenue, 2nd Floor Bronx, NY 10467</td>
<td>1-844-663-2255 (Phone) (Toll-free)</td>
<td></td>
</tr>
</tbody>
</table>
Puerto Rican Family Institute
4123 Third Avenue
Bronx, NY 10457
718-299-3045 (Phone)
www.prfi.org

Riverdale Mental Health Association
5676 Riverdale Avenue
Bronx, NY 10457
718-796-5300 (Phone)
http://rmha.org/

South Bronx Mental Health Council, Inc.
718 E. 142nd Street
Bronx, NY 10454
718-993-1400 (Phone)

Visiting Nurse Service of New York
VNS Children and Adolescent MH Clinic at
FRIENDS
489-493 E. 153rd Street
Bronx, NY 10453
http://newyorkcity.ny.networkofcare.org/mh/services/
agency.aspx?
pid=VisitingNurseServiceofNewYorkFRIENDSclinic_754_2_0

Astrocare Canarsie Mental Health Clinic
1310 Rockaway Parkway
Brooklyn, NY 11236
718-257-3400 (Phone)
http://www.psch.org/programs_services/clinical_services/
article_31

Brooklyn Center for Psychotherapy
300 Flatbush Avenue
Brooklyn, NY 11217
718-622-2000 (Phone)
718-398-3328 (Fax)
www.newdirectionsbrooklyn.com

Brookdale Hospital Community Mental Health
Center
1 Brookdale Plaza
Brooklyn, NY 11212
718-240-5477 (Phone)
http://brookdalehospital.org/clinical-medical-depts/children-s-
mental-health-services.html

Catholic Charities/Builders for Family & Youth
2037 Utica Avenue
Brooklyn, NY 11234
718-377-0752 (Phone)
718-377-0752 (Fax)
www.ccbq.org

Brooklyn Center for Families in Crisis
1309-1311 Foster Avenue
Brooklyn, NY 11230
718-282-0010 (Phone)
718-693-4490 (Phone)
www.bcfcbrooklyn.org/

Community Counseling & Mediation (CCM)
One Hoyt Street
Brooklyn, NY 11201
718-802-0666 (Phone)
718-858-9493 (Fax)
www.ccmnyc.org
**Mental Health and Counseling Resources**

**General**

**Brooklyn (Continued)**

**Brooklyn Resource Center**
938 Kings Highway
Brooklyn, NY 11223
718-998-3235 x314 (Phone)
718-336-3040 (Fax)
www.fegs.org

**Bushwick Child and Mental Health Center**
102 Pilling Street
Brooklyn, NY
718-602-1000 (Phone)
718-602-1111 (Fax)
www.nypcc.org

**Coney Island Hospital**
2601 Ocean Parkway, Hammett Pavilion
Brooklyn, NY 11235
718-616-5316
New Patient Appointments: 718-616-5321

**FEYS**
Brooklyn Mental Health Clinic
199 Jay Street
Brooklyn NY 11201
718-488-0100, x351 (Phone)
718-488-0128 (Fax)

**Good Shepherd Services**
Red Hook Community Center
173 Conover Street
Brooklyn, NY 11231
718-422-1900 (Phone)

441 Fourth Avenue
Brooklyn, NY 11215
718-788-0666 (Phone)
www.goodshepherd.org

**Guidance Center of Brooklyn Heights**
25 Chapel Street #903
Brooklyn, NY 11201
718-875-7510 (Phone)
www.iclinic.net

**Institute for Community Living**
Highland Park Clinic
2581 Atlantic Avenue
Brooklyn, NY 11207
718-495-6700 (Phone)
6201 16th Avenue
Brooklyn, NY 11204
718-256-8600 (Phone)
Rockaway Parkway Clinic
2128 Rockaway Parkway
Brooklyn, NY 11236
718-272-3300 (Phone)
718-927-1801 (Fax)
www.iclinic.net

**Interborough Developmental Consultation Center**
Mental Health Clinic
819 Grand Avenue, Ste. E7
Brooklyn, NY 11211
718-388-5176 (Phone)
1623 Kings Highway
Brooklyn, NY 11229
718-375-1200 (Phone)

821 East New York Avenue
Brooklyn, NY 11203
718-778-0485 (Phone)
9413 Flatlands Avenue
Brooklyn, NY 11236
718-272-1600 (Phone)
<table>
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<tr>
<th>Mental Health and Counseling Resources</th>
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<tr>
<td><strong>General</strong></td>
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<tr>
<td><strong>Brooklyn (Continued)</strong></td>
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<tr>
<td><strong>Interfaith Medical Center</strong></td>
</tr>
<tr>
<td>1545 Atlantic Avenue</td>
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<tr>
<td>Brooklyn, NY 11213</td>
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<tr>
<td>718-613-4495 (Phone)</td>
</tr>
<tr>
<td><a href="http://www.interfaithmedical.com">www.interfaithmedical.com</a></td>
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<tr>
<td><strong>Jewish Board of Family &amp; Children's Services</strong></td>
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<tr>
<td><strong>Madeline Borg Community Services</strong></td>
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<tr>
<td>Call for the closest office</td>
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<tr>
<td>1-844-663-2255 (Phone)</td>
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<tr>
<td><a href="http://www.jbfcsorg">www.jbfcsorg</a></td>
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<tr>
<td><strong>Jewish Child Care Association</strong></td>
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<tr>
<td>858 East 59th Street</td>
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<tr>
<td>Brooklyn, NY 11210</td>
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<tr>
<td>718-859-4500 (Phone)</td>
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<td><a href="http://www.jccany.org">www.jccany.org</a></td>
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<td><strong>Kings County Hospital</strong></td>
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<tr>
<td>451 Albany Avenue, R Building</td>
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<tr>
<td>Brooklyn, NY 11203</td>
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<tr>
<td>718-245-2520 (Phone)</td>
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<th>Organization</th>
<th>Address</th>
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<tbody>
<tr>
<td>Puerto Rican Family Institute</td>
<td>217 Havemeyer Street</td>
<td>718-388-8934 (Phone)</td>
<td><a href="http://www.prfi.org">www.prfi.org</a></td>
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<td></td>
<td>Brooklyn, NY 11211</td>
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<td></td>
<td>718-388-8934 (Phone)</td>
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<td><a href="http://www.parkslopecenter.org">www.parkslopecenter.org</a></td>
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<tr>
<td>Park Slope Center for Mental Health</td>
<td>348 13th Avenue, Suite 203</td>
<td>718-788-2461 (Phone)</td>
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<td></td>
<td>Brooklyn, NY 11215</td>
<td>718-788-8274 (Fax)</td>
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<td><a href="http://www.parkslopecenter.org">www.parkslopecenter.org</a></td>
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<tr>
<td>St. Vincent’s Services</td>
<td>66 Boerum Place</td>
<td>718-522-6011 (Phone)</td>
<td><a href="http://www.svs.org">www.svs.org</a></td>
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<td></td>
<td>Brooklyn, NY 11201</td>
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<td></td>
<td><a href="http://www.svs.org">www.svs.org</a></td>
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<tr>
<td>Woodhull Medical Center</td>
<td>760 Broadway</td>
<td>718-963-7911 (Phone)</td>
<td><a href="http://www.nyc.gov/html/hhc/woodhull/html/home/home.shtml">www.nyc.gov/html/hhc/woodhull/html/home/home.shtml</a></td>
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<td>Brooklyn, NY 11206</td>
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## Manhattan

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<th>Organization</th>
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<tbody>
<tr>
<td>Ackerman Institute for the Family</td>
<td>149 E. 78th Street</td>
<td>212-879-4900 (Phone)</td>
<td><a href="http://www.ackerman.org">www.ackerman.org</a></td>
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<tr>
<td></td>
<td>New York, NY 10075</td>
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<td></td>
<td>212-879-4900 (Phone)</td>
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<td><a href="http://www.ackerman.org">www.ackerman.org</a></td>
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<td>New York, NY 10010</td>
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<td></td>
<td>212-562-5555 (Phone)</td>
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<tr>
<td>Beth Israel Medical Center</td>
<td>1st Avenue @ 16th Street</td>
<td>212-420-2000 (Phone)</td>
<td><a href="http://www.wehealny.org">www.wehealny.org</a></td>
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<tr>
<td></td>
<td>New York, NY 10003</td>
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<td></td>
<td>212-420-2000 (Phone)</td>
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<td><a href="http://www.wehealny.org">www.wehealny.org</a></td>
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<tr>
<td>Boys &amp; Girls Harbor</td>
<td>1 E. 104th Street</td>
<td>212-427-2244 (Phone)</td>
<td><a href="http://www.boysandgirlsharbor.org">www.boysandgirlsharbor.org</a></td>
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<td>New York, NY 10029</td>
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<td></td>
<td>212-427-2244 (Phone)</td>
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<td><a href="http://www.boysandgirlsharbor.org">www.boysandgirlsharbor.org</a></td>
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<tr>
<td>Center for Hearing and Communication</td>
<td>50 Broadway, 6th Floor</td>
<td>917-305-7700 (Phone)</td>
<td><a href="http://www.chchearing.org/contact-us/new-york">http://www.chchearing.org/contact-us/new-york</a></td>
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<tr>
<td></td>
<td>New York, NY 10004</td>
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<td></td>
<td>917-305-7700 (Phone)</td>
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<td></td>
<td>917-305-7999 (TDD)</td>
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<td><a href="http://www.chchearing.org/contact-us/new-york">http://www.chchearing.org/contact-us/new-york</a></td>
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### Mental Health and Counseling Services

#### General

<table>
<thead>
<tr>
<th>Service</th>
<th>Address</th>
<th>Phone Number</th>
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<tbody>
<tr>
<td>Children's Aid Society</td>
<td>Dunlevy Milbank Children's Center</td>
<td>14-32 W. 118th Street</td>
<td>212-996-1716 (Phone)</td>
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<tr>
<td>Community Counseling &amp; Mediation</td>
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<tr>
<td></td>
<td>18 years and older only</td>
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<td></td>
<td>115 W. 31st. Street, 5th Floor</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>New York, NY 10001</td>
<td>212-564-6006 (Phone)</td>
<td><a href="http://www.ccmnyc.org">www.ccmnyc.org</a></td>
</tr>
<tr>
<td>Chinese American and Southeast Asian Mental</td>
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<tr>
<td>Health Services</td>
<td>253 South Street, 3rd Floor</td>
<td>212-720-4540 (Phone)</td>
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<td>253 South Street, 3rd Floor</td>
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<td>New York, NY 10002</td>
<td>212-720-4570 (Phone)</td>
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<tr>
<td>East Harlem Mental Health Clinic</td>
<td>130 E. 101st St.</td>
<td>212-348-2343 (Phone)</td>
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<td>New York, NY 10029</td>
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<tr>
<td>FEGS</td>
<td>80 Van Dam Street</td>
<td>212-366-0066 (Phone)</td>
<td><a href="http://www.fegs.org">www.fegs.org</a></td>
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<td></td>
<td>New York, NY 10013</td>
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<tr>
<td>Fifth Avenue Counseling Center</td>
<td>50 W. 23rd Street, 9th Floor</td>
<td>212-989-2990 (Phone)</td>
<td><a href="http://www.tfacc.org">www.tfacc.org</a></td>
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<tr>
<td>Graham Windham</td>
<td>145 8th Avenue</td>
<td>212-368-4100 (Phone)</td>
<td><a href="http://www.graham-windham.org">www.graham-windham.org</a></td>
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<tr>
<td></td>
<td>New York, NY 10039</td>
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<tr>
<td>Hamilton-Madison House Smith Consultation</td>
<td>253 South Street, 3rd Floor</td>
<td>212-720-4540 (Phone)</td>
<td><a href="http://www.hamiltonmadisonhouse.org/">http://www.hamiltonmadisonhouse.org/</a></td>
</tr>
<tr>
<td>Center</td>
<td>3rd Floor New York, NY 10002</td>
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<td>Henry Street Settlement</td>
<td>40 Montgomery Street</td>
<td>212-233-5032 (Phone)</td>
<td><a href="http://www.henrystreet.org">www.henrystreet.org</a></td>
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<td>Hudson Guild</td>
<td>441 W. 26th Street</td>
<td>212-760-9822 (Phone)</td>
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<td>Service</td>
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<tr>
<td>Institute for Contemporary Psychotherapy</td>
<td>1841 Broadway, 4th Floor, New York, NY 10023</td>
<td>212-333-3444 (Phone)</td>
<td><a href="http://www.icpnyc.org">www.icpnyc.org</a></td>
</tr>
<tr>
<td>Inwood Community Services</td>
<td>651 Academy Street, New York, NY 10034</td>
<td>212-942-0043 (Phone)</td>
<td><a href="http://www.inwoodcommunityservices.org">www.inwoodcommunityservices.org</a></td>
</tr>
<tr>
<td>Japanese Clinic/Vietnamese Clinic</td>
<td>253 South Street, 3rd Floor, New York, NY 10002</td>
<td>212-720-4560 (Phone)</td>
<td>212-720-4570 (Vietnamese Clinic)</td>
</tr>
<tr>
<td>Jewish Board of Family &amp; Children’s Services</td>
<td>Call for the nearest clinic, 212-584-8495 (Phone)</td>
<td></td>
<td><a href="http://www.jbfc.org">www.jbfc.org</a></td>
</tr>
<tr>
<td>Karen Horney Clinic</td>
<td>329 E. 62nd Street, New York, NY 10021</td>
<td>212-838-4333 ext. 25 (Phone)</td>
<td><a href="http://www.karenhorneyclinic.org">www.karenhorneyclinic.org</a></td>
</tr>
<tr>
<td>Lenox Hill Hospital</td>
<td>210 E. 64th Street, 4th Fl., New York, NY 10021</td>
<td>212-434-2000 (Phone)</td>
<td><a href="http://www.lenoxhillhospital.org">www.lenoxhillhospital.org</a></td>
</tr>
<tr>
<td>Metropolitan Center for Mental Health</td>
<td>1090 St. Nicholas Ave., New York, NY 10032</td>
<td>212-543-0777 (Phone)</td>
<td><a href="http://www.metropolitancenter.com">www.metropolitancenter.com</a></td>
</tr>
<tr>
<td>Mount Sinai Medical Center</td>
<td>Child Psychiatry, 1240 Park Avenue, New York, NY 10025</td>
<td>212-241-7175 (Phone)</td>
<td><a href="http://www.mountsinai.org">www.mountsinai.org</a></td>
</tr>
<tr>
<td>Adolescent Health Center</td>
<td>312 E. 94th Street, New York, NY 10128</td>
<td>212-423-2846 (Phone)</td>
<td><a href="http://www.mountsinai.org">www.mountsinai.org</a></td>
</tr>
<tr>
<td>New York Hospital-Payne Whitney Clinic</td>
<td>525 E. 68th Street, New York, NY 10021</td>
<td>1-888-694-5700 (Phone)</td>
<td><a href="http://www.cornellpsychiatry.org">www.cornellpsychiatry.org</a></td>
</tr>
<tr>
<td>Northside Center for Child Development</td>
<td>35 E. 110th Street, New York, NY 10029</td>
<td>212-426-3400 (Phone)</td>
<td><a href="http://www.northsidecenter.org">www.northsidecenter.org</a></td>
</tr>
</tbody>
</table>
# Mental Health and Counseling Services

## General

### Advanced Center for Psychotherapy
178-10 Wexford Terrace  
Jamaica Estates, NY 11432  
718-658-1123 (Phone)

103-26 68th Road  
Forest Hills, NY 11375  
718-261-3330 (Phone)  
[http://www.jamaicahospital.org/pages/facilities/acp.html](http://www.jamaicahospital.org/pages/facilities/acp.html)

### Alcoholism & Addiction Service Center
62-07 Woodside Avenue 4th Floor  
Woodside, NY 11377  
718-898-5085 (Phone)

### Bleuler Psychotherapy Center
104-70 Queens Blvd., Suite 200  
Forest Hills, NY 11375  
718-275-6010 (Phone)  
[www.bleulerswilmercenter.org](http://www.bleulerswilmercenter.org)

### Catholic Charities of Brooklyn & Queens  
Builders for Family & Youth
91-14 37th Avenue  
Jackson Heights, NY 11372  
718-779-1600 (Phone)

67-29 Myrtle Avenue  
Glendale, NY 11385  
718-465-7001 (Phone)

1329 Beach Channel Drive  
Far Rockaway, NY 11691  
718-337-6800 (Phone)  

### FEGS
97-77 Queens Blvd.  
Rego Park, NY 11374  
718-896-9090 ext. 236 (Phone)  
[www.fegs.org](http://www.fegs.org)

### Flushing Hospital Medical Center
146-01 45th Avenue, Suite 310  
Flushing, NY 11355  
718-670-5562 (Phone)  
718-670-5316 (Phone)  
[http://flushinghospital.org/clinical_services/behavioral.shtml](http://flushinghospital.org/clinical_services/behavioral.shtml)

### Hamilton Madison House-Korean Unit
78-14 Roosevelt Avenue, 2nd Floor  
Jackson Heights, NY 11372  
718-899-8918 (Phone)  
[www.hamiltonmadisonhouse.org/](http://www.hamiltonmadisonhouse.org/)

### Jewish Board of Family & Children's Services/  
Madeline Borg Community Services
Call for the nearest clinic in your borough.  
844-663-2255 (Phone) (Toll-free)  
[www.jbfcs.org](http://www.jbfcs.org)

### Joseph P. Addabbo Family Health Center
6200 Beach Channel Drive  
Arverne, NY 11692  
718-945-7150 ext. 1203 (Phone)  
[www.addabbo.org](http://www.addabbo.org)

### Elmhurst Hospital Center
79-01 Broadway, H Building, Room 38  
Elmhurst, NY 11373  
718-334-4000 (Phone)  
718-334-1502 (Phone)  
<table>
<thead>
<tr>
<th>Services</th>
<th>Queens (Continued)</th>
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<tr>
<td><strong>Lexington School and Center for the Deaf</strong></td>
<td>For children and adults who are deaf or</td>
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<td>hard of hearing.</td>
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<td></td>
<td>26-26 75th Street</td>
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<td></td>
<td>Jackson Heights, NY 11370</td>
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<tr>
<td></td>
<td>718-350-3140 (Phone)</td>
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<td></td>
<td><a href="http://www.lexnyc.org/mental/home.aspx">http://www.lexnyc.org/mental/home.aspx</a></td>
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<tr>
<td><strong>Long Island Consultation Center</strong></td>
<td>97-29 64th Road</td>
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<td></td>
<td>Rego Park, NY 11374</td>
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<tr>
<td></td>
<td>718-896-3400 (Phone)</td>
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<td><a href="http://www.longislandconsultationcenter.com/door/">http://www.longislandconsultationcenter.com/door/</a></td>
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<td><strong>Long Island Jewish Medical Center</strong></td>
<td>205-07 Hillside Avenue, Suite 5-9</td>
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<td></td>
<td>Hollis, NY 11423</td>
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<td></td>
<td>718-465-3294 (Phone)</td>
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<tr>
<td>The Zucker Hillside Hospital (LIJ)</td>
<td>75-59 263rd Street</td>
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<td></td>
<td>Glen Oaks NY 11004</td>
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<td></td>
<td>718-470-3500 (Phone)</td>
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<td>718-470-3000 (Phone)</td>
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<td><a href="http://www.northshorelij.com/hospitals/location/zucker-hillside-hospital">http://www.northshorelij.com/hospitals/location/zucker-hillside-hospital</a></td>
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<td><strong>Mental Health Providers of Western Queens</strong></td>
<td>74-09 37th Avenue, Room 315</td>
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<td></td>
<td>Jackson Heights NY 11372</td>
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<tr>
<td></td>
<td>718-706-1663 (Phone)</td>
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<tr>
<td></td>
<td>44-04 Queens Blvd., 2nd Floor</td>
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<td></td>
<td>Sunnyside NY 11104</td>
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<td></td>
<td>718-706-1663 (Phone)</td>
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<td><a href="http://www.mhpqw.org/">http://www.mhpqw.org/</a></td>
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<td><strong>New Horizon Counseling Center</strong></td>
<td>720 Beach 20th Street</td>
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<td>Far Rockaway, NY 11691</td>
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<tr>
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<td>718-327-7002 (Phone)</td>
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<td></td>
<td>108-19 Rockaway Blvd</td>
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<td>Ozone Park, NY 11420</td>
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<td></td>
<td>718-845-2620 (Phone)</td>
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<td><a href="http://www.nhcc.us/">http://www.nhcc.us/</a></td>
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<td><strong>Pride of Judea Mental Health Center</strong></td>
<td>243-02 Northern Blvd.</td>
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<td>Douglaston, NY 11362</td>
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<td>718-423-6200 (Phone)</td>
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<td><a href="http://www.jbfcs.org">www.jbfcs.org</a></td>
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<td><strong>Puerto Rican Family Institute</strong></td>
<td>91-31 Queens Blvd.</td>
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<td>Elmhurst, NY 11373</td>
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<td></td>
<td>718-275-0983 (Phone)</td>
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<td><a href="http://www.prfi.org">www.prfi.org</a></td>
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<td><strong>Queens Children's Psychiatric Center</strong></td>
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<td>Bellerose, NY 11426</td>
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<td>718-264-4500 (Phone)</td>
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<td>718-264-4888 (Phone)</td>
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<td><a href="http://www.omh.ny.gov/omhweb/facilities/nyccc/qcpc/fac_qcpc.htm">http://www.omh.ny.gov/omhweb/facilities/nyccc/qcpc/fac_qcpc.htm</a></td>
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<td><strong>Queens Hospital Center</strong></td>
<td>Child and Adolescent Clinic</td>
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<tr>
<td></td>
<td>82-68 164th Street</td>
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<td></td>
<td>Jamaica, NY 11432</td>
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<tr>
<td></td>
<td>718-883-2700</td>
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<td>The Child Center of New York</td>
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<td>Asian Outreach Program</td>
<td>89-56 162nd Street</td>
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<td>87-08 Justice Avenue</td>
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<td>718-899-9810 (Phone)</td>
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<td>718-651-7770 (Phone)</td>
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<td>718-591-6750 (Phone)</td>
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<td>Flushing Clinic</td>
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<td>140-15B, Sanford Avenue</td>
<td>Woodside NY 11377</td>
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<td>Flushing, NY 11355</td>
<td>718-458-4243 (Phone)</td>
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<td>718-539-2500 (Phone)</td>
<td><a href="http://www.childcenterny.org">www.childcenterny.org</a></td>
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<td>718-358-8288 (Phone)</td>
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<td>115-15 Sutphin Blvd.</td>
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<td>Jamaica NY 11434</td>
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<td>718-659-4000 (Phone)</td>
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<td>Service Provider</td>
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<td><strong>Staten Island</strong></td>
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<td>Children's Aid Society Goodhue Community Center</td>
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<td>Jewish Board of Family &amp; Children's Services</td>
<td>2795 Richmond Avenue</td>
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<td>Madeline Borg Community Services</td>
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<td>Richmond University Medical Center/ Bayley Seton Campus</td>
<td>75 Vanderbilt Avenue</td>
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<td>Seamen's Society for Children and Families</td>
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<td>Staten Island Mental Health Society</td>
<td>669 Castleton Avenue</td>
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<td>444 St. Marks Place</td>
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<td></td>
<td>3974 Amboy Road, Suite 302</td>
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</table>
Chapter 2: Social Services

**Agencies Offering Information and Referral**

- Child Abuse
- Deaf and Hard of Hearing
- Domestic Violence Resources
- Food Resources
- Housing Resources
- Immigrant Resources
- Public Benefits

This section contains information on organizations that connect people to available services, rather than providing the services or programs directly. It contains two (2) topics: General and Early Childhood Direction Centers (ECDC).

**Agencies Offering Information and Referral**

**General**

This topic provides information on agencies that families can call to get information and referrals for many services that families of children with disabilities or developmental delays may need.

**Citywide**

**For information on New York City government offices and services:**

Call: 311 or go online to:
http://www1.nyc.gov/nyc-resources/agencies.page

**Access NY**

Search for information on qualifying for 30 city, state and federal benefit and health programs:
https://a858-ihss.nyc.gov

**Benefits Plus Learning Center**

Counseling about public benefits and housing issues.
105 E. 22nd Street
New York, NY 10010
212-614-5552 (Phone)
http://www.cssny.org/programs/entry/center-for-benefits-and-services

The Benefit Plus Learning Center's "Benefit Tools" is the solution for the advocate looking for quick links to many useful resources on public benefits and housing resources:
http://benefitsplus.cssny.org/benefit-tool/benefit-tools
Citywide (Continued)

**Center for Urban Community Services (CUCS)**
New York City offers a range of housing, service and employment resources for people who are homeless and/or living with mental illness and other disabling conditions. CUCS Housing Resource Center operates numerous referral and placement programs.
198 E. 121st. Street
New York, NY 10035
212-801-3300 (Phone)
[http://www.cucs.org](http://www.cucs.org)

**Childhelp National Abuse Hotline**
The Childhelp National Child Abuse Hotline is dedicated to the prevention of child abuse. Serving the United States, its territories, and Canada, the Hotline is staffed 24 hours a day, 7 days a week with professional crisis counselors who, through interpreters, can provide assistance in 170 languages. The Hotline offers crisis intervention, information, literature, and referrals to thousands of emergency, social service, and support resources. All calls are anonymous and confidential.
800-4-A-CHILD (1-800-422-4453) (Toll-free)

**Health Information Tool for Empowerment (HITE)**
Free online resource directory providing access to many of NYC’s support programs, including benefits, medical, social services, financial aid, and housing help.
866-370-HITE (4483) (Toll-free)
[www.hitesite.org](http://www.hitesite.org)

**Information for Families, Inc. Online Newsletter**
Online newsletter with referrals to services for homeless families.
332 Bleecker Street
New York, NY 10014
[www.informationforfamilies.org](http://www.informationforfamilies.org)

**Lawhelp.org/NY**
Connection to free legal clinics in your area.
[www.lawhelp.org/ny](http://www.lawhelp.org/ny)

**Lifenet**
The NYC Mental Health Association’s mental health information and referral as well as crisis intervention line. Call Toll-free:
English: 800-Lifenet - 800-543-3638 (Toll-free)
Spanish: 877-AYÚDESE - 877-298-3373 (Toll-free)
Mandarin: Asian LifeNet - 877-990-8585 (Toll-free)
[http://newyorkcity.ny.networkofcare.org/mh/index.aspx](http://newyorkcity.ny.networkofcare.org/mh/index.aspx)

**Mental Health Association of New York City**
Online database of information and referral programs:

**Mayor’s Office for People with Disabilities (MOPD)**
The Mayor’s Office for People with Disabilities has developed brochures and directories that detail programs, services, activities, and other resources that are accessible to people with disabilities. Call 311 and ask to be transferred to MOPD.

**New York City Child Care Resource & Referral Consortium**
The New York City Child Care Resource & Referral Consortium includes five organizations that are committed to promoting and supporting high quality, culturally competent early care and education services. They serve the needs of families, early care professionals, and the community at large by providing consultations, referrals, training, and technical assistance.
888-469-5999 (Toll-free)
[http://www.nycchildcareconsortium.org](http://www.nycchildcareconsortium.org)
## Agencies Offering Information and Referral

### General

<table>
<thead>
<tr>
<th>Agency</th>
<th>Information and Referral</th>
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<tbody>
<tr>
<td><strong>New York City Human Resources Administration (HRA)</strong></td>
<td>Information about city health care programs, public assistance and other social services. Call 311 and ask to be transferred to HRA. <a href="http://www.nyc.gov/html/hra/html/services/services.shtml">http://www.nyc.gov/html/hra/html/services/services.shtml</a></td>
</tr>
<tr>
<td><strong>Parent Helpline</strong></td>
<td>The Parent Helpline a free, confidential, multi-lingual information and referral service can help find programs and services in your community. A trained Helpline Specialist is available to assist every day from 9 a.m. until 10 p.m. After 10 p.m. you can leave your name and number with the answering service, and they will get back to you the following morning. 800-CHILDREN (800-244-5376) (Toll-free) <a href="http://www.preventchildabuse.ny.org/resources/prevention-and-parent-helpline/">http://www.preventchildabuse.ny.org/resources/prevention-and-parent-helpline/</a></td>
</tr>
<tr>
<td><strong>Project FAIR (Fair Hearing Assistance, Information and Referral)</strong></td>
<td>Project FAIR provides information about public benefits programs, rights in the administrative fair hearing process, and City services. Their Legal Help Desk offers information and referrals related to fair hearings, benefits and community services. Project FAIR c/o The Legal Aid Society 111 Livingston Street, 7th floor Brooklyn, NY 11201 718-422-2752 (Phone) <a href="http://www.projectfair.org/services/legal-help-desk/">http://www.projectfair.org/services/legal-help-desk/</a></td>
</tr>
<tr>
<td><strong>Resources for Children with Special Needs, Inc.</strong></td>
<td>Information and referral to programs and services for parents of children with disabilities birth to 26. 116 E. 16th Street, 5th Floor New York, NY 10003 212-677-4650 (Phone) <a href="http://www.resourcesnyc.org">www.resourcesnyc.org</a></td>
</tr>
<tr>
<td><strong>Single Stop USA</strong></td>
<td>Benefits counseling in NYC with many locations. 212-480-2870 (Phone) <a href="http://www.singlestopusa.org/locations/new-york/">http://www.singlestopusa.org/locations/new-york/</a></td>
</tr>
<tr>
<td><strong>WomensLaw.org</strong></td>
<td>WomensLaw.org provides state-specific legal information and resources for survivors of domestic violence. It also has a confidential Email Legal Hotline to offer direct support to survivors, their advocates, friends and family members. It has also offered “know your rights” workshops in partnership with New York City community-based organizations. <a href="http://www.womenslaw.org/gethelp_state_type.php?type_id=1886&amp;state_code=NY">http://www.womenslaw.org/gethelp_state_type.php?type_id=1886&amp;state_code=NY</a></td>
</tr>
</tbody>
</table>
YAI Seeing Beyond Disability
Information and referral service that provides information on programs that make a difference in the lives of people with disabilities and their families. Their LINK representatives understand the needs of people with developmental disabilities and their families and can help you find the right service to help you attain your goals.
460 W. 34th Street
New York, NY 10001
866-2-YAI-LINK (Toll-free)
212-273-6182 (Phone)
http://www.yai.org/services/link/

Youth Connect-New York City Department of Youth and Community Development (DYCD)
DYCD Youth Connect is a free and confidential information service that connects youth to jobs, after-school programs and training opportunities.
156 William Street, 6th Floor
New York, NY 10038
800-246-4646 (Toll-free)
The Early Childhood Direction Centers (ECDC), funded by the New York State Education Department, provide free confidential information, training and referral for families and professionals about services for young children between birth and five years of age with diagnosed or suspected special needs. There is an Early Childhood Direction Center in each borough.

<table>
<thead>
<tr>
<th>Agency</th>
<th>Director Name</th>
<th>Phone</th>
<th>Fax</th>
<th>Email</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Bronx</strong></td>
<td>Ana Cecilia Hernandez, Director</td>
<td>718-584-0658</td>
<td>718-584-0859</td>
<td><a href="mailto:ecdcbronx@yahoo.com">ecdcbronx@yahoo.com</a></td>
<td><a href="http://www.ahrcnyc.org/services/services-by-type/bronxearlychildhood.html">http://www.ahrcnyc.org/services/services-by-type/bronxearlychildhood.html</a></td>
</tr>
<tr>
<td><strong>Brooklyn</strong></td>
<td>Karen Samet, Director</td>
<td>718-437-3794</td>
<td>718-907-3195</td>
<td><a href="mailto:ksamet@ucpnyc.org">ksamet@ucpnyc.org</a></td>
<td><a href="http://www.ucpnyc.org/info/agency/youthbrooklyn.cfm">http://www.ucpnyc.org/info/agency/youthbrooklyn.cfm</a></td>
</tr>
<tr>
<td><strong>Manhattan</strong></td>
<td>Marilyn Rubinstein, Director</td>
<td>212-746-6175</td>
<td>212-746-8895</td>
<td><a href="mailto:mrubinst@nyp.org">mrubinst@nyp.org</a></td>
<td><a href="http://nyp.org/services/ecdc.html">http://nyp.org/services/ecdc.html</a></td>
</tr>
<tr>
<td><strong>Queens</strong></td>
<td>Catherine Warkala, Director</td>
<td>718-374-0002 ext. 465</td>
<td>718-969-9149</td>
<td><a href="mailto:cwarkala@queenscp.org">cwarkala@queenscp.org</a></td>
<td><a href="http://ecdc-queens.webs.com">http://ecdc-queens.webs.com</a></td>
</tr>
<tr>
<td><strong>Staten Island</strong></td>
<td>Laura Kennedy, Director</td>
<td>718-226-6670</td>
<td>718-226-6385</td>
<td><a href="mailto:lkennedy@siuh.edu">lkennedy@siuh.edu</a></td>
<td><a href="http://www.siuh.edu/Our-Services/Team-Approaches/The-Early-Childhood-Direction-Center.aspx">http://www.siuh.edu/Our-Services/Team-Approaches/The-Early-Childhood-Direction-Center.aspx</a></td>
</tr>
</tbody>
</table>
Chapter 2: Social Services

Agencies Offering Information and Referral

**Child Abuse**

Deaf and Hard of Hearing

Domestic Violence Resources

Food Resources

Housing Resources

Immigrant Resources

Public Benefits

This section contains agencies providing information about child abuse as well as those that offer crisis intervention, counseling and referrals to other agencies. Refer also to the Domestic Violence section of this Chapter for additional agencies.

---

Child Abuse Resources

**Childhelp National Abuse Hotline**

The Childhelp National Child Abuse Hotline is dedicated to the prevention of child abuse. Serving the United States, its territories, and Canada, the Hotline is staffed 24 hours a day, 7 days a week with professional crisis counselors who, through interpreters, can provide assistance in 170 languages. The Hotline offers crisis intervention, information, literature, and referrals to thousands of emergency, social service, and support resources. All calls are anonymous and confidential, 800-4-A-CHILD (1-800-422-4453) (Toll-free)

http://www.childhelp.org/pages/hotline-home

---

New York Foundling Hospital - Crisis Nursery Helpline

Operating seven days a week, around the clock, the only 24/7 care center in New York enables a newborn or child to stay with fully trained staff while a parent gets his/her health or household back in order. Aftercare workers will support families in finding every needed resource. This can be a valuable resource for new mothers experiencing post-partum depression, or for parents feeling overwhelmed or needing support during an emergency

888-435-7553 (Toll-free)

https://www.nyfoundling.org/crisis-nursery-helpline/
Parent Helpline
The Parent Helpline, a free confidential, multi-lingual information and referral service can help find programs and services in your community. A trained Helpline Specialist is available to assist every day from 9 a.m. until 10 p.m. After 10 p.m. you can leave your name and number with the answering service, and they will get back to you the following morning.
800-CHILDREN (800-244-5376) (Toll-free)

New York City Administration for Children's Services (ACS) - Preventive Services
Preventive programs provide free services in your community for families with children under 18 who could benefit from support. Preventive services for families are designed to help children remain safe in their homes and to help families in crisis. Prevention and Parent Helpline: 800-342-7472 (Toll-free)
ACS search engine for locating preventive service agencies:
http://a068-preventivesse.nyc.gov/psse/search?actionType=search
Mandated Reporter Information:

NYS Office of Children and Family Services (OCFS)
The OCFS website contains information and resources about child abuse prevention in Spanish, Chinese, Arabic, and Russian as well as English. If you think a child may be at risk for child abuse contact the New York State Child Central Registry Hotline at:
800-342-3720 (Toll-free) (Public)
Mandated Reporter Hotline:
800-635-1522 (Toll-free)
http://ocfs.ny.gov/main/prevention/

Mandated Reporter Resource Center
New York State recognizes that certain professionals are specially equipped to fulfill the important role of mandated reporter of child abuse or maltreatment. Mandated reporters are required to report suspected child abuse or maltreatment when, in their professional capacity, they are presented with reasonable cause to suspect child abuse or maltreatment. This website site offers information about training and resources for mandated reporters.
This section includes information on communicating with people who are deaf or hard of hearing. This section contains two (2) topics:

Text Telephone Services (TTY) and Interpretation Services.

Deaf and Hard of Hearing Services

This topic includes information on how to communicate with a person who has a TTY, and how to obtain a TTY.

TTY/TDD

A TTY (also known as a Text Telephone) is a keyboard-like device that a deaf, hard of hearing or speech impaired person can use to communicate over the telephone by typing instead of speaking. You can borrow one free of charge from the New York Public Library.


NY Relay Service

A free TTY relay service is available through NY Relay Service. This service allows TTY users and non-TTY users to communicate. Contact 711 to be connected with an operator who will then use various communication devices to contact the person who is deaf or hard of hearing that also has a communication device at home so you can have a conversation.

TTY users:
Hearing and speech impaired only:
1-800-662-1220 (Toll-free)
Non-TTY phone users:
800-421-1220 (Toll-free)

http://www.nyrelay.com/711.html
Deaf and Hard of Hearing Services

The agencies listed in this topic offer interpretation services for families or agencies so they can successfully communicate with people who are deaf or hard of hearing. This list does not include all agencies in New York City that provide interpretation services. There is a cost for the interpretation services.

<table>
<thead>
<tr>
<th>Service</th>
<th>Phone Numbers</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>American Sign Language Institute</strong></td>
<td>212-675-7275 (Phone), 212-675-3233 (TTY)</td>
<td><a href="http://www.comprehensivenet.com">http://www.comprehensivenet.com</a></td>
</tr>
<tr>
<td><strong>Comprehensive Network</strong></td>
<td>212-675-1917 (Interpreters only)</td>
<td><a href="http://www.dhisnyc.com/services/signlanguageinterpretation.html">http://www.dhisnyc.com/services/signlanguageinterpretation.html</a></td>
</tr>
<tr>
<td><strong>Deaf &amp; Hard of Hearing Interpreting Services, Inc.</strong></td>
<td>212-647-1092 (Voice/TTY), 212-647-1099 (Fax)</td>
<td><a href="http://www.dhisnyc.com/services/signlanguageinterpretation.html">http://www.dhisnyc.com/services/signlanguageinterpretation.html</a></td>
</tr>
<tr>
<td><strong>SignTalk</strong></td>
<td>718-382-2020 (Phone), 347-263-8314 (Videophone)</td>
<td><a href="http://www.signtalk.org">www.signtalk.org</a></td>
</tr>
</tbody>
</table>
Chapter 2: Social Services

Agencies Offering Information and Referral

Child Abuse
Deaf and Hard of Hearing

Domestic Violence Resources

Food Resources
Housing Resources
Immigrant Resources
Public Benefits

This section contains information on support services for people who are experiencing psychological or physical abuse by a partner or family member. The organizations listed below offer either direct services or referrals to other service agencies. This section has one topic: Domestic Violence Resources.

Domestic Violence Resources

General

This topic contains information on agencies providing support to persons involved in domestic abuse. As well as using the agencies listed below, you can get assistance by going to the social work department of the hospital or clinic where you receive healthcare.

Statewide

NYS Office for the Prevention of Domestic Violence

The mission of the NYS Office for the Prevention of Domestic Violence (OPDV) is to enhance the safety of all New Yorkers in their intimate and family relationships. OPDV trains NYS professionals on issues regarding domestic violence, offers resources for professionals and publishes the handbook “Finding Safety and Support” in five languages.

http://www.opdv.ny.gov/publications/materialslist-order.html
http://www.opdv.ny.gov/index.html
<table>
<thead>
<tr>
<th>Domestic Violence Resources</th>
<th>General</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Citywide</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Aegis/Palladia</strong></td>
<td></td>
</tr>
<tr>
<td>PO Box 1194</td>
<td></td>
</tr>
<tr>
<td>Hellgate Station</td>
<td></td>
</tr>
<tr>
<td>New York, NY 10029</td>
<td></td>
</tr>
<tr>
<td>2006 Madison Ave.</td>
<td></td>
</tr>
<tr>
<td>New York, NY 10035</td>
<td></td>
</tr>
<tr>
<td>212-828-3100 (Phone)</td>
<td></td>
</tr>
<tr>
<td><strong>Athena House/Palladia</strong></td>
<td></td>
</tr>
<tr>
<td>PO Box 524</td>
<td></td>
</tr>
<tr>
<td>Bronx, NY 10456</td>
<td></td>
</tr>
<tr>
<td>718-860-8353 (Phone)</td>
<td></td>
</tr>
<tr>
<td><strong>Barrier Free Living-Freedom House</strong></td>
<td></td>
</tr>
<tr>
<td>270 E. 2nd St.</td>
<td></td>
</tr>
<tr>
<td>New York, NY 10009</td>
<td></td>
</tr>
<tr>
<td>212-400-6470 (Phone)</td>
<td></td>
</tr>
<tr>
<td>PO Box 662</td>
<td></td>
</tr>
<tr>
<td>New York, NY 10035</td>
<td></td>
</tr>
<tr>
<td>212-400-6470 x306 (Phone)</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.bflynyc.org">http://www.bflynyc.org</a></td>
<td></td>
</tr>
<tr>
<td><strong>Battered Women's Resource Center</strong></td>
<td></td>
</tr>
<tr>
<td>Voices of Women Organizing Project</td>
<td></td>
</tr>
<tr>
<td>328 Flatbush Ave., Suite 342</td>
<td></td>
</tr>
<tr>
<td>Brooklyn, NY 11238</td>
<td></td>
</tr>
<tr>
<td>212-696-1481 ext. 104 and 101 (Phone)</td>
<td></td>
</tr>
<tr>
<td><strong>The Center Against Domestic Violence</strong></td>
<td></td>
</tr>
<tr>
<td>25 Chapel Street, Suite 904</td>
<td></td>
</tr>
<tr>
<td>Brooklyn, NY 11201</td>
<td></td>
</tr>
<tr>
<td>718-254-9134 (Phone)</td>
<td></td>
</tr>
<tr>
<td>718-453-2280 (Phone)</td>
<td></td>
</tr>
<tr>
<td>718-254-9134 ext. 107 (Phone)</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.cadvny.org">http://www.cadvny.org</a></td>
<td></td>
</tr>
<tr>
<td><strong>Central Brooklyn Domestic Violence Program</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Kings County District Attorney’s Office</strong></td>
<td></td>
</tr>
<tr>
<td>350 Jay St. 15th Fl.</td>
<td></td>
</tr>
<tr>
<td>Brooklyn, NY 11201</td>
<td></td>
</tr>
<tr>
<td>Melissa Livingston</td>
<td></td>
</tr>
<tr>
<td>Central Brooklyn Domestic Violence Program</td>
<td></td>
</tr>
<tr>
<td>Coordinator</td>
<td></td>
</tr>
<tr>
<td>718-250-3300 (Phone)</td>
<td></td>
</tr>
<tr>
<td><strong>Child Welfare Organizing Project</strong></td>
<td></td>
</tr>
<tr>
<td>East Harlem Neighborhood Center</td>
<td></td>
</tr>
<tr>
<td>80 E. 110th St. Suite #1E</td>
<td></td>
</tr>
<tr>
<td>New York, NY 10029</td>
<td></td>
</tr>
<tr>
<td>212-348-3000 (Phone)</td>
<td></td>
</tr>
<tr>
<td>914-216-1389 (Phone)</td>
<td></td>
</tr>
<tr>
<td><a href="http://cwop.org">http://cwop.org</a></td>
<td></td>
</tr>
<tr>
<td><strong>Connect NYC</strong></td>
<td></td>
</tr>
<tr>
<td>PO Box 20217</td>
<td></td>
</tr>
<tr>
<td>Greeley Square Station</td>
<td></td>
</tr>
<tr>
<td>New York, NY 10001</td>
<td></td>
</tr>
<tr>
<td>212-683-0605 (Phone)</td>
<td></td>
</tr>
<tr>
<td>212-683-0015 (Phone)</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.connectnyc.org">http://www.connectnyc.org</a></td>
<td></td>
</tr>
<tr>
<td><strong>Domestic Violence Hotline</strong></td>
<td></td>
</tr>
<tr>
<td>1-800-621-HOPE (4673) (Phone)</td>
<td></td>
</tr>
<tr>
<td><strong>Domestic Violence Project/Urban Justice Center</strong></td>
<td></td>
</tr>
<tr>
<td>123 William Street</td>
<td></td>
</tr>
<tr>
<td>New York, NY 10038</td>
<td></td>
</tr>
<tr>
<td>718-875-5062 (Phone)</td>
<td></td>
</tr>
</tbody>
</table>
## Domestic Violence Resources

### General

<table>
<thead>
<tr>
<th>Service Name</th>
<th>Description</th>
<th>Address</th>
<th>Contact Information</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Good Shepherd Services</td>
<td>Advocacy, information hotline and counseling as well as a shelter.</td>
<td>305 7th Avenue, 9th Floor, New York, NY 10003</td>
<td>Safe Homes Project Hotline: 718-499-2151</td>
<td><a href="http://www.goodshepherds.org/programs.html">http://www.goodshepherds.org/programs.html</a></td>
</tr>
<tr>
<td>JBFCS - Domestic Violence &amp; Preventive Services</td>
<td></td>
<td>135 W. 50th Street, New York, NY 10020</td>
<td>212-582-9100</td>
<td><a href="https://www.jbfcs.org/programs-services/domestic-violence-preventive-services/">https://www.jbfcs.org/programs-services/domestic-violence-preventive-services/</a></td>
</tr>
</tbody>
</table>

### Citywide

<table>
<thead>
<tr>
<th>Service Name</th>
<th>Description</th>
<th>Address</th>
<th>Contact Information</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>New York County District Attorney’s Office</td>
<td>Resources for Victims of Domestic Violence Information Page</td>
<td>Domestic Violence Unit, 80 Centre Street, New York, NY 10013</td>
<td>212-335-4300 (Main number) 212-335-43455 (Hotline) 212-335-9500 (TTY)</td>
<td><a href="http://manhattanda.org/resources-victims-domestic-violence">http://manhattanda.org/resources-victims-domestic-violence</a></td>
</tr>
<tr>
<td>North Brooklyn Coalition Against Family Violence</td>
<td></td>
<td>PO Box 110664, Brooklyn, NY 11211</td>
<td>718-302-4073 (Phone)</td>
<td><a href="http://northbrooklyncoalition.org">http://northbrooklyncoalition.org</a></td>
</tr>
<tr>
<td>Sanctuary for Families</td>
<td></td>
<td>PO Box 1406, Wall Street Station, New York, NY 10268</td>
<td>212-349-6009 (Phone)</td>
<td><a href="http://www.sanctuaryforfamilies.org">http://www.sanctuaryforfamilies.org</a></td>
</tr>
<tr>
<td>Safespace</td>
<td></td>
<td>107-14 Liberty Ave., 2nd Floor, Ozone Park, NY 11417</td>
<td>718-847-1500 ext. 2147 (Phone)</td>
<td><a href="http://www.safespacenyc.org/safespace/section/">http://www.safespacenyc.org/safespace/section/</a></td>
</tr>
</tbody>
</table>

### NY Asian Women’s Center | | 32 Broadway, 10th Floor, New York, NY 10004 | 888-888-7702 (Toll-free) | [http://www.nyawc.org](http://www.nyawc.org) |
### Citywide (Continued)

<table>
<thead>
<tr>
<th>Service Name</th>
<th>Location</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Safe Horizon</strong></td>
<td>2 Lafayette Street, 3rd Floor</td>
<td>Tracy Perrizo, 800-621-4673 (Phone), 212-577-7786 (Phone), 212-577-7406 (Phone)</td>
</tr>
<tr>
<td></td>
<td>New York, NY 10007</td>
<td><a href="http://www.safehorizon.org">http://www.safehorizon.org</a></td>
</tr>
<tr>
<td><strong>SAKIHI for South Asian Women</strong></td>
<td>PO Box 20208</td>
<td>HQ, 212-868-6471 (Helpline), 212-714-9153 (Office)</td>
</tr>
<tr>
<td></td>
<td>Greeley Square Station, New York, NY 10001</td>
<td><a href="http://www.sakhi.org">www.sakhi.org</a></td>
</tr>
<tr>
<td><strong>Third Street Women's Residence</strong></td>
<td>282 E. 3rd Street</td>
<td>212-353-5030 (Phone)</td>
</tr>
<tr>
<td><strong>Urban Justice Center</strong></td>
<td>Provides legal assistance for victims</td>
<td>718-875-5062 (Phone)</td>
</tr>
<tr>
<td></td>
<td>of domestic violence at clinics held at various locations citywide.</td>
<td></td>
</tr>
<tr>
<td><strong>Women In Need-STEPs Program</strong></td>
<td>115 W. 31st St.</td>
<td>646-483-6502 (Phone), 718-489-0166 ext. 2304 (Phone)</td>
</tr>
<tr>
<td></td>
<td>New York, NY 10001</td>
<td>718-402-0066 (Bronx)</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.winnyc.org/?gclid=CP-Jx_Cq37cCFWzxOgodQTMAVg">http://www.winnyc.org/?gclid=CP-Jx_Cq37cCFWzxOgodQTMAVg</a></td>
<td></td>
</tr>
<tr>
<td><strong>WomensLaw.org</strong></td>
<td>Listings of support services for women</td>
<td>800-799-7233 (SAFE) (Toll-free)</td>
</tr>
<tr>
<td><strong>Bronx Family Justice Center</strong></td>
<td>198 East 161 Street, 2nd Floor</td>
<td>718-508-1222 (Phone)</td>
</tr>
<tr>
<td></td>
<td>Bronx, NY 10451</td>
<td></td>
</tr>
<tr>
<td><strong>Queens Family Justice Center</strong></td>
<td>126-02 82nd Avenue</td>
<td>718-575-4500</td>
</tr>
<tr>
<td></td>
<td>Kew Gardens, NY 11415</td>
<td></td>
</tr>
<tr>
<td><strong>Violence Intervention Program</strong></td>
<td>Triborough Station</td>
<td></td>
</tr>
<tr>
<td></td>
<td>PO Box 1161</td>
<td></td>
</tr>
<tr>
<td><strong>Urban Justice Center</strong></td>
<td>123 William Street, 16th Floor</td>
<td>646-602-5600 (Phone)</td>
</tr>
<tr>
<td></td>
<td>New York, NY 10038</td>
<td></td>
</tr>
<tr>
<td><strong>Women's Law.org</strong></td>
<td>350 Jay Street, 15th Floor</td>
<td>78-250-5097 (Phone)</td>
</tr>
<tr>
<td></td>
<td>Brooklyn, NY 11201</td>
<td></td>
</tr>
<tr>
<td><strong>Women's Law.org</strong></td>
<td>350 Jay Street, 15th Floor</td>
<td>78-250-5097 (Phone)</td>
</tr>
<tr>
<td></td>
<td>Brooklyn, NY 11201</td>
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</tr>
<tr>
<td><strong>Women's Law.org</strong></td>
<td>350 Jay Street, 15th Floor</td>
<td>78-250-5097 (Phone)</td>
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</tbody>
</table>
Chapter 2: Social Services

Agencies Offering Information and Referral

Child Abuse
Deaf and Hard of Hearing
Domestic Violence Resources

Food Resources

Housing Resources
Immigrant Resources
Public Benefits

This section contains information on obtaining food and nutrition services. This section is divided into two (2) topics: General and Food Pantries.

Food Resources

General

This topic provides information on agencies that provide ongoing assistance to families for food and nutrition resources.

Citywide

Supplemental Nutrition Assistance Program (SNAP) (Formerly called Food Stamps)
Information about the closest center to apply for this income-based food funding program.

Public Health Solutions Access to Health and Food Benefits
Public Health Solutions Access to Health and Food Benefits Program assists individuals and families to apply for Supplemental Nutrition Assistance Program (SNAP) benefits, also known as food stamps. PHS Food Benefits counselors are located at the following sites:

Brooklyn
SNAP c/o Public Health Solutions
Neighborhood WIC
2555 Ocean Avenue, 2nd Floor
Brooklyn, NY 11229
718-943-1479 (Phone)

Queens
Ridgewood:
c/o Public Health Solutions Neighborhood WIC
852 Onderdonk Avenue
Ridgewood, NY 11385
Phone: 347-225-8831 (Phone)

Corona:
c/o Public Health Solutions Neighborhood WIC
103-24 Roosevelt Avenue, 3rd Floor
Queens, NY 11368
Phone: 347-649-2814 (Phone)
## Food Resources

### Citywide (Continued)

<table>
<thead>
<tr>
<th>Public Health Solutions Access to Health and Food Benefits (Continued)</th>
<th>Women Infants and Children's Program (WIC)</th>
</tr>
</thead>
<tbody>
<tr>
<td>Flushing:</td>
<td>Supplemental nutrition for children under 5.</td>
</tr>
<tr>
<td>Public Health Solutions Neighborhood WIC</td>
<td>800-522-5006 (Toll-free)</td>
</tr>
<tr>
<td>133-30 37th Avenue</td>
<td><a href="http://www.health.ny.gov/prevention/nutrition/wic/local_agencies.htm">http://www.health.ny.gov/prevention/nutrition/wic/local_agencies.htm</a></td>
</tr>
<tr>
<td>Flushing, NY 11354</td>
<td>WIC Screening Tool</td>
</tr>
<tr>
<td>347-532-2935 (Phone)</td>
<td>The Food and Nutrition Service has a web-based calculator to determine eligibility for WIC. <a href="http://www.snap-step1.usda.gov/fns/">http://www.snap-step1.usda.gov/fns/</a></td>
</tr>
</tbody>
</table>

### Food Resources

<table>
<thead>
<tr>
<th>Food and Hunger Hotline</th>
<th>Food Bank for NYC</th>
</tr>
</thead>
<tbody>
<tr>
<td>Information and referral to soup kitchens, pantries and other sources of food. 866-888-8777 (Toll-free)</td>
<td>Find sources of food and nutrition such as pantries and soup kitchens. 39 Broadway New York, New York 10006 212-566-7855 (Phone)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>City Harvest</th>
<th>St. John’s Bread &amp; Life Program</th>
</tr>
</thead>
<tbody>
<tr>
<td>Donates food to pantries, shelters and other organizations feeding hungry New Yorkers. Their food hotline can link families with food donation programs. 6 East 32nd Street, 5th Floor New York, NY 10016 646-412-0600 (Phone) 866-888-8877 (Hunger Hotline) (Toll-free)</td>
<td>Social services and benefits advocacy. 795 Lexington Ave Brooklyn, NY 11221 718-574-0058 (Phone)</td>
</tr>
<tr>
<td><a href="http://www.nyccah.org/hungermaps">http://www.nyccah.org/hungermaps</a></td>
<td><a href="http://www.breadandlife.org">www.breadandlife.org</a></td>
</tr>
</tbody>
</table>

### Food Pantries

This topic contains information on agencies that provide information on locating food pantries, since information about available pantries often changes.

- **Food Bank for NYC**
  - Find sources of food and nutrition such as pantries and soup kitchens.
  - 39 Broadway
  - New York, New York 10006
  - 212-566-7855 (Phone)
  - www.foodbanknyc.org/

- **St. John’s Bread & Life Program**
  - Social services and benefits advocacy.
  - 795 Lexington Ave
  - Brooklyn, NY 11221
  - 718-574-0058 (Phone)
  - www.breadandlife.org

### Staten Island

<table>
<thead>
<tr>
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</thead>
<tbody>
<tr>
<td>Staten Island only</td>
<td>Project Hospitality’s Community Services Center 514 Bay Street, SI 10304 718-815-0800 (Phone)</td>
</tr>
</tbody>
</table>
This section contains information on many housing topics that may affect children with disabilities and their families. It is divided into eight (8) topics: General, Eviction Assistance, NYC Homeless Shelters, Rent Exemptions, Services Specific to People with Disabilities, Homeownership and Foreclosure, HIV Housing Resources, and Home Modification and Rehabilitation.

**Housing Resources**

This topic gives information on agencies offering general assistance to families with housing issues.

### Citywide

**Information for Families, Inc.**

**Online Newsletter**

This newsletter is especially relevant for families that are homeless, formerly homeless or in danger of losing their homes.

332 Bleecker Street
New York, New York 10014

[www.informationforfamilies.org](http://www.informationforfamilies.org)

**Legal Aid’ s Homeless Rights Project**

199 Water Street
New York, New York 10038

800-649-9125

[www.legal-aid.org](http://www.legal-aid.org)

**NYC Department of Homeless Services**

This is the NYC agency responsible for preventing homelessness when possible, providing short-term emergency shelter to individuals and families, and providing information about housing options.


**New York City Affordable Housing Resource Center**

NYC’s online tool to find information on all aspects of City housing, including renting an apartment, buying a home, and maintaining an apartment. It includes all of the City’s affordable housing lottery listings:

Housing Resources

Citywide (Continued)

New Destiny Housing (for victims of domestic violence)
Offers foreclosure intervention counseling to New York homeowners that are victims of domestic violence and are behind on their mortgage payments.
www.newdestinyhousing.org

Partnership for the Homeless
305 7th Avenue, 13th Floor
New York, NY 10001
212-645-3444 (Phone)
http://partnershipforthehomeless.org/pages/who-we-are-today/

Refer also to Teen Parents section of this Guide for additional information.

Bronx

Acacia Network
Help with supported housing and low-cost housing.
300 E. 175th Street
Bronx, NY 10457
718-299-1100 (Phone)
http://www.acacianetwork.org/

Aquinas Housing Corporation
Housing for low- and moderate-income families and people with disabilities.
1945 Vyse Avenue
Bronx, NY 10460
718-842-6440 (Phone)
www.aquinashousing.org

Bronx Shepherds Restoration Corporation
Affordable housing for low- and moderate-income families.
1932 Washington Ave
Bronx, NY 10457
718-299-0500 (Phone)
http://www.bronxshepherds.org/services.html

BronxWorks
Family shelter program and eviction prevention program.
2054 Morris Avenue
Bronx, NY 10453
718-731-3114 (Phone)
www.bronxworks.org

Fordham Bedford Housing Corporation
Affordable housing for low- and moderate-income families.
2751 Grand Concourse
Bronx, NY 10468
718-367-3200 (Phone)

Help USA
Transitional and permanent housing for high-risk families.
285 East 171st Street
Bronx, NY 10457
718-583-0174 (Phone)
www.helpusa.org
The Osborne Association
Housing help and other support services for individuals and families affected by prison life.
809 Westchester Avenue
Bronx, NY 0455
718-707-2600 (Phone)
www.osborneny.org

South Bronx Overall Economic Development Corporation
Housing assistance for low-income families.
555 Bergen Avenue
Bronx, NY 10455
718-292-3113 (Phone)
www.sobro.org

Unique People Services
Housing for people with developmental disabilities and people with HIV.
4234 Vireo Avenue
Bronx, NY 10470
718-231-7711 (Phone)
www.uniquepeopleservices.org

University Neighborhood Housing
Affordable housing program.
2751 Grand Concourse
Bronx, NY 10468
718-933-3101 (Phone)
www.unhp.org

VIP Community Services
Housing for low-income families as well as people with a history of substance abuse.
1910 Arthur Avenue
Bronx, NY 10457
718-583-5150 (Phone)
http://vipservices.org/services/browse/category-Housing
**Housing Resources**

**Brooklyn**

**African American Planning Commission, Inc.**
Various housing programs for at-risk families.
P.O. Box 330-704
Brooklyn, NY 11233
718-218-7254 (Phone)
www.aapci.org

**Brooklyn Chinese American Association**
Assistance for Chinese Americans in the areas of immigration, crime victim support, housing, SSI and other benefits, all areas of social services, and youth programs.
5000 8th Avenue
Brooklyn, New York 11220
718-438-0008 (Phone)
www.bca.net

**Brooklyn Community Housing and Services**
Transitional and permanent housing for formerly homeless families.
105 Carlton Ave
Brooklyn, NY 11205
718-625-4545 (Phone)

25 Chapel Street, Suite 1200
Brooklyn, New York 11201
718-852-9322 (Phone)
www.bchands.org

**Carroll Gardens Association, Inc.**
Housing advocacy.
201 Columbia Street
Brooklyn, NY 11231
718-243-9301 (Phone)
www.carrollgardensassociation.com

**Catholic Charities of Brooklyn and Queens**
Affordable family housing program.
191 Joralemon St
Brooklyn, NY 11201
718-722-6000 (Phone)
www.ccbq.org

**Church Avenue Merchants Block Association - CAMBA**
Eviction prevention, low- and moderate-cost housing programs, and housing advocacy.
1720 Church Avenue, 2nd Floor
Brooklyn, NY 11226
718-287-2600 (Phone)
www.camba.org

**Council of Jewish Organization of Flatbush (COJO)**
Housing assistance and eviction prevention.
1523 Avenue M, 3rd Floor
Brooklyn, NY 11230
718-377-2900 (Phone)
www.cojoflatbush.org

**Cypress Hills Local Development Corporation**
Home ownership counseling for minorities, foreclosure prevention, home repair loans.
3214 Fulton Street
Brooklyn, NY 11208
718-647-8100 (Phone)
www.cypresshills.org

**Fifth Avenue Committee**
Affordable housing programs.
621 Degraw St.
Brooklyn, NY 11217
718-237-2017 (Phone)
www.fifthave.org
### Brooklyn (Continued)

<table>
<thead>
<tr>
<th>Organization Name</th>
<th>Services Offered</th>
<th>Contact Information</th>
</tr>
</thead>
<tbody>
<tr>
<td>Haitian-American Community Coalition, Inc.</td>
<td>Assistance for French Creole-speaking Haitians in the areas of housing help, documentation translation, English as a second language and job readiness.</td>
<td>123 Linden Boulevard, 3rd Floor, Brooklyn, NY 11201, 718-940-2200 (Phone)</td>
</tr>
<tr>
<td>Help USA</td>
<td>Eviction prevention, low-income housing, housing for people with HIV, affordable permanent housing. Various locations in Brooklyn.</td>
<td>1001 Eastern Parkway, Brooklyn, NY 11213, 718-221-9640 (Phone)</td>
</tr>
<tr>
<td>Housing Works</td>
<td>Housing programs and support for families impacted by HIV.</td>
<td>57 Willoughby Street, 2nd Floor, Brooklyn, NY 11201, 347-473-7400 (Phone)</td>
</tr>
<tr>
<td>Make the Road</td>
<td>Offers support for Latino Americans in eviction prevention, housing repairs and landlord-tenant disputes.</td>
<td>301 Grove Street, Brooklyn, NY 11237, 718-418-7690 (Phone)</td>
</tr>
<tr>
<td>Midwood Development Corporation</td>
<td>Housing foreclosure and home buyers counseling as well as tenant advocacy.</td>
<td>1416 Avenue M, Brooklyn, NY 11230, 718-376-0999 (Phone)</td>
</tr>
<tr>
<td>Neighborhood Housing Services of Bedford Stuyvesant</td>
<td>Assistance in obtaining affordable housing.</td>
<td>1012 Gates Avenue, Brooklyn, NY 11221, 718-919-2100 (Phone)</td>
</tr>
<tr>
<td>Neighborhood Housing Services of Flatbush</td>
<td>Assistance in obtaining affordable housing.</td>
<td>2806 Church Avenue, Brooklyn, NY 11226, 718-469-4679 (Phone)</td>
</tr>
<tr>
<td>Progress of Peoples Development Corp. Catholic Charities</td>
<td>Affordable housing programs run by Catholic Charities.</td>
<td>191 Joralemon St, Brooklyn, NY 11201, 718-722-6001 (Phone)</td>
</tr>
<tr>
<td><strong>Housing Resources</strong></td>
<td><strong>General</strong></td>
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<tr>
<td><strong>Brooklyn (Continued)</strong></td>
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<tr>
<td><strong>NY Communities</strong></td>
<td><strong>St. Nicks Alliance</strong></td>
<td></td>
</tr>
<tr>
<td>Tenants’ rights advocacy, foreclosure prevention.</td>
<td>Affordable housing programs, eviction prevention, housing for families impacted by HIV, tenant advocacy.</td>
<td></td>
</tr>
<tr>
<td>2-4 Nevins Street, 2nd Floor</td>
<td>850 Grand Avenue</td>
<td></td>
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<tr>
<td>Brooklyn, NY 11217</td>
<td>Brooklyn, NY 11211</td>
<td></td>
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<tr>
<td>347-410-6919 (Phone)</td>
<td>718-302-6827 (Phone)</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.nycommunities.org">www.nycommunities.org</a></td>
<td><a href="http://www.stnicksalliance.org/SNA/">www.stnicksalliance.org/SNA/</a></td>
<td></td>
</tr>
<tr>
<td><strong>Nazareth Housing</strong></td>
<td><strong>Southside United HDFC</strong></td>
<td></td>
</tr>
<tr>
<td>Low-income permanent housing, shelter programs, tenant advocacy.</td>
<td>Rehabilitation of buildings in South Williamsburg as well as social services.</td>
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<tr>
<td>137 E. 2nd Street, Lower Level</td>
<td>213 S 4th St</td>
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<tr>
<td>New York, NY 10009</td>
<td>Brooklyn, NY 11211</td>
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</tr>
<tr>
<td>212-982-7800 (Phone)</td>
<td>718-387-3600 (Phone)</td>
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<tr>
<td><a href="http://www.nazarethhousing.org">www.nazarethhousing.org</a></td>
<td><a href="http://www.lossures.org">www.lossures.org</a></td>
<td></td>
</tr>
<tr>
<td><strong>Neighbors Helping Neighbors</strong></td>
<td><strong>Settlement Housing Fund, Inc.</strong></td>
<td></td>
</tr>
<tr>
<td>Housing counseling for low- and moderate-income families.</td>
<td>Various housing programs for at-risk families.</td>
<td></td>
</tr>
<tr>
<td>462 36th Street, Suite 3H</td>
<td>247 W. 37th Street, 4th Floor</td>
<td></td>
</tr>
<tr>
<td>Brooklyn, NY 11232</td>
<td>New York, NY 10018</td>
<td></td>
</tr>
<tr>
<td>718-686-7946 (Phone)</td>
<td>212-265-6530 (Phone)</td>
<td></td>
</tr>
<tr>
<td><strong>Progress of Peoples Development</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Corp. Catholic Charities</td>
<td></td>
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<tr>
<td>Affordable housing programs run by Catholic Charities.</td>
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<tr>
<td>191 Joralemon St</td>
<td></td>
<td></td>
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<tr>
<td>Brooklyn, NY 11201</td>
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<td></td>
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<tr>
<td>718-722-6001 (Phone)</td>
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<tr>
<td><a href="http://www.ccbq.org">www.ccbq.org</a></td>
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</tbody>
</table>
### Manhattan

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Information</th>
</tr>
</thead>
</table>
| **Asian Americans for Equality**   | Assistance for all Asian groups in NYC in areas of housing help, social services and quality of life issues.  
108 Norfolk Street, New York, NY 10002  
212-964-2288 (Phone)  
[www.aafe.org](http://www.aafe.org) |
| **Bailey House**                    | Housing for families impacted by HIV.  
1751 Park Avenue, New York, NY 10035  
212-633-2500 (Phone)  
[www.baileyhouse.org](http://www.baileyhouse.org) |
| **Covenant House**                  | Short-term living for homeless teens, including a program for teen mothers.  
461 8th Avenue, New York, NY 10001  
800-388-3888 (Toll-free)  
[www.covenanthouse.org](http://www.covenanthouse.org) |
| **Housing Partnership**             | Counseling on obtaining affordable mortgages.  
242 W. 36th Street, 3rd Floor, New York, NY 10018  
646-217-3370 (Phone)  
[www.housingpartnership.com](http://www.housingpartnership.com) |
| **Nazareth Housing**                | Low-income permanent housing, shelter programs, tenant advocacy.  
137 E. 2nd Street, Lower Level, New York, NY 10009  
212-982-7800 (Phone)  
[www.nazarethhousing.org](http://www.nazarethhousing.org) |
| **Settlement Housing Fund, Inc.**   | Various housing programs for at-risk families.  
247 W. 37th Street, 4th Floor, New York, NY 10018  
212-265-6530 (Phone)  
[www.settlementhousingfund.org](http://www.settlementhousingfund.org) |
| **West Harlem Group Assistance**    | Affordable housing advocacy and shelters.  
1652 Amsterdam Avenue, New York, NY 10031  
212-862-1399 (Phone)  
[www.whginc.org](http://www.whginc.org) |

### Brooklyn (Continued)

<table>
<thead>
<tr>
<th>Organization</th>
<th>Contact Information</th>
</tr>
</thead>
</table>
| **Turning Point**                   | Housing for pre- and post-treatment substance abusers and people with HIV.  
5220 4th Ave, Brooklyn, NY 11220  
718-439-0077 (Phone)  
[www.turningpointbrooklyn.org](http://www.turningpointbrooklyn.org) |

### General

- **Nazareth Housing**
- **Settlement Housing Fund, Inc.**
- **West Harlem Group Assistance**
**Queens**

**Astoria Restoration Association, Inc.**  
Housing and rent assistance programs, including emergency financial and rental assistance and referrals to charities and government programs. They offer a substantial amount of emergency financial assistance to low-income residents.  
31-28 Ditmars Blvd  
Astoria, NY 11105  
718-726-0034 (Phone)

**Central Astoria Local Development Coalition, Inc.**  
Housing advocacy and workshops for Astoria residents.  
25-69 38th Street  
Astoria, NY 11103  
718-728-7820 (Phone)  
www.centralastoria.org

**Chhaya CDC**  
Housing advocacy for South Asian families.  
37-43 77th Street  
Jackson Heights, NY 11372  
718-478-3848 (Phone)  
www.chhayadc.org

**Forest Hills Community Center: Queens Community House**  
Tenants’ rights advocacy.  
108-25 62nd Drive  
Forest Hills, NY 11375  
718-592-5757 ext. 280 (Phone)

**Greater Ridgewood Restoration Corp.**  
Services offered include landlord-tenant counseling and information about low-interest loans and grants.  
68-56 Forest Ave  
Ridgewood, NY 11385  
718-366-8721 (Phone)  
www.ridgewoodrestoration.org

**Northwest Queens Housing Corp.**  
Rental assistance and housing programs. Offers help with housing issues such as eviction prevention and rent help, and assistance in applying for other social services and government programs such as Section 8, IT-214 tax credits, HEAP, and government public housing.  
31-14 30th Ave, 2nd Floor  
Astoria, NY 11102  
718-728-6886 (Phone)  
www.hanac.org
Queens Legal Services Corp-Housing Unit
Free or low-cost legal help for low-income people in Queens County, focusing on landlord-tenant issues, housing, government benefits, and rental assistance.
42-15 Crescent Street
Long Island City, NY 11101
347-592-2200 (Phone)

89-00 Sutphin Blvd., Room 206
Jamaica, NY 11435
347-592-2200 (Phone)
http://sites.lawhelp.org/Program/1694/index.cfm

Make the Road
Offers support for Latino Americans in eviction prevention, housing repairs and landlord-tenant disputes.
92-10 Roosevelt Avenue
Jackson Heights, NY
718-565-8500 (Phone)
www.maketheroadny.org

Margert Community Corporation
Home weatherization, housing counseling, home adaptations.
325 Beach 37th Street
Far Rockaway, NY 11691
718-471-3724 (Phone)
www.margert.org

Neighborhood Housing Services of Northern Queens
Pre-purchase counseling, mortgage aid, and programs to assist residents with purchasing and maintaining a home.
60-20 Woodside Ave
Woodside, NY 11377
718-457-1017 (Phone)

Or stop by the Neighborhood Housing Services of Jamaica, Inc.
89-70 162nd St.
Jamaica, NY 11432
718-291-7400 (Phone)
www.nhsnyc.org

Pomonok Community Center: Queens Community House
Tenants’ rights advocacy.
67-09 Kissena Boulevard
Flushing, NY 11367
718-591-6060 (Phone)
www.queenscommunityhouse.org

Woodside On the Move
Provides tenant advocacy, landlord-tenant mediation, and affordable housing initiatives. Offers assistance with eviction proceedings, heat and hot water disputes, pest infestation, repair and maintenance problems, and housing discrimination.
39-42 59th St., 2nd Floor
Queens, NY 11102
718-476-8449 (Phone)
http://www.woodsideonthemove.org/?page_id=49
### Queens (Continued)

**Salvation Army-Queens**
Charity organization with a large number of social service programs. Low-income people, people with disabilities, and senior citizens may be able to receive emergency funding for paying rent, deposits, or other housing expenses. There are six locations in Queens:

- **Queens Temple Salvation Army**
  86-07 35th Ave.
  Flushing, NY 11372
  718-335-3693 (Phone)

- **Ridgewood Citadel Salvation Army**
  69-23 Cypress Hills St.
  Ridgewood, NY 11385
  718-497-4356 (Phone)

- **Jamaica Citadel Salvation Army**
  90-23 161st St.
  Jamaica, NY 11432
  718-297-4860 (Phone)

- **Borden Salvation Army**
  21-10 Borden Ave
  Long Island City, NY 11101
  718-784-5690 (Phone)

- **Flushing Salvation Army**
  142-50 32nd Ave.
  Flushing, NY 11354
  718-762-9613 (Phone)

- **Astoria Salvation Army**
  45-18 Broadway
  Astoria, NY 11103
  718-721-9046 (Phone)

### Staten Island

**Bikur Cholim**
Housing advocacy for Orthodox Jewish families.
23 Niles Pl
Staten Island, NY 10314
718-494-4343 (Phone)
[www.bikurcholim.org](http://www.bikurcholim.org)

**Make the Road**
Community organizing and support for Latino Americans as well as eviction prevention, housing repairs and landlord-tenant disputes.
161 Port Richmond Avenue
Staten Island, NY 10302
718-727-1222 (Phone)
[www.maketheroadny.org](http://www.maketheroadny.org)

**Neighborhood Housing Services of Staten Island**
Services including pre-purchase counseling, mortgage aid, and programs to assist residents with purchasing and maintaining a home.
770 Castleton Ave
Staten Island, NY 10310
718-442-8080 (Phone)
[http://nhsofsi.org/](http://nhsofsi.org/)

**Northfield Community LDC**
Affordable housing advocacy and foreclosure prevention.
160 Heberton Avenue
Staten Island, NY 10302
718-442-7351 (Phone)
[http://www.northfieldldc.org/about-us.html](http://www.northfieldldc.org/about-us.html)
This topic includes agencies that offer assistance to families who are dealing with eviction. Agencies will be able to help you faster if you know the answers to these questions before you call:

- Why you are being evicted?
- Is this a legal eviction?
- Have you gone to Housing Court?

If you don’t know the answer to any of these questions, you can still call for assistance.

### Legal Aid Society Resources -

**Family Eviction Prevention Supplement (FEPS)**

If you are on public assistance and have a child, you may qualify for the Family Eviction Prevention Supplement, which helps pay back rent and subsidize future rent. This service is available only if you have a pending non-payment eviction in housing court.

- **Upper Manhattan:** 212-426-3000 (Phone)
- **Lower Manhattan:** 212-577-3300 (Phone)
- **Bronx:** 718-991-4758 (Phone)
- **Brooklyn:** 718-722-3100 (Phone)
- **Queens:** 718-286-2450 (Phone)
- **Staten Island:** 718-273-6677 (Phone)

[www.legal-aid.org](http://www.legal-aid.org)

**FEPS Providers:**


### Neighborhood Housing Services (NHS)

If you are behind in mortgage payments, or concerned that you will become late, NHS can help. Their foreclosure intervention counselors will look at your situation and provide recommendations for the next steps. NHS will also serve as an advocate to help obtain the best solution available.


### HRA's One-Shot-Deal:

You can apply in any of the job centers located throughout NYC for assistance with back rent payments. For more information, call:

311 and ask for HRA Infoline (Phone)

718-577-1399 (Phone)

**Housing Resources**

**Citywide (Continued)**

**Housing Court Answers**
Provides referrals to charitable organizations for financial assistance with paying overdue rent. To receive assistance, cases must be in housing court and there must be a valid reason for falling behind on the rent. Your income must be sufficient to pay future rent.

Also provides emergency eviction prevention counseling for housing court litigants without attorneys.

Housing Court Answers (Formerly City-Wide Task Force on Housing Court)

Call them for a listing of charities that might help pay back rent at:
125 Maiden Lane
New York, NY 10038

All Boroughs except Queens: 212-962-4795 (Phone)
Queens only: 718-657-0599 (Phone)

www.cwthc.org

Housing Court Answers information tables are located in each borough:

**Brooklyn**
141 Livingston Street
Brooklyn NY, 11201
Second Floor Clerk’s Office, Room 202
Monday through Thursday, 9 am to 4:30 pm
Friday 9 am to 1 pm
( May be closed between 1 pm and 2 pm )

**Bronx**
1118 Grand Concourse at 166th Street
Bronx, NY 10451
Lobby opposite the Clerk’s windows
Monday through Thursday, 9 am to 4:30 pm
Friday 9 am to 1 pm
( May be closed between 1 pm and 2 pm )

**Manhattan**
Harlem Community Justice Center
(serves zip codes 10035 and 10037)
170 East 121st Street
New York, NY 10035
Outside Room 308
Monday, Thursday and Friday, 9 am to 1 pm

**Queens**
89-17 Sutphin Blvd.
Jamaica, NY 11435
Second Floor Hall
Monday through Friday, 9 am to 12 noon
First Floor, Room 159
Monday through Friday, 1 pm to 4 pm

**Staten Island**
927 Castleton Avenue
Staten Island, NY 10310
Lobby
Monday through Friday, 9 am to 12 noon
## Housing Resources

### NYC Homebase Program
Homebase is a city-wide program designed to help families and individuals overcome immediate housing problems that could result in becoming homeless, and to develop a plan for long-term housing stability. Call 311 and ask about the Homebase Program or go to: [http://www.nyc.gov/html/dhs/html/prevention/homebase.shtml](http://www.nyc.gov/html/dhs/html/prevention/homebase.shtml)

### Bronx:
- **BronxWorks**
  - 1130 Grand Concourse
  - Bronx, NY 10456
  - 718-508-3100 (Phone)

- **Catholic Charities**
  - 2155 Blackrock Avenue
  - Bronx, NY 10472
  - 718-414-1050 (Phone)

  - 4377 Bronx Boulevard
  - Bronx, NY 10466
  - 347-947-3920 (Phone)

- **HELP**
  - 775 Crotona Park North
  - Bronx, NY 10460
  - 718-299-8473 (Phone)

  - 1780 Grand Concourse
  - Bronx, NY 10457
  - 347-226-4540 (Phone)

- **Brooklyn:**
  - **CAMBA**
    - 1117 Eastern Parkway
    - Brooklyn, NY 11213
    - 718-622-7323 (Phone)

### Brooklyn:
- **CAMBA**
  - 2211 Church Avenue
  - Brooklyn, NY 11226
  - 718-940-6311 (Phone)

- **Catholic Charities**
  - 3060 Fulton Street
  - Brooklyn, NY 11208
  - 929-234-3032 (Phone)

- **Ridgewood Bushwick Senior Citizens Council**
  - 90 Beaver Street
  - Brooklyn, NY 11206
  - 718-366-4300 (Phone)

  - 145 E 98th Street
  - Brooklyn, NY 11212
  - 917-819-3200 (Phone)

### Manhattan:
- **Palladia**
  - 2276 3rd Avenue
  - New York, NY 10035
  - 917-492-1019 (Phone)

### Queens:
- **Catholic Charities**
  - 87-80 Merrick Blvd
  - Jamaica, NY 11432
  - 718-674-1000 (Phone)

### Staten Island:
- **CAMBA**
  - 648 Bay Street
  - Staten Island, NY 10304
  - 718-282-6473 (Phone)
### Housing Resources

**NYC Homeless Shelters**

Families and individuals must apply at one of the intake centers listed in this topic to find out if they are eligible for shelter.

### Citywide

**NYC Department for the Homeless**  
*Intake for the Shelter System:*
- General number for answers about getting into the shelter system.  
  - 212-361-8000 (Phone)  
  - 800-994-6494 (Toll-free)

**Families with children under 21:**  
*Prevention Assistance and Temporary Housing (PATH)*  
Office 151 E. 151st Street  
Bronx, NY 10451  

**Single Adult Intake Centers**  
Homeless individuals who have been in shelter in the last 12 months should return to the same shelter.  

### Single Adult Intake Centers

**HELP Women's Shelter**  
116 Williams Avenue (between Liberty Avenue and Glenmore Avenue)  
Brooklyn, NY 11207  
How to Get There: Subway: Take the C train to Liberty Avenue.

**Franklin Shelter**  
1122 Franklin Avenue (near 166th Street)  
Bronx, NY 10456  
How to Get There: Take the 2 train to 149th Street, followed by the #55 bus to 166th Street and 3rd Avenue.

**NoVA Domestic Violence Unit**  
Call 311 or 1-800-621-HOPE (4673)  

**Urban Justice Center**  
The Urban Justice Safety Net Project (SNP) provides legal assistance for families deemed ineligible for emergency shelter by the Department of Homeless Services. SNP works to protect the due process rights of low- and no-income New Yorkers by ensuring access to public assistance benefits, food stamps, public housing, and emergency shelter. To seek legal assistance for the emergency shelter application process and legal representation at PATH legal conferences call on Mondays 10 - 12 am.  
646-602-5641 (Phone)  
### Housing Resources

#### Rent Exemptions

This topic includes information on how to apply for exemptions to rent increases.

#### Citywide

| Senior Citizens and People with Disabilities (DRIE/SCRIE) | 66 John Street, 3rd Floor  
New York, NY 10038  
Call 311 | 62 John Street, 3rd Floor  
New York, NY 10038  
Call 311 |
| Tenants that qualify for this program can have their rent frozen so it cannot be increased. Visit the Disability Rent Increase Exemption (DRIE) Program or Senior Citizen Rent Increase Exemption (SCRIE) walk-in office from 8:30 am - 4:30 pm at: | http://www.nyc.gov/html/dof/html/property/property_tax_reduc_drie_dr_te.shtml |

### Housing Resources

This topic includes programs that offer specific services for people with disabilities.

#### Citywide

| Barrier Free Living | Center for UrbanCommunity Services |
| Includes a shelter for adults with disabilities, and a program called Freedom House for disabled victims of domestic violence and their families. 270 E. 2nd Street  
New York, NY 10009  
212-677-6668 (Phone)  
Email address for information: info@bflnyc.org  
www.bflnyc.org | Information about supportive housing for persons with emotional or psychiatric disabilities. 198 E. 121st Street  
New York, New York 10035  
212-801-3300  
www.cucs.org |
| Benefits Plus Learning Center | Home of Your Own Program |
| Counseling about public benefits and housing issues for families. 015 E. 22nd Street  
New York, NY 10010  
212-614-5552 (Phone) | Low-interest mortgages for people with developmental or emotional disabilities or parents caring for children with those disabilities through the NYS Office for People with Developmental Disabilities (OPWDD).  
NYS OPWDD  
44 Holland Avenue  
Albany, NY 12229  
http://www.opwdd.ny.gov/opwdd_community_connections/housing_initiative/home_of_your_own_hoya |
Housing Resources

Housing for People with Disabilities

Citywide (Continued)

Housing Urban Development Corporation
Information about federally funded renovated buildings and apartments. Priority is often given to people over the age of 18 with disabilities.
Jacob K. Javitz Federal Building
26 Federal Plaza, Suite 3541
New York, New York 10278
212-264-0777 (Phone)
212-264-8000 (Phone)

Independent Living Centers:
These advocacy and information centers often have housing advocates on staff:
Bronx: 718-515-2800 (Phone)
Brooklyn: 718-998-3000 (Phone)
Harlem: 212-222-7122 (Phone)
Manhattan: 212-674-2300 (Phone)
Queens: 646-442-1520 (Phone)
Staten Island: 718-720-9016 (Phone)
http://www.acces.nysed.gov/vr/lsn/ilic/brochure.htm

NYC Housing Authority (The Projects)
Families with members who have disabilities and provide the appropriate medical documentation, might be given priority to get into public housing.
Department of Equal Opportunity:
212-306-4652 (Phone)

Sinergia
This multi-service organization has housing advocates who specialize in housing for people with disabilities
2082 Lexington Avenue
New York, New York 10035
Yesenia Estrella, Housing Services Coordinator
212-643-2840 ext. 349 (Phone)
www.sinergiany.org

Social serve.com
Online database of affordable and accessible apartments and homes, tenant service professionals, housing authorities and state housing agencies.
http://www.socialserve.com/

United Cerebral Palsy
Special needs housing assistance and referral.
80 Maiden Lane, 8th Floor
New York, New York 10038
877-827-2666 (Phone) (Toll-free)
www.ucpnyc.org

NY Housing Search
Online database of affordable and accessible apartments and homes throughout New York State.
877-428-8844 (Phone) (Toll-free)
http://nyhousingsearch.gov
If you are behind in mortgage payments, or concerned that you will become late, NHS can help. Their foreclosure intervention counselors will look at your situation and provide recommendations for the next steps. NHS will also serve as an advocate to help obtain the best solution available.

Citywide: 718-230-7610 (Phone)
North Bronx: 718-881-1180 (Phone)
South Bronx: 718-992-5979 (Phone)
Bedford Stuyvesant: 718-919-2100 (Phone)
East Flatbush: 718-469-4679 (Phone)
Northern Queens: 718-457-1017 (Phone)

NYC Central Services: 212-519-2500 (Phone)
www.nhsnyc.org

Housing Resources

This topic includes agencies that offer services for people who are having landlord-tenant disputes. The agencies listed here also offer affordable lending programs for people who qualify.
**Brooklyn**

**Bedford Stuyvesant Restoration Corporation**
Home ownership and foreclosure counseling. Help with home improvements.
1368 Fulton Street
Brooklyn, NY 11216
718-636-6900 (Phone)
www.restorationplaza.org

**Brooklyn Housing & Family Services**
Eviction and foreclosure prevention and advocacy.
415 Albermarle Road
Brooklyn, NY 11218
718-435-7585 (Phone)
www.brooklynhousing.org

**Pratt Area Community Council**
Home ownership and foreclosure prevention help.
201 Dekalb Ave
Brooklyn, NY 11205
718-522-2613 (Phone)
http://pacc.publishpath.com/

**Manhattan**

**Housing Partnership**
Counseling on obtaining affordable mortgages.
242 W. 36th Street, 3rd Floor
New York, NY 10018
646-217-3370 (Phone)
www.housingpartnership.com
## Housing Resources

This topic lists agencies that offer housing assistance and support for people and families living with HIV and AIDS.

### Citywide

**Bailey House**  
Housing for families impacted by HIV.  
1751 Park Avenue  
New York, NY 10035  
212-633-2500 (Phone)  
[www.baileyhouse.org](http://www.baileyhouse.org)

### Brooklyn

**Help USA**  
Various locations in Brooklyn. Eviction prevention, low income housing, housing for people with HIV, affordable permanent housing.  
718-299-8473 (Phone)  
[www.helpusa.org](http://www.helpusa.org)

**Housing Works**  
Housing programs and support for families impacted by HIV.  
57 Willoughby Street, 2nd Floor  
Brooklyn, NY 11201  
347-473-7400 (Phone)  
[www.housingworks.org](http://www.housingworks.org)

**St. Nicks Alliance**  
Affordable housing programs, eviction prevention, housing for families impacted by HIV, and tenant advocacy.  
850 Grand Avenue  
Brooklyn, NY 11211  
718-302-6827 (Phone)  
[www.stnicksalliance.org](http://www.stnicksalliance.org)

**Turning Point**  
Housing for pre- and post-treatment substance abusers and people with HIV.  
5220 4th Ave  
Brooklyn, NY 11220  
718-439-0077 (Phone)  
[www.turningpointbrooklyn.org](http://www.turningpointbrooklyn.org)
This topic provides information on agencies that assist with home improvement. This topic also includes agencies that provide information about dealing with bed bugs.

**Citywide**

**Assistance with Bed Bugs**
**New York City Department of Health and Mental Hygiene**
Bed Bug Information
Call 311

**Little Sisters of the Assumption**
Assistance and education for families facing bed bug problems.
333 E. 115th Street
New York, NY 10029
646-672-7200 (main number)
646-672-5233, Ray Lopez (Bed Bug Program)
http://www.littlesistersfamily.org/programs/overview

**Neighborhood Housing Services**
Home improvement loans.
North Bronx: 718-881-1180 (Phone)
South Bronx: 718-992-5979 (Phone)
Bedford Stuyvesant: 718-919-2100 (Phone)
East Flatbush: 718-469-4679 (Phone)
Manhattan: NYC Central Services:
212-519-2500 (Phone)
Northern Queens: 718-457-1017 (Phone)
NHS Home Ownership Center:
718-230-7610 (Phone)
Queens: 718-206-3286 (Phone)
Staten Island: 718-816-1521 (Phone)
www.nhsnyc.org

**NYC Mayor’s Office for People with Disabilities:**
**Project Open House**
Helps income-eligible people make their homes barrier free.
100 Gold Street, 2nd Floor
New York, NY 10038

**New York City Housing Authority Furniture Distribution Program**
NYCHA acquires and distributes gently used furniture items to residents in need. Priority is given to residents who have relocated from a homeless shelter, victims of domestic violence, and families impacted by disasters. Furniture distribution is available to NYCHA residents in all five boroughs.
Call for more information:
Bronx: 718-409-8699 (Phone)
Brooklyn: 718-498-3243 (Phone)
Manhattan: 212-334-2543 (Phone)
Queens: 718-206-3286 (Phone)
Staten Island: 718-816-1521 (Phone)

**People First Medicaid Waiver**
If you have a child with an intellectual disability and are enrolled in this waiver program, it might be possible for Medicaid to pay for environmental modifications. Contact your local Developmental Disability Resource Office.
Bronx: 718-430-0842
Brooklyn: 718-642-6000
Manhattan: 646-766-3220
Queens: 718-217-4242
Staten Island: 718-982-1903
http://www.opwdd.ny.gov/opwdd_services_supports/people_first_waiver/home
Rebuilding Together
This national organization provides free home rehabilitation. They give priority to seniors and families of people with disabilities.
PO Box 3726
Grand Central Station
New York, NY 10163
800-473-4229 (Toll-free)
212-362-1636 (Phone)
http://rebuildingtogethernyc.org/

The Partnership for the Homeless - Furnish a Future
Provides furniture and other services to families moving out of shelters. Connects families to resources in their new neighborhood, and offers follow up services. For more information, email Ed Snowden at: esnowden@pfth.org.
http://partnershipforthehomeless.org/pages/furnish-a-future/

Southside United HDFC
Rehabilitation of buildings in South Williamsburg as well as social services.
213 S 4th St
Brooklyn, NY 11211
718-387-3600 (Phone)
www.lossures.org
## Chapter 2: Social Services
### Agencies Offering Information and Referral
- Child Abuse
- Deaf and Hard of Hearing
- Domestic Violence Resources
- Food Resources
- Housing Resources
- Immigrant Resources
- Public Benefits

This section includes agencies that provide support services to individuals and families who have come from other countries and need help getting services. Some of the agencies offer assistance to all families, while others focus on specific countries.

### Immigrant Resources

<table>
<thead>
<tr>
<th>Agency Name</th>
<th>Address</th>
<th>Phone</th>
<th>Resource Directory</th>
</tr>
</thead>
<tbody>
<tr>
<td>Asian Americans for Equality</td>
<td>108 Norfolk Street, New York, NY 10002</td>
<td>212-964-2288 (Phone)</td>
<td><a href="http://www.aafe.org">www.aafe.org</a></td>
</tr>
</tbody>
</table>
### Immigrant Resources

#### Citywide

<table>
<thead>
<tr>
<th>Organization</th>
<th>Description</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Asian American Legal Defense Fund</strong></td>
<td>Legal assistance to Asian Americans.</td>
<td>99 Hudson Street, 12th Floor New York, NY 10013</td>
<td>212-966-5932 (Phone)</td>
<td><a href="http://www.aaldef.org">www.aaldef.org</a></td>
</tr>
<tr>
<td><strong>Asian Women in Business</strong></td>
<td>Provides a comprehensive listing of support organizations that assist Asian Americans.</td>
<td>42 Broadway, Suite 1748 New York, NY 10004</td>
<td>212-868-1368 (Phone)</td>
<td><a href="http://www.awib.org">www.awib.org</a></td>
</tr>
<tr>
<td><strong>Asociacion Tepeyac de New York</strong></td>
<td>Advocacy for Mexican families and other Latino families. Help with immigration issues, landlord issues, and legal concerns.</td>
<td>38 W. 38th Street, 2nd Floor New York, NY 10018</td>
<td>212-633-7108 (Phone)</td>
<td><a href="http://www.tepeyac.org">www.tepeyac.org</a></td>
</tr>
<tr>
<td><strong>Brooklyn Chinese American Association</strong></td>
<td>Assistance for Chinese Americans in the areas of immigration, crime victim support, housing, SSI and all areas of social services. Various youth programs are offered.</td>
<td>5000 8th Avenue Brooklyn, NY 11220</td>
<td>718-438-0008 (Phone)</td>
<td><a href="http://www.bca.net">www.bca.net</a></td>
</tr>
<tr>
<td><strong>Chhaya CDC</strong></td>
<td>Housing advocacy for South Asian families.</td>
<td>37-43 77th Street Jackson Heights, NY 11372</td>
<td>718-478-3848 (Phone)</td>
<td><a href="http://www.chhayacdc.org">www.chhayacdc.org</a></td>
</tr>
<tr>
<td><strong>Charles B. Wang Community Health Center</strong></td>
<td>Multi-service medical and social services for Chinese families. They have a special support network for parents of children with disabilities.</td>
<td>125 Walker Street New York, NY 10013</td>
<td>212-379-6988 (Phone)</td>
<td>268 Canal Street New York, NY 10013</td>
</tr>
<tr>
<td><strong>Chinese American Planning Council</strong></td>
<td>Multi-service organization providing many social services and direct support to Chinese families.</td>
<td>165 Eldridge Street New York, NY 10002</td>
<td>212-792-4542 (Phone)</td>
<td><a href="http://www.cbwchc.org">www.cbwchc.org</a></td>
</tr>
<tr>
<td><strong>Chinese Community Partnership for Health</strong></td>
<td>Home visiting for Chinese mothers, women’s health project, and various health screenings.</td>
<td>170 William Street New York, NY 10038</td>
<td>212-312-5740 (Phone)</td>
<td><a href="http://www.cpc-ny.org">www.cpc-ny.org</a></td>
</tr>
<tr>
<td><strong>Chinese Community Partnership for Health</strong></td>
<td>NYP/Lower Manhattan Hospital Mother and Baby</td>
<td>170 William Street New York, NY 10038</td>
<td>212-312-5740 (Phone)</td>
<td><a href="http://www.cpc-ny.org">www.cpc-ny.org</a></td>
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<tr>
<td>Organization Name</td>
<td>Address</td>
<td>Phone Numbers</td>
<td>Website Address</td>
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<tr>
<td><strong>Chinese Consolidated Benevolent Association</strong></td>
<td>62 Mott Street, New York, NY 10013</td>
<td>212-226-6280 (Phone)</td>
<td><a href="http://www.ccbanyc.org">www.ccbanyc.org</a></td>
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<tr>
<td>Supports Chinese American families through educational and support programs.</td>
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<tr>
<td><strong>Coalition for Asian American Children and Families</strong></td>
<td>50 Broad Street, 18th Floor, New York, NY 10004</td>
<td>212-809-4675 (Phone)</td>
<td><a href="http://www.cacf.org">www.cacf.org</a></td>
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<tr>
<td>Advocates for child welfare, health and education concerns of Asian Americans.</td>
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<tr>
<td><strong>Coalition for Hispanic Family Services</strong></td>
<td>315 Wykoff Avenue, Brooklyn, NY 11237</td>
<td>718-497-6090 (Phone)</td>
<td><a href="http://www.hispanicfamilyservicesny.org">www.hispanicfamilyservicesny.org</a></td>
<td></td>
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<tr>
<td>Serving the Brooklyn communities of Bushwick, Williamsburg, East New York and the Queens communities of Ridgewood, Elmhurst and Corona, this multi-service organization assists with many areas of social service needs.</td>
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<tr>
<td><strong>Federation of Italian American Organizations of Brooklyn</strong></td>
<td>7403 18th Avenue, Brooklyn, NY 11204</td>
<td>718-259-2828 (Phone)</td>
<td><a href="http://www.fiaobrooklyn.org">www.fiaobrooklyn.org</a></td>
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<tr>
<td>Comprehensive social services for Italian Americans.</td>
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<tr>
<td><strong>General Human Outreach (GHO)</strong></td>
<td>125-10 Queens Boulevard, Kew Gardens, NY 11415</td>
<td>718-261-6698 (Phone)</td>
<td><a href="http://www.ghoinc.org">www.ghoinc.org</a></td>
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<tr>
<td>Family support services for Asian families of children with disabilities.</td>
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<tr>
<td><strong>Haitian-American Community Coalition, Inc.</strong></td>
<td>123 Linden Boulevard, 3rd Floor, Brooklyn, NY 11226</td>
<td>718-940-2200 (Phone)</td>
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<tr>
<td>Assistance for Haitian Creole-speaking Haitians in the areas of housing, documentation translation, English as a second language, and job readiness.</td>
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<tr>
<td><strong>Haitian Americans United for Progress, Inc.</strong></td>
<td>221-05 Linden Boulevard, Cambria Heights, NY 11411</td>
<td>718-527-3776 (Phone)</td>
<td><a href="http://www.haupinc.org">www.haupinc.org</a></td>
<td></td>
</tr>
<tr>
<td>Assistance for Haitian Creole-speaking Haitians in many types of family support, immigration help, translation help and family counseling.</td>
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</tr>
<tr>
<td><strong>Immigration Advocacy Services, Inc.</strong></td>
<td>24-40 Steinway Street, Astoria, NY 11103</td>
<td>718-956-8218 (Phone)</td>
<td><a href="http://www.immigrationadvocacy.com/">http://www.immigrationadvocacy.com/</a></td>
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<tr>
<td>Legal assistance for immigrants on a variety of issues, in Arabic, Greek, Hindi, Punjabi, Spanish, and Urdu.</td>
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</tbody>
</table>
### Immigrant Resources

**Immigration Advocates Network**
Online network of professionals that assist immigrant families, and a comprehensive listing of advocacy services for immigrant families.

[www.immigrationadvocates.org](http://www.immigrationadvocates.org)

**Immigration Coalition**
An umbrella policy and advocacy organization for nearly 200 groups throughout NYS that assist immigrants and refugees in all areas of need. They provide extensive listings of support organizations.

137 W. 25th Street, #12  
New York, NY 10001  
212-627-2227 (Phone)  
[www.thenyic.org/home](http://www.thenyic.org/home)

**Italian Board of Guardians, Inc.**
Comprehensive social service assistance to both Italian and non-Italian speaking families.

7403 18th Avenue  
Brooklyn, NY 11204  
718-232-4242 (Phone)  
[www.ibgny.org](http://www.ibgny.org)

**The Jewish Education Project**
Online resource guide with many advocacy organizations for Orthodox Jewish families, “School Related Services for Jewish Persons with Special Needs”.

520 8th Avenue, Suite 1500  
New York, NY 10018  
646-472-5300 (Phone)  

**Korean American Community Service Center of New York, Inc.**
Cultural, educational, economic and social services support for Korean Americans.

202-16 45th Avenue  
Bayside, NY 11361  
718-352-2723 (Phone)  
[www.kaccny.org](http://www.kaccny.org)

**Maidstone Foundation**
Support for Russian families caring for children with developmental disabilities.

1225 Broadway, 9th Floor  
New York, NY 10001  
610-896-3939 (Phone)  
[www.maidstonefdn.org](http://www.maidstonefdn.org)
<table>
<thead>
<tr>
<th><strong>Citywide (Continued)</strong></th>
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</thead>
<tbody>
<tr>
<td><strong>Make the Road</strong></td>
</tr>
<tr>
<td>Community organizing and support for Latino Americans as well as eviction prevention, housing repairs and landlord tenant disputes.</td>
</tr>
<tr>
<td>301 Grove Street</td>
</tr>
<tr>
<td>Brooklyn, NY 11237</td>
</tr>
<tr>
<td>718-418-7690 (Phone)</td>
</tr>
<tr>
<td>92-10 Roosevelt Avenue</td>
</tr>
<tr>
<td>Jackson Heights, NY</td>
</tr>
<tr>
<td>718-565-8500 (Phone)</td>
</tr>
<tr>
<td>161 Port Richmond Avenue</td>
</tr>
<tr>
<td>Staten Island, NY 10302</td>
</tr>
<tr>
<td>718-727-1222 (Phone)</td>
</tr>
<tr>
<td><a href="http://www.maketheroadny.org">www.maketheroadny.org</a></td>
</tr>
</tbody>
</table>

**New York Asian Women’s Center**
Support to Asian women who have or are experiencing any type of violence. They provide support, emergency shelters, education and immigration assistance.
32 Broadway, 10th Floor
New York, NY 10004
www.nyawc.org

**New York Coalition for Asian American Mental Health**
Their goal is to improve mental health services to all Asian Americans in NYC.
c/o Two Bridges
275 Cherry Street
New York, NY 10002
212-729-4524 (Phone)
www.asianmentalhealth.org

**NYC Mayor’s Office of Immigrant Affairs**
Information and referral to services and organizations meeting the needs of NYC Immigrants. Call 311 and ask to be transferred.

**HRA Public Benefits for Immigrants Guide:**

**Russian Speaking Community Council of Manhattan and the Bronx**
Provides information about immigrant rights and support for Russian-speaking families.
244 5th Avenue, Suite 200
New York, NY 10001
212-726-2082 (Phone)
www.rccmb.org

**SAKHI for South Asian Women**
PO Box 20208
Greeley Square Station
New York, NY 10001
212-868-6471 (Helpline)
212-714-9153 (Office)
www.sakhi.org
This section provides information on public benefit programs and agencies that will help families apply for them. It is divided into three topics: Finding Information, Applying for Benefits, and Benefit Programs.

**Public Benefits**

**Finding Information**

**Citywide**

**311 Online**
Online NYC tool that provides access and information to hundreds of NYC services, jobs and resources, including health and human services.
http://www.nyc.gov/apps/311/

**Access NY**
Search for eligibility for 30 city, state and federal benefit and health programs.
https://a858-ihss.nyc.gov

**The ARC Medicaid Reference Desk**
Nationwide information center about Medicaid benefits for people with developmental disabilities.
1825 K Street, Suite 200
Washington, DC 20006
800-433-5255 (Toll-free)

**Benefits Plus Learning Center**
The agency offers information about public benefits and housing issues.
105 E. 22nd Street
New York, NY 10010
212-614-5552 (Phone)
http://www.cssny.org/programs/entry/center-for-benefits-and-services

The Benefits Plus Learning Center’s "Benefit Tools" provides quick links to many useful resources on public benefits and housing Resources. It is available at:
http://benefitsplus.cssny.org/benefit-tool/benefit-tools
Health Information Tool for Empowerment (HITE)
A website offering access to many of NYC’s support programs, including benefits and medical and social services.
866-370-HITE (4483) (Toll-free)
www.hitesite.org

New Direction Services, Inc.
Non-profit organization that provides all types of social service assistance.
1027 Post Ave
Staten Island, NY 10302
718-447-3786 (Phone)
www.newdirectionservices.org

New York City Affordable Housing Resource Center
NYC’s online tool to find information on all aspects of City housing, including renting an apartment, buying a home, and maintaining an apartment. It includes all of the City’s affordable housing lottery listings:

New York City Administration for Children’s Services (ACS)
Help and support for families involved with ACS who are caring for children with developmental disabilities.
Developmental Disabilities Unit
Office of Child and Family Health
150 William Street, 8th Floor 8-K4
New York, NY 10038
212-341-8902 (Phone)

ACS’ search engine for locating preventive service agencies:
http://a068-preventivesse.nyc.gov/psse/search?actionType=search

ACS Resources and Information
This is an online directory of information and resources that will help meet the various needs of families receiving services through ACS or its provider agencies. The links connect to a wide range of resources and information ranging from mental health and substance abuse treatment, to childcare, housing and more.

New York City Human Resources Administration (HRA)
Information about city health care programs, public assistance and other social services. Call 311 and ask to be transferred.

NYC Health Insurance Link
HRA’s web-based tool that allows individuals, families and businesses to search for free or low-cost health insurance plans and resources.

Child Support
HRA’s web-based calculator that estimates the amount of child support to be paid by the non-custodial parent based on his/her annual income:
Public Benefits

Office of Temporary and Disability Assistance
“My Benefits Online Search Engine” that allows you to find all possible NYS benefits.
40 North Pearl Street
Albany, NY 12243
518-208-4485 (Phone)
https://mybenefits.ny.gov/web/otda/prescreening?

Office of Temporary and Disability Assistance:
NYS government resources page for working parents.
http://otda.ny.gov/workingfamilies/

Preventive Services Directory-ACS
The Administration for Children’s Services publishes a guide that lists all the agencies that can provide families with preventive services that can keep families together and provide support.
Call 311 and ask for preventive services.

Project Fair
Project FAIR provides access to information about public benefits programs, rights in the administrative fair hearing process, and services throughout the City. It helps secure quality fair hearing representation and assistance for cash assistance, food stamp, and Medicaid applicants and recipients. It also serves as a resource for organizations working with low-income and homeless New Yorkers.
Project FAIR
c/o The Legal Aid Society
111 Livingston Street, 7th floor
Brooklyn, NY 11201
718-422-2752 (Phone)

Single Stop USA
Benefits counseling in NYC with many locations.
Click on Locations and then New York.
212-480-2870
http://www.singlestopusa.org

SEEDCO
Navigate the world of NYC social service benefits.
915 Broadway, 17th Floor
New York, NY 10010
212-473-0255 (Phone)
www.earnbenefits.org

They also have listings of organizations that donate clothing
http://newyork.earnbenefits.org/page.php?pageID=278

Urban Justice Center
The Safety Net Project (SNP) provides legal assistance for families deemed ineligible for public assistance benefits, food stamps, public housing and emergency shelter.
646-602-5600 select “4” (Phone)
http://www.urbanjustice.org/
This topic includes agencies that will help families obtain benefits, or refer them to other agencies that can help.

**Citywide**

**Arab American Family Support Center**
Social services advocacy and housing assistance for Arab Americans.
150 Court St  
Brooklyn, NY 11201  
350 Jay Street  
Brooklyn, NY 11201  
718-250-5035 (Phone)
37-10 30th Avenue  
Long Island City, NY 11101

**Benefits Plus Learning Center**
Counseling about public benefits and housing issues.
105 E. 22nd Street  
New York, NY 10010  
212-614-5552 (Phone)
http://www.cssny.org/programs/entry/center-for-benefits-and-services

The Benefit Plus Learning Center’s popular "Benefit Tools" is the solution for the advocate looking for quick links to many useful resources on public benefits and housing resources. http://benefitsplus.cssny.org/benefit-tool/benefit-tools

**LawHelp:**
Pro Bono Net’s web-based tool that allows individuals to search for free legal aid referrals by state. Topics include health, immigration, workers’ rights, housing, public benefits, education, veterans, and disability. www.lawhelp.org
Family and Medical Leave Act
The federal law that allows you to take time off from work to care for a family member with an illness or disability, without being fired.

Home Care Services Program:
If your child has Medicaid, s/he may qualify for Home Care services. Refer to Chapter 1: Home Care for more information.

Community Alternative Systems Agency (CASA)

Developmental Disabilities Unit
Office of Child and Family Health
150 William Street, 8th Floor 8-K4
New York, NY 10038
212-341-8902 (Phone)

New York City Child Care Tax Credit
Families might be entitled to a tax credit if they are paying for child care.

New York City Department of Housing and Preservation Development
Online resource that provides information on subsidized apartments available through an Open Lottery System.
Housing Lottery:

Medicaid Information
Information about where to apply for Medicaid, federal health insurance for low income families.

Supplemental Nutrition Assistance Program - SNAP (Used to be called Food Stamps)
Refer to Chapter 2: Food Resources for more information.

Supplemental Security Income (SSI)
Learn about SSI and where to apply. This is a monthly subsidy to help provide for your child’s needs. It is income based, and you must provide documentation showing that your child has a disability that results in severe functional limitations.
800-772-1213 (Toll-free)
https://secure.ssa.gov/apps6z/FOLO/fo001.jsp

Citywide

This topic provides information on government benefit programs. Government benefits are usually based on things like income, family make-up, and documentation status. Some benefits are only for children with disabilities while others are available to everyone.
Women Infants and Children’s Program (WIC)
Supplemental nutrition for children under 5.
800-522-5006 (Toll-free)
http://www.health.ny.gov/prevention/nutrition/wic/
local_agencies.htm

WIC Screening Tool
The Food and Nutrition Service has a web-based calculator to determine eligibility for WIC:
http://www.fns.usda.gov/wic/

Healthy Families New York Home Visiting Program
The Healthy Families New York Home Visiting Program offers home-based services to expectant families and new parents, beginning prenatally or shortly after the birth of the child. Participants are screened to identify risk factors and stressors that the family may face. Families who participate in the program are offered long-term in-home services until the child is in school or Head Start.
Healthy Families New York program sites are listed here:
http://www.healthyfamiliesnewyork.org/programsites_nyc.cfm

Nurse Family Partnership
The Nurse-Family Partnership Nurse Home Visitors work with low-income young women who are pregnant with their first child, helping these vulnerable young clients achieve healthier pregnancies and births, stronger child development, and a path toward economic self-sufficiency.
http://www.nursefamilypartnership.org/locations/New-York/find-a-local-agency/
Office for People with Developmental Disabilities (OPWDD)
The New York State Office for People With Developmental Disabilities (OPWDD) is responsible for coordinating services for more than 126,000 New Yorkers with developmental disabilities, including intellectual disabilities, cerebral palsy, Down syndrome, autism spectrum disorders, and other disabilities. It provides services directly and through a network of nonprofit service providing agencies.

Supports and services, which include Medicaid funded long-term care services such as habilitation and clinical services, as well as residential supports and services, are provided in community settings across the state. In addition to these Medicaid services, OPWDD also provides New York State-funded family support services.

Early Intervention Service Coordinators are required to discuss possible OPWDD services with parents, and with parent consent, notify OPWDD when a child is potentially eligible.

The "Access to Service Resource Booklet" which explains the OPWDD referral and eligibility process as well as services under OPWDD can be found at:

http://www.opwdd.ny.gov/welcome-front-door/resource-booklet

If a parent is interested in obtaining OPWDD services, the service coordinator can assist the parent in making a referral. Children must meet eligibility criteria for OPWDD. Eligibility for OPWDD and EI overlap, but are not the same.

Every NYC borough has a Developmental Disability Regional Office (DDRO):

Brooklyn: 718-642-6000 (Phone)
718 642-6053 (Phone)
718-642-6054 (Phone)

Metro Manhattan: 646-766-3466 (Phone)
646-766-3471 (Phone)

Metro Bronx: 718-430-0700 (Phone)
718-430-0482 (Fax)

Queens: 718-217-4242 (Phone)

Staten Island: 718 983-5200 (Phone)
718 983-9768 (Phone)

All people applying for OPWDD services will need to attend an educational session about the Front Door approach to services. For more information, contact the Front Door access number for your borough:

Queens: 718-217-6485 (Phone)
Brooklyn: 718-642-8576 (Phone)
Manhattan: 646-766-3220 (Phone)
Bronx: 718-430-0757 (Phone)
Staten Island: 718-982-1913 (Phone)

http://www.opwdd.ny.gov/
This section contains information on finding child care services for a child with disabilities. It is divided into four (4) topics: **General, Locating, Information, Referrals to After-School Programs, and Children with Disabilities.**

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**Child Care**

Recreation and Socialization

Sensory Gyms

Wish Granting Organizations

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**Can My Child Receive Medication While in Child Care?**

Sometimes children with disabilities require medication during the time they are in child care. By calling the Child Care Resource and Referral (CCR&R) organizations, you can find out which child care providers have gone through Medication Administration Training (MAT Training) and are permitted to administer medication to your child.

To speak to a NYS-licensed RN on staff at one of the CCR&R agencies, call: 888-469-5999 (Toll-free)

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**Need Help Paying for Child Care?**

The Administration for Children's Services (ACS) determines a family's eligibility for subsidized child care. If you are working, or attending school or a job-training program, you may be eligible. Call 311 for information.


Families can also use the Child Care Eligibility Wizard on the ACS website to determine if they qualify for a subsidy at: www.nyc.gov/html/acs/chidcare_eligibility/wizard.html

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New York City Child Care Tax Credit
You might be entitled to a tax credit if you are paying for child care.

NYC DOHMH Bureau of Day Care
NYC Department of Health and Mental Hygiene, Bureau of Child Care (NYC DOHMH) regulates child care centers in NYC and is the registrar for family, group family and school age child care programs regulated by the NYS Office of Children and Family Services. To find out if a child care center is registered/licensed or has violations that have not been corrected, contact your borough office or visit:
https://a816-healthpsi.nyc.gov/ChildCare/Search.do

Bronx
For Group Child Care: 718-579-7775 (Phone)
For Home-based & School-age Child Care: 718-410-3903 (Phone)

Brooklyn and Staten Island
For Group Child Care: 718-222-6323 (Phone)

Queens
Home-based and School-age Child Care: 718-393-6257 (Phone)
Group Child Care Centers: 718-520-4926 (Phone)
718-520-4927 (Phone)

NYS Office of Children and Family Services
This website contains information about family, group and school-age child care programs.
518-473-7793 (Phone)
http://ocfs.ny.gov/main/childcare/looking.asp

The Zero to Three National Resource Center for Infants, Toddlers and Their Families
Provides information on choosing appropriate child care for infants.

There is a way to pick your own child care provider and get help paying for that person:

Consumer Directed Personal Assistance Program (CD-PAP)
Depending on the type of Medicaid you child has (Medicaid waiver, MCP, SNP, or fee-for-service), Medicaid might pay someone you already know and trust to care for your child. To find out, contact your local Community Alternative Systems Agency (CASA) Office. To find your local CASA office you can contact NYC Homecare: 212-676-6800 (Phone)

To apply, you will need a doctor to fill out a form called an M11Q. Homecare can send it to you. If approved, you can choose the person to care for your child and Medicaid might pay that person.
http://www.health.ny.gov/health_care/medicaid/program/longterm/cd pap.htm
<table>
<thead>
<tr>
<th>Child Care</th>
<th>Finding Information</th>
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<tbody>
<tr>
<td>This topic includes agencies and programs that can help families find child care for infants, preschool or school-age children. Child care may be in programs for children with disabilities only, or in programs for all children.</td>
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### Citywide

**Child Care Information and Referral**  
The New York City Child Care Resource & Referral Consortium offers free information and referral services for families with children birth-school age. Request assistance in English, Spanish, Chinese languages or Haitian-Creole by calling: 888-469-5999 (Toll-free)

**CCI-Center for Children's Initiatives, Inc.**  
322 Eighth Avenue, 4th Floor  
New York, NY 10001  
212-929-7604 (Phone)  
212-929-6911 (Phone)  
[www.centerforchildrensinitiatives.org](http://www.centerforchildrensinitiatives.org)

**Child Development Support Corporation**  
352-358 Classon Avenue  
Brooklyn, NY 11238  
718-398-6738 (Phone)  
718-398-6370 (Phone)  
[www.cdscnyc.org](http://www.cdscnyc.org)

**Committee for Hispanic Children and Families**  
110 William Street, Suite 1802  
New York, NY 10038  
212-206-1090 (Phone)  
[www.chcfinc.org](http://www.chcfinc.org)

**Day Care Council of New York**  
2082 Lexington Avenue, Suite 204  
New York, NY 10035  
212-206-7818 (Phone)  
[www.dccnyinc.org](http://www.dccnyinc.org)

**Chinese-American Planning Council / Asian Family Services**  
165 Eldridge Street  
New York, NY, 10002  
212-941-0030 (Phone)  
<table>
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<tr>
<th>Child Care</th>
<th>Referral to Afterschool Programs</th>
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<tr>
<td>This topic includes information about agencies that provide information about and referrals to after-school programs for school-age children ages five through eighteen (5-18).</td>
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</table>
| **New York City Youth Connect**  
Information line about afterschool programs for NYC children.  
800-246-4646 (Toll-free)  
| **Partnership for After School Education**  
You can search for afterschool programs in your neighborhood  
212-571-2664 (Phone)  
www.pasesetter.com |

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<thead>
<tr>
<th>Child Care</th>
<th>Children with Disabilities</th>
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<tr>
<td>This topic provides information about obtaining child care or temporary relief from caregiving responsibilities (respite) for families who have children with disabilities.</td>
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</tbody>
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<tr>
<th>Citywide</th>
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</table>
| **NYS Developmental Disabilities Regional Offices**  
Find respite for children with developmental disabilities. You often need to have Medicaid Waiver in order to qualify. See the section on OPWDD to learn more about Medicaid Waiver.  
Bronx: 718-430-0757 (Phone)  
Brooklyn: 718-642-6151 ext. 6000 (Phone)  
Manhattan: 646-766-3379 (Phone)  
Queens: 718-217-4242 ext. 6179 (Phone)  
Staten Island: 718-982-1904 (Phone)  
http://www.opwdd.ny.gov/ |
| **Working Solutions, Inc.**  
Provides special needs nannies and childcare providers on a private pay basis.  
51 E. 42nd Street, Suite 1511  
New York, NY 10017  
212-922-9562 (Phone)  
www.workingsolutioninc.com |
| **The Jewish Community Center In Manhattan**  
They have a listing of teenagers who have been trained to be babysitters for children with disabilities. Private pay.  
333 Amsterdam Avenue  
New York, NY 10023  
646-505-5729 (Phone)  
www.jccmanhattan.org |

| Resources for Children with Special Needs, Inc. | |
|-------------------------------------------------|
| Referral to special and mainstream child care.  
116 E. 16th Street, 5th Floor  
New York, NY 10003  
212-677-4650 (Phone)  
www.resourcesnyc.org |
Chapter 3: Children’s Resources

Child Care
Recreation and Socialization
Sensory Gyms
Wish Granting Organizations

This section is divided into two topics: Programs for Children with Disabilities and Programs for All Children.

Why is recreation important?
Recreation is a necessary part of a child’s growth and development. All children need friends. All children deserve to have fun.

Recreation and Socialization

This topic includes recreation programs led by staff trained to work with children with disabilities.

Citywide

Autism Speaks
This organization can help you locate recreation that gives children with Autism Spectrum Disorders the attention and care that will maximize the possibility of success.
1 E. 33rd Street
New York, NY 10015
212-252-8676 (Phone)
www.autismspeaks.org/family-services/resource-guide

The Child’s Place for Children with Special Needs
At Brooklyn Public Library, there’s a place where all children can relax, play and have fun. They provide unique programs for children with and without disabilities from birth to age 12.
Flatlands
2065 Flatbush Avenue at Avenue P
Brooklyn, NY
718-253-4948 (Phone)
718-253-5034 (TTY)
(Continued on next page)
Recreation and Socialization
The Child’s Place for Children With Special Needs (Continued)
Greenpoint
107 Norman Avenue at Leonard Street
718-349-8504 (Phone)
B43 or B62 towards Norman Ave
G train Nassau Ave exit

Red Hook
7 Wolcott Street at Dwight Street
718-935-0203 (Phone)

Saratoga
8 Thomas S. Boyland Street at Macon Street
718-573-5293 (Phone)
B7 towards Macon Street
J train Halsey street exit

Sunset Park
5108 4th Avenue at 51st Street
718-567-2806 (Phone)
http://www.bklynpubliclibrary.org/only-bpl/childs-place

Family Support Guides
If you contact your local Developmental Disability Resource Office (DDRO), you can obtain information about after-school, weekend and overnight recreation and respite programs for children with intellectual disabilities. Every DDRO can provide you with a “Family Support Guide” that contains that information.

Gigi’s Playhouse
Fun and learning for children with Down Syndrome and their families. All ages welcome.
106 W. 117th Street
New York, NY 10026
646-801-7529 (Phone)
www.gigisplayhouse.org

Resources for Children with Special Needs, Inc.
This information and advocacy organization will help you find appropriate special needs recreation and summer programs.
116 E. 16th Street, 5th Floor
New York, NY 10003
212-677-4650 (Phone)
www.resourcesnyc.org

Call:
Bronx: 718-430-0842 (Phone)
Brooklyn: 718-642-6000 (Phone)
Manhattan: 212-229-3000 (Phone)
Queens: 718-217-4242 (Phone)
Staten Island: 718-982-1903 (Phone)

You can also access the Family Support Guides by going to the following sites:
Bronx:
http://www.bronxddcouncil.org/family-support-guide-2012/

Brooklyn:
http://www.brooklynddcouncil.org/#contact-us

Manhattan:
http://www.manhattanddcouncil.org/directories/family-support-services-directory-2013

Citywide (Continued)
Recreation and Socialization

Programs for All Children

Agencies in this topic area will help families find recreation programs for children with and without disabilities.

Citywide

Social City
Social skills program for children 3-12 with social language difficulties.
272 6th Avenue
New York, NY 10014
201-394-7439 (Phone)
516-286-4829 (Phone)
www.socialcitynyc.com

New York City Child Care Resource & Referral Consortium
Contact this hotline to find out about various child care environments where your child can have structured fun and learning.
888-469-5999 (Toll-free)
www.nycchildcareconsortium.org

NYC Parks and Recreation
This website provides information on special and year-round programs and events in NYC parks.
http://www.nycgovparks.org/

NYS Office of Children and Family Services
This agency's website lets you search for licensed family, group and school-age child care programs.
518-474-9454 (Phone)
http://ocfs.ny.gov/main/childcare/looking.asp

Partnership for After School Education:
This organization has a website that will provide you with all types of recreation programs.
120 Broadway, Suite 230
New York, NY 10271
www.pasesetter.com

Youth Connect
This NYC information line run by the NYC Department of Youth and Community Development provides referrals to local recreation programs. You can also search for those programs on their website.
New York City Department of Youth and Community Development
156 William Street, 6th Floor
New York, NY 10036
800-246-4646 (Toll-free)

Local Parent Magazines
Look for local community newspapers as well as citywide journals such as:
Big Apple Parent:
212-315-0800 (Phone)
http://nymetroparents.com/index.cfm
NY Family:
212-268-3086 (Phone)
http://www.newyorkfamily.com/contact/
Chapter 3: Children’s Resources

Child Care
Recreation and Socialization

Sensory Gyms
Wish Granting Organizations

Sensory Gyms provide activities to help children with sensory processing disorders. Occupational therapists (OT) and physical therapists (PT) may provide services in sensory gyms.

Explanation of terms in this section:

Early Intervention (EI) authorization: These providers have NYS authorization to provide services to children (birth to 3 years) who have Individualized Family Service Plans (IFSPs) authorizing OT or PT.

Committee on Preschool Special Education (CPSE): These providers accept children (ages 3 to 5) who have Individual Education Plans (IEPs) authorizing OT or PT.

Related Services Authorization (RSA): For children (ages 5 to 21) receiving services through the Department of Education. When a related service is authorized, and the Department is not able to provide the service, a parent can ask for a Related Service Authorization. A parent may then look for a provider who accepts RSA to provide the service.

Private Pay: These providers accept children whose parents will pay for the service.

Sensory Gyms

Kouls Sensory Gym
Accepts CPSE, RSA and private pay.
3434 Tibbett Avenue
Bronx, NY 10463
917-405-3044 (Phone)
www.koulisotsensorygym.com

Occupational Therapy Associates of New York, PLLC
Accepts private pay and RSA. Ages 3 and older.
1250 Waters Place, Suite 501
Bronx, NY 10461
718-319-1740 (Phone)
www.occupationaltherapyassociates.com

General

Bronx
Sensory Gyms

The Ability Center
Accepts RSA only. Ages 3 and older.
3521 Avenue S East 36th Street,
Brooklyn, NY 11234
718-336-3832 (Phone)
http://theabilitycenter.net

Balancing Act Occupational Therapy
Accepts CPSE, RSA, private pay and insurance.
Not an approved EI provider but will see children birth to age 21.
6002 New Utrecht Avenue
Brooklyn, NY 11219
718-633-2605 (Phone)
www.balancingactot.com

Brooklyn Community Management, LLC.
Medical & Therapy Center
Accepts most insurance plans, Medicare, Medicaid and RSA.
Offers: Snoezelen Room, Sensory Integration Room, Aquatic Therapy, in addition to OT, PT, Speech Language Therapy, Pediatric Medicine, Physiatry, Podiatry, Internal Medicine.
2555 Nostrand Avenue (between Avenues K and L)
Brooklyn, NY 11210
718-951-8800 (Phone)

Dynamic Solutions Physical and Occupational Therapy
532 Court Street
Brooklyn NY, 11231
718-254-0800 (Phone)
http://www.dynamicsolutionstherapy.com

Extreme Kids and Crew
Not a sensory gym but they have many sensory activities for children of all ages with special needs.
40 Brevoort Place
Brooklyn, NY 11216
718-576-6471 (Phone)

On September 17, 2013 Extreme Kids & Crew and the NYC Parks Department officially opened CAP House, a free indoor sensory play space for children with special needs/disabilities, ages 6 months to 4 years. CAP House is located within the Crispus Attucks Playground, at the corner of Fulton and Classon Avenues in Clinton Hill, Brooklyn. To join a playgroup or take part in the home school program, email: info@extremekidsandcrew.org.

For more information about Extreme Kids & Crew: http://www.extremekidsandcrew.org

Eurofitness Pediatric Rehabilitation Center
EI with IFSP authorization, RSA, private pay and various private health insurances. Birth to 18.
2310 65th Street
Brooklyn NY 11204
718-234-7848 (Phone)
718-234-1703 (Fax)
http://www.eurofitnessrehab.com

Family Physical Therapy
Accepts private pay, RSA and private insurance.
Will work with children under 3 but not through EI. Birth to adults.
3036 Avenue U, 11229
2555 Ocean Avenue 2nd Floor
Brooklyn, NY 11229
718-732-3869 (Phone)
http://www.familytherapyny.com
Mindful Parenting Brooklyn-The Smart Room
Private pay.
143 Waverly Place
Brooklyn, New York 11205
646-308-1530 (Phone)
www.mindfulparentingbrooklyn.com

Omni Childhood Center
Children birth to 3 with private pay. Also accepts CPSE, RSA, and private insurance. Birth to age 16.
1651 Coney Island Avenue,
Brooklyn, NY 11230
718-998-1415 (Phone)
18 Heyward Street
Brooklyn, NY 11211
718-802-1550 (Phone)
http://www.omnirehab.com/childhood.php

Pathways of Therapeutic Wellness
Private pay, CPSE and RSA accepted. Children 3-14.
1640 63rd Street
Brooklyn, NY 11204
732-740-9682 (Phone)
718-234-5700 (Phone)
718-234-5755 (Phone)

Rivendell School
Accepts CPSE and RSA. Services 3 –5 primarily, and older on a case by case basis.
277 Third Avenue
Brooklyn, NY 11217
718-499-5667 (Phone)
http://www.rivendellnyc.org/services/Services_home.html

Run Jump Roll
Children birth to 3 with private pay. Accepts CPSE and RSA for over 3.
433 Third Avenue, Suite 2
Brooklyn, NY 11217
347-227-7748 (Phone)

Sensory Freeway
Accepts RSA, private pay and insurance. Birth to age 12.
9306 Fourth Avenue,
Brooklyn, NY 11209
8802-8804 5th Avenue
Brooklyn, NY 11209
718-238-7451 (Phone)
http://sensoryfreeway.com

Small Steps Big Leaps
Accepts CPSE and RSA. Children 3 - 21.
159 20th Street Suite 3A
Brooklyn, NY 11215
347-534-7796 (Phone)
917-699-2724 (Phone)
http://www.smallstepsbigleapsnyc.com

Sowing Seeds Therapeutic Collective
Children birth to 3 with private pay. Accepts CPSE and RSA. Birth to age 14.
540 President Street Suite 2G
Brooklyn, NY 11217
718-855-3626 (Phone)
<table>
<thead>
<tr>
<th>Practice Name</th>
<th>Accepts/Insurance Details</th>
<th>Address</th>
<th>Phone Number</th>
<th>Website Link</th>
</tr>
</thead>
<tbody>
<tr>
<td>Artistic Quality Therapy Associates</td>
<td>Accepts CPSE, RSA and private pay.</td>
<td>227 W. 29th Street, #3R</td>
<td>212-736-8900</td>
<td><a href="http://www.aqtapllc.com">www.aqtapllc.com</a></td>
</tr>
<tr>
<td>Comprehensive Therapy Center of New York</td>
<td>Accepts EI with IFSP authorization, RSA, insurance and private pay.</td>
<td>20 East 35th Street, Suite 1B</td>
<td>212-683-4288</td>
<td><a href="http://www.ctcofny.com">http://www.ctcofny.com</a></td>
</tr>
<tr>
<td>Connect the Dots Occupational Therapy</td>
<td>Accepts RSA, private pay and will help with insurance reimbursement.</td>
<td>38 West 32nd Street, Suite 1403</td>
<td>212-290-0290</td>
<td><a href="http://connectthedotstherapy.com">http://connectthedotstherapy.com</a></td>
</tr>
<tr>
<td>Coopers Kids</td>
<td>Accepts CPSE, RSA, and private pay.</td>
<td>207 East 84th Street, Room 205</td>
<td>212-517-2777</td>
<td></td>
</tr>
<tr>
<td>Createabilities</td>
<td>Will work with children in EI for private pay. They accept CPSE, RSA, and private pay.</td>
<td>250 5th Avenue, Suite 201</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Emerge and See Education Center</td>
<td>Will work with children in EI for private pay. Primarily 4 and older.</td>
<td>164 W 25th Street, Suite 7R</td>
<td>212-256-0846</td>
<td><a href="http://emergeandsee.net">http://emergeandsee.net</a></td>
</tr>
<tr>
<td>Hospital for Joint Diseases</td>
<td>Services birth through 19. Insurance or private pay.</td>
<td>301 East 17th Street</td>
<td>212-598-6539</td>
<td><a href="http://hjd.med.nyu.edu/physocc/patient-services/pediatrics">http://hjd.med.nyu.edu/physocc/patient-services/pediatrics</a></td>
</tr>
<tr>
<td>Just Play NYC</td>
<td>Services birth through young adult. Accepts EI with IFSP authorization, CPSE, and RSA.</td>
<td>740 West End Avenue, Suite 3</td>
<td>212-665-5119</td>
<td><a href="http://www.justplaynyc.com">http://www.justplaynyc.com</a></td>
</tr>
<tr>
<td>Making Milestones</td>
<td>Accepts EI with IFSP authorization, CPSE and private pay.</td>
<td>1841 Broadway, Suite 507</td>
<td>212-757-2559</td>
<td></td>
</tr>
<tr>
<td>Coopers Kids</td>
<td>Accepts CPSE, RSA, and private pay.</td>
<td>207 East 84th Street, Room 205</td>
<td>212-517-2777</td>
<td></td>
</tr>
<tr>
<td>Sensory Gyms</td>
<td>General</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>--------------</td>
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<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Making Milestones (Continued)</strong></td>
<td><strong>Speech Zone</strong></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>
| 150 West 92nd Street | Accepts CPSE, RSA, health insurance and private pay for ages 3 to 21. Private pay or insurance only for birth to age 3.  
New York, NY 10025 | 2112 Broadway  
New York, NY 10023 | 212-595-1705 (Phone) |
| 212-595-1705 (Phone) | 212-799-1750 (Phone) | http://www.sageforchildren.com | http://www.speechzoneny.com |
| **Sage for Children** | **SPOTS: Special Programs in Occupational Therapy** |
140 West End Avenue, Suite 1G | 611 Broadway Street, Suite 908 | New York, NY 10012 | 212-787-4086 (Phone) | 212-473-0011 (Phone) | http://www.spotsot.com/main.html |
| Accepts CPSE, RSA and private pay. Birth to 7 years. | **Support by Design** | Accepts EI with IFSP authorization. Accepts CPSE, RSA, and private payment for older children.  
127 West 82nd Street, Suite 1B | 138 Reade Street  
New York, NY 10024 | 212-362-6243 (Phone) | 212-608-9660 (Phone) | http://supportbydesign.net |
| 212-787-4086 (Phone) | **Watch Me Grow** | | 212-362-6243 (Phone) | http://www.sensationnewyork.com/Pages/default.aspx | | http://www.supportbydesign.net |
| http://www.sageforchildren.com | | | | | |
| **Sensation** | **SNACK (Go Fish)** |
| Accepts CPSE, RSA, and private pay. | Private pay only. Not a Sensory Gym but conducts many sensory activities for children on the Spectrum. Ages 3-18 only.  
127 West 82nd Street, Suite 1B | | 220 East 86th Street  
New York, NY 10028 | 361 East 19th Street, Top floor | 212-439-9996 (Phone) | | New York, NY 10003 | 212-721-5220 (Phone) | http://watchmegrownyc.com |
| 140 West End Avenue, Suite 1G | **The SMILE Center** | | | 212-400-0383 (Phone) | http://smileny.org | | | | |
| 212-787-4086 (Phone) | | | | | | | | |
| http://www.sageforchildren.com | | | | | | | | |
| **The SMILE Center** | | | | | | | | |
| Accepts EI with IFSP authorization. | | | | | | | | |
| 171 Madison Avenue, 5th Floor | | | | | | | | |
| New York, NY 10016 | | | | | | | | |
| 212-400-0383 (Phone) | | | | | | | | |
| http://smileny.org | | | | | | | | |
| **SNACK (Go Fish)** | | | | | | | | |
| Private pay only. Not a Sensory Gym but conducts many sensory activities for children on the Spectrum. Ages 3-18 only. | | | | | | | | |
| 220 East 86th Street | | | | | | | | |
| New York, NY 10028 | | | | | | | | |
| 212-439-9996 (Phone) | | | | | | | | |
| http://snacknyc.com | | | | | | | | |
### Sensory Gyms

**All In 1 Spot with TheraTalk**  
Accepts CPSE, RSA, insurance and private pay; insurance and private pay only for birth to age 3.  
150-50 14th Road  
Whitestone, NY 11357  
718-767-0091 ext. 0071 (Phone)  
http://www.spotwiththeratalk.com

**Emilia’s Kids**  
EI with IFSP authorization. CPSE and RSA and private pay for older children.  
84-03 57th Avenue  
Elmhurst, NY 11373  
718-899-9060 (Phone)

**Therapy For Kids**  
CPSE and RSA or private pay. Accepts children 3 and older.  
68-68 Main Street  
Flushing, NY 11367  
718-793-5202 (Phone)

### Queens

**The Perfect Playground**  
CPSE, RSA, and private pay.  
Birth-21.  
3391 Richmond Avenue  
Staten Island, NY 10312  
1605 Forest Avenue  
Staten Island, NY 10302  
120 Rathbun Avenue  
Staten Island, NY 10312  
718-608-9170 (Phone)  
http://www.theperfectplaygroundny.com

**Therapy Pros**  
Private pay and RSA accepted. 3 years and older.  
962-966 Manor Road  
Staten Island, NY 10314  
718-982-5944 (Phone)  
http://www.therapy-pros.com/about.html

### Staten Island
### Wish Granting Organizations

Organizations in this section respond to requests from families of children with life-threatening conditions. Sometimes they will consider granting a wish to a child with a severe, chronic non-life-threatening disability.

#### Wish Granting Organizations

### General

<table>
<thead>
<tr>
<th>Name</th>
<th>Address</th>
<th>Phone Details</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>A Special Wish Foundation</td>
<td>1250 Memory Lane N, Suite B</td>
<td>614-258-3186 (Phone)</td>
<td><a href="http://www.spwish.org">http://www.spwish.org</a></td>
</tr>
<tr>
<td>Angelwish, Inc.</td>
<td>P.O. Box 186, Rutherford, NJ 07070</td>
<td>201-672-0722 (Phone)</td>
<td><a href="http://www.angelwish.org/living_with">http://www.angelwish.org/living_with</a></td>
</tr>
<tr>
<td>Children's Wish Foundation International</td>
<td>8615 Roswell Rd, Atlanta, GA 30350</td>
<td>800-323-9474 (Toll-free)</td>
<td><a href="http://www.childrenswish.org">www.childrenswish.org</a></td>
</tr>
<tr>
<td>Dream Factory</td>
<td>120 West Broadway, Ste. 300</td>
<td>800-456-7556 (Toll-free)</td>
<td><a href="http://www.dreamfactoryinc.org">www.dreamfactoryinc.org</a></td>
</tr>
<tr>
<td>Give Kids the World</td>
<td>210 S. Bass Rd, Kissimmee, FL 34746</td>
<td>800-995-KIDS (Toll-free)</td>
<td><a href="http://www.gktw.org">www.gktw.org</a></td>
</tr>
</tbody>
</table>
### Wish Granting Organizations

**The Marty Lyons Foundation, Inc.**  
326 W. 48th St.  
New York, NY 10036  
212-977-9474 (Phone)  
[www.martylyonsfoundation.org](http://www.martylyonsfoundation.org)

**Starlight Foundation**  
1560 Broadway, Ste. 600  
New York, NY 10036  
212-354-2878 (Phone)  
[www.starlight-newyork.org](http://www.starlight-newyork.org)

**Sunshine Foundation**  
1041 Millcreek Drive  
Feasterville, PA 19053  
800-767-1976 (Toll-free)  
215-396-4770 (Phone)  
[www.sunshinefoundation.org](http://www.sunshinefoundation.org)

**Make a Wish Foundation**  
1111 Marcus Avenue, Ste. LL22  
Lake Success, NY 11042  
516-944-6212 (Phone)  
212-505-9474 (Phone)  
[www.metrony.wish.org](http://www.metrony.wish.org)
Chapter 4: Parent Supports and Services

Advocacy Organizations

Sometimes parents need someone to help them speak up in order to obtain services, or to help them at hearings. That person is called an advocate. Some advocates are legally trained, while some have other specialized training. This section includes agencies with both types of advocates.

Advocates for Children of New York, Inc.
Educational advocacy.
151 W. 30th St., 5th Fl.
New York, NY 10001
212-947-9779 (Phone)
212-947-9790 (Fax)
866-427-6033-Monday to Thursday (Hotline)
www.advocatesforchildren.org

Association of the Bar of the City of New York
Legal referral service and advocacy.
42 W. 44th St.
New York, NY 10036
212-626-7373 (Phone)
212-575-6876 (Fax)
www.nycbar.org

Bronx County Bar Association
Legal advocacy.
851 Grand Concourse, Rm. 124
Bronx, NY 10451
718-293-5600 (Phone)
718-681-0098 (Fax)
www.bronxbar.com

Bronx Independent Living Services, Inc.
Advocacy for Bronx residents with disabilities.
4419 Third Avenue, Suite 2C
Bronx, NY 10457
718-515-2800 (Phone)
718-515-2844 (Fax)
http://www.bils.org/
<table>
<thead>
<tr>
<th>Advocacy Organizations</th>
<th>General</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Brooklyn Bar Association</strong></td>
<td><strong>Families on the Move of NYC, Inc.</strong></td>
</tr>
<tr>
<td>Legal advocacy.</td>
<td>Advocacy for parents of children with emotional disabilities.</td>
</tr>
<tr>
<td>123 Remsen St.</td>
<td>358 St. Marks Place, Suite 203</td>
</tr>
<tr>
<td>Brooklyn, NY 11201</td>
<td>Staten Island, NY 10301</td>
</tr>
<tr>
<td>718-624-0675 (Phone)</td>
<td>347-682-4870 Administrative</td>
</tr>
<tr>
<td>718-797-1713 (Fax)</td>
<td><a href="mailto:info@fotmny.org">info@fotmny.org</a></td>
</tr>
<tr>
<td><a href="http://www.brooklynbar.org">www.brooklynbar.org</a></td>
<td><a href="http://www.fotmny.org">www.fotmny.org</a></td>
</tr>
<tr>
<td><strong>Brooklyn Center for the Independence of the Disabled</strong></td>
<td><strong>ICL-Family Resource Center (Brooklyn)</strong></td>
</tr>
<tr>
<td>Advocacy for Brooklyn residents with disabilities.</td>
<td>Advocacy for parents of children with emotional disabilities.</td>
</tr>
<tr>
<td>27 Smith Street, Suite 200</td>
<td>2581 Atlantic Avenue, 2nd Floor</td>
</tr>
<tr>
<td>Brooklyn, NY 11201</td>
<td>Brooklyn, NY 11207</td>
</tr>
<tr>
<td>718-998-3000 (Phone)</td>
<td>718-290-8100 ext .4145 (Phone)</td>
</tr>
<tr>
<td>718-998-3743 (Fax)</td>
<td>718-495-8298 (Fax)</td>
</tr>
<tr>
<td><a href="http://www.bcid.org">www.bcid.org</a></td>
<td><a href="mailto:tjohnson@iclinc.net">tjohnson@iclinc.net</a></td>
</tr>
<tr>
<td><strong>Center for Disability Advocacy Rights (CeDAR)</strong></td>
<td><a href="http://iclinc.net/">http://iclinc.net/</a></td>
</tr>
<tr>
<td>Legal advocacy</td>
<td><strong>Jewish Board of Family and Children’s Services</strong></td>
</tr>
<tr>
<td>Advocacy for Manhattan residents with disabilities.</td>
<td>Advocacy for parents of children with emotional disabilities.</td>
</tr>
<tr>
<td>100 Lafayette St., Room 304</td>
<td>2795 Richmond Avenue</td>
</tr>
<tr>
<td>New York, NY 10013</td>
<td>Staten Island, NY 10314</td>
</tr>
<tr>
<td>212-979-0505 (Phone)</td>
<td>718-761-9800 (Phone)</td>
</tr>
<tr>
<td>212-979-8778 (Fax)</td>
<td>718-370-1142 (Fax)</td>
</tr>
<tr>
<td>212-979-7880 (TDD)</td>
<td><a href="http://www.jbfcps.org/">http://www.jbfcps.org/</a></td>
</tr>
<tr>
<td><strong>Center for the Independence of the Disabled, NY</strong></td>
<td><strong>Jewish Child Care Association</strong></td>
</tr>
<tr>
<td>All advocacy issues</td>
<td>Advocacy for parents of children with emotional disabilities.</td>
</tr>
<tr>
<td>841 Broadway, Suite 301</td>
<td>858 E. 29th Street</td>
</tr>
<tr>
<td>New York, NY 10003</td>
<td>Brooklyn, NY 11210</td>
</tr>
<tr>
<td>212-674-2300 (Phone)</td>
<td>347-394-5186 (Phone)</td>
</tr>
<tr>
<td>646-442-1520 (Queens)</td>
<td>718-859-4013 (Fax)</td>
</tr>
</tbody>
</table>
Citywide (Continued)

Public Advocate for the City of New York
The Public Advocate answers complaints and questions about government agencies and bureaucracy and investigates complaints about agencies and programs.
1 Centre St., 15th Fl. North
New York, NY 10007
212-669-7200 (Phone)
212-669-4091 (Fax);
212-669-7438 (TDD)
212-669-7250 (Ombudsman Hotline)
212-669-7670 (Senior Action Line)
www.pubadvocate.nyc.gov

Lawhelp.org/NY
This website links you with free legal clinics in your area.
www.lawhelp.org/ny

Legal Aid Society
Legal Aid has free legal clinics in all boroughs. Call to find the nearest one to you.
199 Water Street, 3rd Floor
New York, NY 10038
212-577-3300 (Phone)
www.legal-aid.org

Legal Services for New York City
Free legal services throughout New York City.
350 Broadway, 6th Floor
New York, NY 10013
646-442-3600 (Phone)
www.legalservicesnyc.org

MHA Family Resource Centers
Advocacy for parents of children with emotional disabilities:
Bronx 718-220-0456 ext. 6126 (Phone)
Bronx 718-220-0456 ext. 6124 (Phone)
Manhattan 212-964-5253 ext. 306 (Phone)
Manhattan 212-410-1820 (Phone)
Queens 718-651-1960 (Phone)

New York Lawyers for the Public Interest
Disability Law Center
Legal, educational, SSI and housing advocacy.
151 W. 30th St., 11th Fl.
New York, NY 10011
212-244-4664 (Phone)
212-244-4570 (Fax)
www.nympi.org

New York Legal Assistance Group
Legal and educational advocacy.
130 E. 59th St., 14th Fl.
New York, NY 10022
212-613-5000 (Phone)
212-750-0820 (Fax)
www.nylag.org

Partnership for Children's Rights
Educational and SSI advocacy.
271 Madison Avenue, 17th Floor
New York, NY 10016
212-683-7999 (Phone)
212-683-5544 (Fax)
http://www.kidslaw.org/

Mental Health Association (MHA) of New York City
2 Rector St., 13th Fl.
New York, NY
212-964-5253 (Phone)
http://www.mhaofnyc.org/
## Advocacy Organizations

### Citywide (Continued)

<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>Phone Numbers and Fax Numbers</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Queens County Bar Association</td>
<td>Legal advocacy. 9035 148th Street</td>
<td>718-739-4100 (Phone) 718-657-1789 (Fax)</td>
<td><a href="http://www.qcba.org">www.qcba.org</a></td>
</tr>
<tr>
<td>Queens Volunteer Lawyers Project, Inc.</td>
<td>90-35 148th St., Jamaica, NY 11435</td>
<td>718-291-4500 (Phone)</td>
<td></td>
</tr>
<tr>
<td>Resources for Children with Special Needs (RCSN)</td>
<td>Provides all areas of disability advocacy. 116 E. 16th St., 5th Floor New York, NY 10003</td>
<td>212-677-4650 (Phone) 212-254-4070 (Fax)</td>
<td><a href="http://www.resourcesnyc.org">www.resourcesnyc.org</a></td>
</tr>
<tr>
<td>Richmond County Bar Association</td>
<td>Legal advocacy. P.O. Box 140593 Staten Island, NY 10301</td>
<td>718-442-4500 (Phone) 718-442-2019 (Fax)</td>
<td><a href="http://www.richmondcountybar.org">www.richmondcountybar.org</a></td>
</tr>
<tr>
<td>Sinergia</td>
<td>All areas of disability advocacy. 2082 Lexington Ave., 3rd Fl. New York, NY 10035</td>
<td>212-643-2840 (Phone) 866-867-9665 (Phone)</td>
<td><a href="http://www.sinergiany.org">www.sinergiany.org</a></td>
</tr>
<tr>
<td>St. John Episcopal Health Center</td>
<td>Family Resource Center Advocacy for parents of children with emotional disabilities. 115-04 Rockaway Beach Blvd. Rockaway Park, NY 11694</td>
<td>347-644-5711 (Phone) 347-644-5635 (Fax)</td>
<td><a href="mailto:kgardini@ehs.org">kgardini@ehs.org</a></td>
</tr>
<tr>
<td>United We Stand of NY, LTD.</td>
<td>All areas of disability advocacy. 98 Moore St. Brooklyn, NY 11206</td>
<td>718-302-4313 (Phone)</td>
<td><a href="http://www.uwsofny.org/">http://www.uwsofny.org/</a></td>
</tr>
</tbody>
</table>

### General

- **Citywide (Continued)**
- **Queens County Bar Association**
- **Queens Volunteer Lawyers Project, Inc.**
- **Richmond County Bar Association**
- **Sinergia**
- **St. John Episcopal Health Center**
- **United We Stand of NY, LTD.**

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*Note: This information is from a printed document and may contain slight variations in formatting or content. For the most up-to-date information, please visit the respective websites.*
This section gives information on national and citywide supports for all disabilities and then lists citywide support groups by disability type. It is divided into nine (9) topics including: Attention Deficit Disorder, Asperger Syndrome, Autism Spectrum Disorder, Deaf and Hard of Hearing, Developmental Disabilities and Intellectual Disabilities, Emotional Disabilities, Learning Disabilities, Rare Disorders, and Seizure Disorders.

Why are support groups important?
Support groups bring together people who are dealing with similar issues to share experiences and advice. It can be helpful to talk with or hear other people who are in the same situation. While not everyone wants or needs support beyond family and friends, you might find it helpful to speak with and ask questions of others who have similar experiences.

Disability Specific Support Groups

This topic includes two agencies that have information on national, state, and local organizations that provide support and information to parents of children with disabilities.

National Organizations Gateway
NICHCY
There are many national disability organizations and publicly-funded information resource centers available. All offer detailed information in their area of disability or health expertise. You can get their website information to learn more, download publications, and find their most relevant links to other agencies, including any state and local chapters. In many cases, you can email or call for more personalized assistance. These organizations may address their work to a national audience, but they have a great deal to offer.
http://nichcy.org/org-gateway
Disability Specific Support Groups

Citywide

All Disabilities

Parent to Parent
Parent to Parent of NYS is an organization that brings together families of people with special needs and the professionals who serve them.

- **Support** – Offers parents and caregivers the opportunity to connect one-to-one with a parent/caregiver of an individual with the same or similar disability or special health care need – someone who has “been there.”
- **Information & Referral** – Help families locate information and services.
- **Trainings** – Workshop sessions are available on Understanding Medicaid Service Coordination, Record Keeping, Using a Health Care Notebook, Medicaid Waiver, and various other topics.

Bronx, Brooklyn, Manhattan and Queens Office:
25 Beaver Street, 4th Floor
New York, NY 10004
800-405-8818 (Phone)
646-766-3461
http://parenttoparentnys.org/offices/new-york-city/

Staten Island Office:
c/o IBR
1050 Forest Hill Road
Staten Island, NY 10314
800-866-1068 (Phone)
718-494-3469 (Phone)
718-494-0319 (Fax)
http://parenttoparentnys.org/index.php/offices/staten-island/

Disability Specific Support Groups

Attention Deficit Disorder

This topic includes agencies that offer support groups for parents of children with Attention Deficit Disorder.

Citywide

Attention Deficit Disorder
(also see Family Resource Centers in section on Emotional Disabilities)

The ADD Resource Center, Inc.
W. 75th Street #6
New York, NY 10023
646-205-8080 (Phone)
www.addrc.org

The Child Mind Institute
445 Park Avenue
New York, NY 10022
212-308-3118 (Phone)
www.childmind.org

Children and Adults with Attention Deficit/Hyperactivity Disorders, New York City
215 W. 75th Street #6
New York, NY 10023
212-721-0007 (Phone)
212-721-0074 (Fax)
www.chadd.org
## Disability Specific Support Groups

### Asperger Syndrome

This topic includes agencies that offer support groups for parents of children with Asperger Syndrome.

### Citywide

<table>
<thead>
<tr>
<th>Agency</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Asperger Center for Education and Training</strong>&lt;br&gt;Asperger Center for Education and Training</td>
<td>303 Fifth Avenue, Suite 1003&lt;br&gt;New York, NY 10016</td>
<td>212-686-3535 ext. 205</td>
<td>718-406-3848</td>
<td><a href="http://www.aspergercenter.com">www.aspergercenter.com</a></td>
</tr>
<tr>
<td><strong>AHA-Asperger Syndrome and High Functioning Autism Association (Serves LI and NYC)</strong>&lt;br&gt;AHA-Asperger Syndrome and High Functioning Autism Association</td>
<td>330 Broadway&lt;br&gt;Amityville, NY 11714</td>
<td>888-918-9198</td>
<td></td>
<td><a href="http://www.ahany.org">www.ahany.org</a></td>
</tr>
<tr>
<td><strong>GRASP - The Global and Regional Asperger Syndrome Partnership</strong>&lt;br&gt;GRASP - The Global and Regional Asperger Syndrome Partnership</td>
<td>419 Lafayette Street&lt;br&gt;New York, NY 10003</td>
<td>888-474-7277</td>
<td></td>
<td><a href="http://www.grasp.org">www.grasp.org</a></td>
</tr>
<tr>
<td><strong>National Autism Association</strong>&lt;br&gt;National Autism Association</td>
<td>60 E. 96th Street, Suite 5CD&lt;br&gt;New York, NY 10128</td>
<td>212-977-7722</td>
<td></td>
<td><a href="http://www.naany.org">www.naany.org</a></td>
</tr>
</tbody>
</table>

## Disability Specific Support Groups

### Autism Spectrum Disorder

This topic includes agencies that offer support groups for parents of children with Autism Spectrum Disorder.

### Citywide

<table>
<thead>
<tr>
<th>Agency</th>
<th>Address</th>
<th>Phone</th>
<th>Fax</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Autism Society of America - Bronx</strong>&lt;br&gt;Autism Society of America - Bronx</td>
<td>North Central Bronx Hospital&lt;br&gt;3424 Kossuth Avenue, Room 15A11&lt;br&gt;Bronx, NY 10467</td>
<td>718-519-3634</td>
<td><a href="mailto:monica-sanabria@nbhn.net">monica-sanabria@nbhn.net</a></td>
<td></td>
</tr>
<tr>
<td>Disability Specific Support Groups</td>
<td>Autism Spectrum Disorder</td>
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<tr>
<td><strong>Citywide (Continued)</strong></td>
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<tr>
<td><strong>Autism Society of America - Brooklyn</strong></td>
<td><strong>National Autism Association</strong></td>
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</tr>
<tr>
<td>225 Avenue S</td>
<td>60 E. 96th Street, Suite 5CD</td>
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<tr>
<td>Brooklyn, NY 11223</td>
<td>New York, NY 10128</td>
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</tr>
<tr>
<td>718-336-9533 (Phone)</td>
<td>212-977-7722 (Phone)</td>
<td></td>
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</tr>
<tr>
<td>800-328-8476 (Toll-free)</td>
<td><a href="http://www.naanyc.org">www.naanyc.org</a></td>
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</tbody>
</table>

**Autism Society of America - Manhattan**
25 W. 17th Street
New York, NY 10011
212-628-0669 (Phone)
800-328-8476 (Toll-free)
212-717-2306 (Fax)
gdzucker@aol.com

**Autism Society of America - Queens**
188-83 85th Road
Jamaica, NY 11423
718-464-5735 (Phone)

**Downtown Spectrum - Parent Support Group**
212-219-1195 (Phone)
www.spectrumparent.blogspot.com

**Extreme Kids & Crew**
40 Brevoort Place
Brooklyn, NY 11216
718-576-6471 (Phone)
www.extremekidsandcrew.org

**The Grace Foundation of New York**
264 Watchoque Road
Staten Island, NY 10314
718-983-3800 (Phone)
718-983-3858 (Fax)
www.graceofny.org

**My Time, Inc.**
1312 E. 84th Street
Brooklyn, NY 11236
718-251-0527 (Phone)
347-587-2881 (Fax)
www.mytimeinc.org

**New York Families for Autistic Children, Inc.**
95-16 Pitkin Avenue
Ozone Park, NY 11417
718-641-3441 (Phone)
718-641-4452 (Fax)
www.nyfac.org

**Shorefront YM-YWHA-Family Autism Center**
3300 Coney Island Avenue
Brooklyn, NY 11235
718-646-1444 ext. 406 (Phone)
www.shorefronty.org

**SNACK: Special Needs Activity Center for Kids**
220 E. 86th Street (Lower Level)
New York, NY 10028
212-439-9996 (Phone)
www.snacknyc.com

**YAI/National Institute for People with Disabilities**
460 W. 34th Street
New York, NY 10001
888- YAI-AUTISM (Toll-free)
212-273-6182 YAI LINK (Phone)
212-273-6100 (Phone)
212-268-1083 (Fax)
www.yai.org
### Disability Specific Support Groups

**Deaf and Hard of Hearing**

This topic includes an agency that offers support groups for parents of children who are deaf or hard of hearing.

<table>
<thead>
<tr>
<th>Citywide</th>
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</thead>
<tbody>
<tr>
<td><strong>Center for Hearing &amp; Communication</strong></td>
<td></td>
</tr>
<tr>
<td>50 Broadway, 6th Floor</td>
<td></td>
</tr>
<tr>
<td>New York, NY 10004</td>
<td></td>
</tr>
<tr>
<td>917-305-7700 (Phone)</td>
<td></td>
</tr>
<tr>
<td>917-305-7999 (TDD)</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.chchearing.org">www.chchearing.org</a></td>
<td></td>
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</tbody>
</table>

**Developmental Disabilities and Intellectual Disabilities**

This topic includes agencies that offer support groups for parents of children who have developmental and/or intellectual disabilities.

<table>
<thead>
<tr>
<th>Citywide</th>
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</thead>
<tbody>
<tr>
<td><strong>AHRC</strong></td>
</tr>
<tr>
<td>83 Maiden Lane</td>
</tr>
<tr>
<td>New York, NY 10038</td>
</tr>
<tr>
<td>212-780-2500 (Phone)</td>
</tr>
<tr>
<td>800-622-1220 (TTY)</td>
</tr>
<tr>
<td>Information and referral: 212-780-4491 (Phone) Clinical</td>
</tr>
<tr>
<td>Intake: 212-780-4784 (Fax)</td>
</tr>
<tr>
<td><a href="http://www.ahrcnyc.org">www.ahrcnyc.org</a></td>
</tr>
</tbody>
</table>

**Brooklyn Parent Advocacy Network, Inc.**

279 East 57th Street
Brooklyn, NY 11203-4801
718-629-6299 (Phone)
718-629-5338 (Fax)

**Community Resources and Services for Children**

94-04 161st Street, Suite 401
Jamaica, NY 11432
718-206-3400 (Phone)
718-206-0559 (Fax)
<table>
<thead>
<tr>
<th>Disability Specific Support Groups</th>
<th>Developmental Disabilities and Intellectual Disabilities</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Citywide (Continued)</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Gigi's Playhouse Down Syndrome Awareness Center</strong></td>
<td><strong>Samuel Field YM &amp; YWHA</strong></td>
</tr>
<tr>
<td>106 W. 117th Street</td>
<td>58-20 Little Neck Parkway</td>
</tr>
<tr>
<td>New York, NY 10026</td>
<td>Little Neck, NY 11362</td>
</tr>
<tr>
<td>646-801-7529 (Phone)</td>
<td>718-225-6750 (Phone)</td>
</tr>
<tr>
<td><a href="http://www.gigisplayhouse.org">www.gigisplayhouse.org</a></td>
<td>718-423-8276 (Fax)</td>
</tr>
<tr>
<td><strong>Harlem Independent Living Center</strong></td>
<td><strong>United We Stand of NY, LTD.</strong></td>
</tr>
<tr>
<td>289 Saint Nicholas Avenue, Suite 21</td>
<td>98 Moore St.</td>
</tr>
<tr>
<td>New York, NY 10027</td>
<td>Brooklyn, NY 11206</td>
</tr>
<tr>
<td>212-222-7122 (Phone)</td>
<td>Brooklyn Education Advocacy:</td>
</tr>
<tr>
<td>800-673-2371 (Toll-free)</td>
<td>718-302-4313 (Phone)</td>
</tr>
<tr>
<td>212-222-7198 (TTY)</td>
<td>Queens Special Education Parent Center Project:</td>
</tr>
<tr>
<td>212-222-7199 (Fax)</td>
<td>646-460-1635 (Phone)</td>
</tr>
<tr>
<td><a href="http://www.hilc.org">www.hilc.org</a></td>
<td>646-460-1637 (Phone)</td>
</tr>
<tr>
<td><strong>Manhattan Mothers &amp; Others</strong></td>
<td>646-460-1638 (Phone)</td>
</tr>
<tr>
<td>160 E. 65th Street, Suite 25D</td>
<td><a href="http://www.uwsofny.org">www.uwsofny.org</a></td>
</tr>
<tr>
<td>New York, NY 10065</td>
<td></td>
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<tr>
<td>212-570-6860 (Phone)</td>
<td></td>
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<tr>
<td>212-570-9946 (Fax)</td>
<td></td>
</tr>
<tr>
<td><strong>North Central Bronx Hospital</strong></td>
<td></td>
</tr>
<tr>
<td>3424 Kossuth Avenue, Room 15A11</td>
<td></td>
</tr>
<tr>
<td>Bronx, NY 10467</td>
<td></td>
</tr>
<tr>
<td>Family Support for Developmental Disabilities</td>
<td></td>
</tr>
<tr>
<td>718-519-4797 (Phone)</td>
<td></td>
</tr>
<tr>
<td>800-328-8476 (Toll-free)</td>
<td></td>
</tr>
<tr>
<td>718-519-3634 (Fax)</td>
<td></td>
</tr>
<tr>
<td><strong>Queens Parent Resource Center</strong></td>
<td></td>
</tr>
<tr>
<td>112-40 Francis Lewis Boulevard</td>
<td></td>
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<tr>
<td>Queens Village, NY 11427</td>
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<tr>
<td>718-523-6953 (Phone)</td>
<td></td>
</tr>
<tr>
<td>718-523-7261 (Fax)</td>
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<tr>
<td><a href="http://www.qprc.net">www.qprc.net</a></td>
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</tbody>
</table>
## Disability Specific Support Groups

This topic includes support groups and other services for parents of children with emotional disabilities.

### How can I get a referral for psychological services?

If you would like a referral for psychological services, contact your insurance company to get a referral to an in-network child psychologist or psychiatrist so that the service will be affordable.

If you don't have health insurance, refer to Payment for Health Services or use the NYC Health and Hospitals Corporation (HHC) network of providers for low-cost mental health services.

A list of HHC clinics can be found at Clinics Specializing in Medical Services for People with Disabilities.

## Citywide

### Families on the Move of New York City (Staten Island)
358 Saint Marks Place, Suite 203
Staten Island, NY 10301
347-682-4870 (Phone)
718-447-6539 (Fax)
[www.fotmnyc.org](http://www.fotmnyc.org)

### Institute for Community Living
Brooklyn Family Resource Center
2581 Atlantic Avenue
Brooklyn, NY 11207
877-425-8133 (Toll-free)
718-495-8298 (Fax)
[www.iclinc.net](http://www.iclinc.net)

### Jewish Board of Family and Children’s Services
Staten Island Family Resource Center
2795 Richmond Ave
Staten Island, NY 10314
718-761-9800 (Phone)
718-370-1142 (Fax)
[www.jbfcs.org](http://www.jbfcs.org)

### Jewish Child Care Association-Brooklyn
858 E. 29th Street
Brooklyn, NY 11210
347-394-5186 (Phone)
347-859-4012 (Fax)

### Mental Health Association of New York City (MHA)
212-964-5253.
The Mental Health Association runs the following support service programs:

- **1-800-LIFENET** for mental health referrals and to activate a Mobile Crisis Team for your area.
  - Asian LifeNet - 877-990-8585 (Toll-free)
  - Spanish Lifenet - 877-298-3373 (Toll-free)

### MHA of NYC Family Resource Centers
Support and advocacy centers for caregivers of children with emotional disabilities. Many of the centers conduct parent training, support groups, and socialization for children and teens.

- **Bronx Zone 1**
  - 975 Kelly Street, Suite 301
  - Bronx, NY 10459
  - 718-220-0456 ext. 6124 (Phone)
  - 718-364-3357 (Fax)
<table>
<thead>
<tr>
<th>Citywide (Continued)</th>
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<tbody>
<tr>
<td><strong>Bronx Zone 2</strong></td>
</tr>
<tr>
<td>975 Kelly Street, Suite 301</td>
</tr>
<tr>
<td>Bronx, NY 10459</td>
</tr>
<tr>
<td>Program Director: Yvette Pena</td>
</tr>
<tr>
<td>718-220-0456, ext. 6124 (Phone)</td>
</tr>
<tr>
<td>718-364-3357 (Fax)</td>
</tr>
<tr>
<td>Email: <a href="mailto:ypena@mhaofnyc.org">ypena@mhaofnyc.org</a></td>
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<table>
<thead>
<tr>
<th>Manhattan Zone 3 - MHA of NYC</th>
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<tbody>
<tr>
<td>1 W. 125th Street, 2nd Floor</td>
</tr>
<tr>
<td>New York, NY 10027</td>
</tr>
<tr>
<td>Program Director: Olga Vazquez</td>
</tr>
<tr>
<td>212-410-1820 (Phone)</td>
</tr>
<tr>
<td>212-410-1759 (Fax)</td>
</tr>
<tr>
<td>Email: <a href="mailto:ovazquez@mhaofnyc.org">ovazquez@mhaofnyc.org</a></td>
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<table>
<thead>
<tr>
<th>Manhattan Zone 4 – MHA of NYC</th>
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<tbody>
<tr>
<td>50 Broadway, 19th Floor</td>
</tr>
<tr>
<td>New York, NY 10004</td>
</tr>
<tr>
<td>Program Director: Janet Rosa</td>
</tr>
<tr>
<td>212-964-5253, ext. 353 (Phone)</td>
</tr>
<tr>
<td>212-964-7302 (Fax)</td>
</tr>
<tr>
<td>Email: <a href="mailto:jrosa@mhaofnyc.org">jrosa@mhaofnyc.org</a></td>
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<thead>
<tr>
<th>Queens Zone 5 - MHA of NYC</th>
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<tbody>
<tr>
<td>87-08 Justice Ave Suite C-14</td>
</tr>
<tr>
<td>Elmhurst, NY 11373</td>
</tr>
<tr>
<td>718-651-1960 (Phone)</td>
</tr>
<tr>
<td>718-651-1719 (Fax)</td>
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<thead>
<tr>
<th>Queens Zone 6 - St. John Episcopal</th>
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<tbody>
<tr>
<td>148-45 Hillside Avenue, Suite 203</td>
</tr>
<tr>
<td>Jamaica, NY 11435</td>
</tr>
<tr>
<td>347-644-5711 (Phone)</td>
</tr>
<tr>
<td>347-644-5635 (Fax)</td>
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<thead>
<tr>
<th>Brooklyn Zone 7 – ICL</th>
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<tbody>
<tr>
<td>2581 Atlantic Ave, 2nd Floor</td>
</tr>
<tr>
<td>Brooklyn, NY 11207</td>
</tr>
<tr>
<td>718-290-8100, ext. 4145 (Phone)</td>
</tr>
<tr>
<td>718-495-8298 (Fax)</td>
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<tr>
<th>Brooklyn Zone 8 – JCCA</th>
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<tr>
<td>858 E. 29th Street</td>
</tr>
<tr>
<td>Brooklyn, NY 11210</td>
</tr>
<tr>
<td>347-394-5186 (Phone)</td>
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<tr>
<td>718-859-4013 (Fax)</td>
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<thead>
<tr>
<th>Staten Island Zone 9 - Jewish Board of Family &amp; Children's Services</th>
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<tbody>
<tr>
<td>2795 Richmond Ave</td>
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<tr>
<td>Staten Island, NY 10314</td>
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<tr>
<td>718-698-5307, ext. 283 (Phone)</td>
</tr>
<tr>
<td>718-370-1142 (Fax)</td>
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<table>
<thead>
<tr>
<th>NAMI – NYC</th>
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</thead>
<tbody>
<tr>
<td>Support groups in each borough for parents of children with emotional disabilities as well as for adults who have emotional disabilities.</td>
</tr>
<tr>
<td>505 Eighth Avenue, Suite 1103</td>
</tr>
<tr>
<td>New York, NY 10018</td>
</tr>
<tr>
<td>212-684-3365, ext. 204 (Phone)</td>
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<tr>
<td><a href="http://www.naminycmetro.org">www.naminycmetro.org</a></td>
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<table>
<thead>
<tr>
<th>NYC Department of Health &amp; Mental Hygiene</th>
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</thead>
<tbody>
<tr>
<td>Children's Single Point of Access (C-SPOA)</td>
</tr>
<tr>
<td>Intensive Case Management and Medicaid Waiver for children with severe emotional disabilities. It is always best for the child's mental health professional to call in the referral.</td>
</tr>
<tr>
<td>888-277-6258 (Toll-free)</td>
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<tr>
<th>St. John's Episcopal Hospital-Eastern Queens</th>
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<tr>
<td>148-45 Hillside Avenue, Suite 203</td>
</tr>
<tr>
<td>Jamaica, NY 11435</td>
</tr>
<tr>
<td>347-644-5711 (Phone)</td>
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</tbody>
</table>
### Disability Specific Support Groups

#### Learning Disabilities

This topic includes agencies that offer support groups for parents of children with learning disabilities.

#### Citywide

<table>
<thead>
<tr>
<th>Churchill School and Center</th>
<th>Learning Disabilities Association of New York City</th>
</tr>
</thead>
<tbody>
<tr>
<td>301 E. 29th Street</td>
<td>237 W. 35th Street, Suite 1101</td>
</tr>
<tr>
<td>New York, NY 10016</td>
<td>New York, NY 10001</td>
</tr>
<tr>
<td>212-722-0610 (Phone)</td>
<td>212-645-6730 (Phone)</td>
</tr>
<tr>
<td>212-722-1387 (Fax)</td>
<td>212-924-8896 (Fax)</td>
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</tbody>
</table>

#### Rare Disorders

This topic includes an organization that offers support and information for parents of children diagnosed with a rare disease.

#### Citywide

<table>
<thead>
<tr>
<th>National Organization for Rare Disorders (NORD)</th>
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<tbody>
<tr>
<td>55 Kenosia Avenue</td>
</tr>
<tr>
<td>Danbury, CT 06810</td>
</tr>
<tr>
<td>800-999-6673 (Toll-free)</td>
</tr>
<tr>
<td>203-744-0100 (Phone)</td>
</tr>
<tr>
<td><a href="http://www.rarediseases.org">www.rarediseases.org</a></td>
</tr>
</tbody>
</table>
Disability Specific Support Groups

Seizure Disorder

This topic includes organizations that offer support groups and information for parents of children diagnosed with a seizure disorder.

Citywide

Seizure Disorder
The Epilepsy Foundation of Metropolitan New York
65 Broadway, Suite 505
New York, NY 10006
212-677-8550 (Phone)
212-677-5825 (Fax)
www.efmny.org

Finding a Cure for Epilepsy and Seizures (FACES)
223 E. 34th Street
New York, NY 10016
646-558-0900 (Phone)
646-385-7163 (Fax)
http://faces.med.nyu.edu
This section includes agencies that may provide financial assistance to families of children with developmental disabilities.

### Financial Resources

- Free and Low Cost Baby Supplies
- Language and Translation
- Parenting Workshops and Skill Building
- Teen Parent
- Transportation Resources
- Utility Bills Assistance

This section provides information on two (2) topics: Parent Reimbursement Programs and Charities.

#### Financial Resources

- Families of children with developmental disabilities can apply to these programs in order to be reimbursed for goods and services that benefit their child with a developmental disability.

#### Family Reimbursement

There is no guarantee that a family will be granted the requested funds. Amounts granted usually do not exceed $500 per year.

#### Citywide

**Developmental Disability Regional Office**

**Family Support Guides**

Each local Developmental Disability Regional Office, the local branch of the NYS Office for People with Developmental Disabilities, (OPWDD) has a Family Support Guide which contains a section on Family Reimbursement Programs. **Bronx:**


**Manhattan:**


**Staten Island:**

[http://www.siddc.org/Supports_and_Services.html](http://www.siddc.org/Supports_and_Services.html)

**Brooklyn:**

[http://www.brooklynddcouncil.org/#/contact-us](http://www.brooklynddcouncil.org/#/contact-us)
# Financial Resources

<table>
<thead>
<tr>
<th>Bronx</th>
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<tbody>
<tr>
<td><strong>Association for the Help of Retarded Children (AHRC)</strong>&lt;br&gt;83 Maiden Lane&lt;br&gt;New York, NY 10038&lt;br&gt;212-780-4491 (Phone)&lt;br&gt;212-780-4493 (Phone)&lt;br&gt;212-895-3424 (Phone)&lt;br&gt;<a href="http://www.ahrcnyc.org">www.ahrcnyc.org</a></td>
<td><strong>Sinergia, Inc.</strong>&lt;br&gt;2082 Lexington Avenue&lt;br&gt;New York, NY 10035&lt;br&gt;212-643-2840 ext. 338 (Phone)&lt;br&gt;<a href="http://www.sinergiany.org">www.sinergiany.org</a></td>
</tr>
<tr>
<td><strong>Epilepsy Foundation of Metropolitan New York</strong>&lt;br&gt;257 Park Avenue South, Ste. 302&lt;br&gt;New York, NY 10010&lt;br&gt;212-677-8550 ext. 12 (Phone)&lt;br&gt;<a href="http://www.efmny.org/">www.efmny.org</a></td>
<td><strong>UCP of NYC</strong>&lt;br&gt;120 E. 23rd Street&lt;br&gt;New York, NY 10010&lt;br&gt;212-677-7400 ext. 716 (Phone)&lt;br&gt;<a href="http://www.ucpny.org">www.ucpny.org</a></td>
</tr>
<tr>
<td><strong>FEGS - Family Support</strong>&lt;br&gt;2432 Grand Concourse, 2nd Fl.&lt;br&gt;Bronx, NY 10458&lt;br&gt;718-741-7231 (Phone)&lt;br&gt;718-563-7390 (Phone)</td>
<td><strong>YAI/National Institute for People with Disabilities</strong>&lt;br&gt;460 W. 34th Street&lt;br&gt;New York, NY 10001&lt;br&gt;212-273-6182 (Phone)&lt;br&gt;212-273-6585 (Phone)</td>
</tr>
<tr>
<td><strong>Lifespire</strong>&lt;br&gt;350 5th Avenue Ste. 301&lt;br&gt;New York, NY 10118&lt;br&gt;212-741-0100 ext. 4518 (Phone)&lt;br&gt;718-792-4320 ext. 229 (Phone)&lt;br&gt;718-454-6940 (Phone)&lt;br&gt;<a href="http://www.lifespire.org">www.lifespire.org</a></td>
<td></td>
</tr>
<tr>
<td><strong>Metro NY DDRO - Bronx</strong>&lt;br&gt;2400 Halsey Street&lt;br&gt;Bronx, NY 10461&lt;br&gt;718-430-0748 (Phone)</td>
<td></td>
</tr>
<tr>
<td><strong>NYS Institute on Disability</strong>&lt;br&gt;Elizabeth A. Connelly Resource Center&lt;br&gt;930 Willowbrook Road, Bldg 41-A&lt;br&gt;Staten Island, NY 10314&lt;br&gt;718-494-6457 (Phone)</td>
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</table>
## Financial Resources

### Brooklyn

<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>Contact Information</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td>Association for the Help of Retarded Children (AHRQ)</td>
<td>83 Maiden Lane, New York, NY 10038</td>
<td>212-780-4491 (Phone) 212-780-4493 (Phone) 212-895-3424 (Phone)</td>
<td><a href="http://www.ahrcnyc.org">www.ahrcnyc.org</a></td>
</tr>
<tr>
<td>Brooklyn DDRO</td>
<td>888 Fountain Avenue, Bldg. 1, Brooklyn, NY 11208</td>
<td>718-642-8665 (Phone) 718-642-8788 (Phone) 718-642-8000 (Phone)</td>
<td></td>
</tr>
<tr>
<td>Center for Family Support, Inc.</td>
<td>333 Seventh Avenue, 9th Fl., New York, NY 10001</td>
<td>212-629-7939 ext. 212 (Phone) 718-667-4263 ext. 112 (Phone)</td>
<td><a href="http://www.cfsny.org/about-us/programs-and-services/family-reimbursement-services/">http://www.cfsny.org/about-us/programs-and-services/family-reimbursement-services/</a></td>
</tr>
<tr>
<td>EIHAB Human Services</td>
<td>168-18 South Conduit Avenue, Springfield Gardens, NY 11434</td>
<td>718-276-6101 ext. 115 (Phone)</td>
<td><a href="http://www.eihab.org/services/state/NY">http://www.eihab.org/services/state/NY</a></td>
</tr>
<tr>
<td>Elmy’s Special Services Inc.</td>
<td>163 Van Buren Street, Brooklyn, NY 11221</td>
<td>718-789-7539 (Phone)</td>
<td><a href="http://www.elmysspecialservices.org">www.elmysspecialservices.org</a></td>
</tr>
<tr>
<td>Evelyn Douglin S.P.I.N. (Serving People In Need)</td>
<td>241 37th Street, Ste. 604, Brooklyn, NY 11232</td>
<td>718-965-1998 ext. 182 (Phone)</td>
<td><a href="http://www.edcspin.org">www.edcspin.org</a></td>
</tr>
<tr>
<td>Guild for Exceptional Children</td>
<td>260 68th Street, Brooklyn, NY 11220</td>
<td>718-833-6633 (Phone)</td>
<td><a href="http://www.gecbklyn.org">www.gecbklyn.org</a></td>
</tr>
<tr>
<td>HeartShare Human Services of NY</td>
<td>12 Metrotech Center, 29th Floor, Brooklyn, NY 11201</td>
<td>718-422-3290 (Phone) 718-422-2209 (Phone)</td>
<td><a href="http://www.heartsare.org">www.heartsare.org</a></td>
</tr>
<tr>
<td>Human Care Services for Families and Children</td>
<td>1042 38th Street, Brooklyn, NY 11219</td>
<td>718-854-2747 ext. 103 (Phone)</td>
<td></td>
</tr>
<tr>
<td>Human First</td>
<td>128 Atlantic Avenue, Lynbrook, NY 11563</td>
<td>516-823-9500 (Phone)</td>
<td>718-531-6300 (Phone)</td>
</tr>
</tbody>
</table>
Brooklyn (Continued)

**Lifespire**
350 5th Avenue Ste. 301
New York, NY 10118
212-741-0100 ext. 4518 (Phone)
718-454-6940 (Phone)
718-792-4320 ext. 229 (Phone)
www.lifespire.org

**Maidstone Foundation Resource Center for Developmental Disabilities**
1225 Broadway, 9th Fl.
New York, NY 10001
212-889-5760 (Phone)
646-285-0538 (Fax)
http://www.maidstonefdn.org/

**New York Families for Autistic Children**
95-16 Pitkin Avenue
Ozone Park, NY 11417
718-641-3441 ext. 104 (Phone)
www.nyfac.org

**NYS Institute on Disability**
Elizabeth A. Connelly Resource Center
930 Willowbrook Road, Bldg 41-A
Staten Island, NY 10314
718-494-6457 (Phone)

**Ohel Bais Ezra**
4510 16th Avenue
Brooklyn, NY 11204
718-686-3467 (Phone)
www.ohelfamily.org

**Quality of Life and Services for the Autism Community (QSAC)**
30-10 38th Street, 3rd Floor
Astoria, NY 11103
718-728-8476 ext. 1233 (Phone)
www.qsac.com

**Sinergia, Inc.**
2082 Lexington Avenue
New York, NY 10035
212-643-2840 ext. 338 (Phone)
www.sinergiany.org

**UCP of NYC**
120 E. 23rd Street
New York, NY 10010
212-677-7400 ext. 716 (Phone)
www.ucpnyc.org

**YAI/National Institute for People with Disabilities**
460 W. 34th Street
New York, NY 10001
212-273-6182 (Phone)
212-273-6585 (Phone)
Financial Resources

Manhattan

Association for the Help of Retarded Children (AHRC)
83 Maiden Lane
New York, NY 10038
212-780-4491 (Phone)
212-780-4493 (Phone)
212-895-3424 (Phone)
www.ahrcnyc.org

Center for Family Support, Inc.
333 Seventh Avenue, 9th Fl.
New York, NY 10001
212-629-7939 ext. 212 (Phone)
718-667-4263 ext. 112 (Phone)

Community Resource Services for Children, Inc.
(Reimbursement for transportation only)
90-04 161st Street, Suite 801
Jamaica, NY 11432
718-206-3400 ext. 208 (Phone)

Epilepsy Foundation of Metropolitan New York
257 Park Avenue South, Ste. 302
New York, NY 10010
212-677-8550 ext. 12 (Phone)
www.efmny.org/

Esperanza Center
516 West 181st Street, 2nd Floor
New York, NY 10033
Family reimbursement:
212-928-5810 ext. 111
Transportation reimbursement:
212-928-5810 ext. 102
www.esperanzany.org

FEGS - Family Support
315 Hudson Street, 9th Floor
New York, NY 10013
212-366-8400 (Phone)
www.fegs.org

Harlem Dowling Westside
2090 Adam Clayton Powell Jr. Boulevard
4th Floor
New York, NY 10027
212-749-3656 ext. 3121 (Phone)
www.harlemdowling.org

Human First
128 Atlantic Avenue
Lynbrook, NY 11563
516-823-9500 (Phone)
718-531-6300 (Phone)

Lifespire
350 5th Avenue Ste. 301
New York, NY 10118
212-741-0100 ext. 4518 (Phone)
718-454-6940 (Phone)
718-792-4320 ext. 229 (Phone)
www.lifespire.org

Metro NY DDRO – Manhattan
75 Morton Street, 3rd Fl.
New York, NY 10014
212-229-3118 (Phone)

NYS Institute on Disability
Elizabeth A. Connelly Resource Center
930 Willowbrook Road, Bldg 41-A
Staten Island, NY 10314
718-494-6457 (Phone)

SCO Family of Services
(Camp funding only)
164 3rd Avenue, 3rd Floor
Brentwood, NY 11717
631-273-2773 ext. 200 (Phone)
www.sco.org
Financial Resources

Manhattan (Continued)

UCP of NYC
120 E. 23rd Street
New York, NY 10010
212-677-7400 ext. 716 (Phone)
www.ucpnyc.org

YAI/National Institute for People with Disabilities
460 W. 34th Street
New York, NY 10001
212-273-6182 (Phone)
212-273-6585 (Phone)

Queens

Association for Neurologically Impaired Brain Injured Children, Inc. (ANiBIC)
61-35 220th Street
Bayside, NY 11364
718-423-9550 ext. 2147 (Phone)
347-594-2147 (Phone)
www.anibic.org

Association for the Help of Retarded Children (AHRC)
83 Maiden Lane
New York, NY 10038
212-780-4491 (Phone)
212-780-4493 (Phone)
212-895-3424 (Phone)
www.ahrcnyc.org

Center for Family Support, Inc.
333 Seventh Avenue, 9th Fl.
New York, NY 10001
212-629-7939 ext. 212 (Phone)
718-667-4263 ext. 112 (Phone)

Community Resource Services for Children, Inc.
Reimbursement for transportation only.
90-04 161st Street, Suite 801
Jamaica, NY 11432
718-206-3400 ext. 208 (Phone)

EIHAB Human Services
Reimbursement for transportation only.
168-18 South Conduit Avenue
Springfield Gardens, NY 11434
718-276-6101 ext. 115 (Phone)

Elmy's Special Services Inc.
163 Van Buren Street
Brooklyn, NY 11221
718-789-7539 (Phone)
www.elmyspecialservices.org

Evelyn Douglin S.P.I.N. (Serving People In Need)
241 37th Street, Ste. 604
Brooklyn, NY 11232
718-965-1998 ext. 182 (Phone)
www.edcspin.org

General Human Outreach (GHO)
125-10 Queens Blvd. Ste. 2705
Kew Gardens, NY 11415
718-307-6563 (Phone)
718-849-1527 ext. 12 (Phone)
718-261-6552 (Phone)
www.ghoinc.org

HeartShare Human Services of NY
12 Metrotech Center, 29th Floor
Brooklyn, NY 11201
718-422-3290 (Phone)
718-422-2209 (Phone)
www.heartshare.org
### Financial Resources

<table>
<thead>
<tr>
<th>Organization</th>
<th>Address</th>
<th>Phone Numbers</th>
<th>Website</th>
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<tbody>
<tr>
<td><strong>Queens (Continued)</strong></td>
<td></td>
<td></td>
<td></td>
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<tr>
<td>Human First</td>
<td>128 Atlantic Avenue, Lynbrook, NY 11563</td>
<td>516-823-9500 (Phone), 718-531-6300 (Phone)</td>
<td></td>
</tr>
<tr>
<td>Independence Residences, Inc.</td>
<td>93-22 Jamaica Avenue, 2nd Floor, Woodhaven, NY 11421</td>
<td>718-805-6796 ext. 113 (Phone)</td>
<td><a href="http://www.in-res.org">www.in-res.org</a></td>
</tr>
<tr>
<td>Lifespire</td>
<td>350 5th Avenue Ste. 301, New York, NY 10118</td>
<td>212-741-0100 ext. 4518 (Phone), 718-792-4320 ext. 229 (Phone), 718-454-6940 (Phone)</td>
<td><a href="http://www.lifespire.org">www.lifespire.org</a></td>
</tr>
<tr>
<td>Maidstone Foundation Resource Center for Developmental Disabilities</td>
<td>1225 Broadway, 9th Fl., New York, NY 10011</td>
<td>212-889-5760 (Phone), 646-285-0538 (Fax)</td>
<td><a href="http://www.maidstonefdn.org/">http://www.maidstonefdn.org/</a></td>
</tr>
<tr>
<td>New York Families for Autistic Children</td>
<td>95-16 Pitkin Avenue, Ozone Park, NY 11417</td>
<td>718-641-3441 ext. 104 (Phone)</td>
<td><a href="http://www.nyfac.org">www.nyfac.org</a></td>
</tr>
<tr>
<td>Providing Specialized Care and Health (PSCH)</td>
<td>30-50 Whitestone Expressway, Flushing, NY 11354</td>
<td>347-542-5642 (Phone)</td>
<td></td>
</tr>
<tr>
<td>Quality of Life and Services for the Autism Community (QSAC)</td>
<td>30-10 38th Street, 3rd Floor, Astoria, NY 11103</td>
<td>718-728-8476 ext. 1233 (Phone)</td>
<td><a href="http://www.qsac.com">www.qsac.com</a></td>
</tr>
<tr>
<td>Queens Centers for Progress (formerly UCP of Queens)</td>
<td>82-15 164th Street, Jamaica, NY 11432</td>
<td>718-380-3000 ext. 294 (Phone), 718-374-0002 (Phone)</td>
<td><a href="http://www.queensscp.org">www.queensscp.org</a></td>
</tr>
<tr>
<td>Queens DDRO</td>
<td>Bernard Fineson Developmental Center, 80-45 Winchester Boulevard, Queens Village, NY 11427</td>
<td>718-217-4242 (Phone), 718-217-6179 (Phone), 718-217-6485 (Phone)</td>
<td></td>
</tr>
<tr>
<td>Queens Parent Resource Center</td>
<td>112-40 Francis Lewis Boulevard, Queens Village, NY 11429</td>
<td>718-736-8690 ext. 111 (Phone)</td>
<td><a href="http://www.qprc.net">www.qprc.net</a></td>
</tr>
<tr>
<td>Services for the Underserved</td>
<td>305 Seventh Avenue, 10th Floor, New York, NY 10001</td>
<td>212-633-6900 ext. 1676 (Phone)</td>
<td></td>
</tr>
<tr>
<td>SteppingStone Day School</td>
<td>77-40 Vleigh Place, Kew Gardens, NY 11367</td>
<td>718-591-9093 ext. 331 (Phone)</td>
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</tr>
</tbody>
</table>
Financial Resources

Queens (Continued)

YAI/National Institute for People with Disabilities
460 W. 34th Street
New York, NY 10001
718-793-2182 ext. 202 (Phone)
www.yai.org

Staten Island

A Very Special Place, Inc.
634 New Dorp Lane
Staten Island, NY 10306
718-351-6129 ext. 326 (Phone)

Association for the Help of Retarded Children
(AHRC)
83 Maiden Lane
New York, NY 10038
212-780-4491 (Phone)
212-780-4493 (Phone)
212-895-3424 (Phone)
www.ahrcnyc.org

Center for Family Support, Inc.
333 Seventh Avenue, 9th Fl.
New York, NY 10001
212-629-7939 ext. 212 (Phone)
718-667-4263 ext. 112 (Phone)

Family Reimbursement

Epilepsy Foundation of Metropolitan New York
257 Park Avenue South, Ste. 302
New York, NY 10010
212-677-8550 ext. 12 (Phone)
www.epilepsyinstitute.org

Human First
128 Atlantic Avenue
Lynbrook, NY 11563
516-823-9500 (Phone)
718-531-6300 (Phone)

Lifespire
350 5th Avenue Ste. 301
New York, NY 10118
212-741-0100 ext. 4518 (Phone)
718-792-4320 ext. 229 (Phone)
718-454-6940 (Phone)
www.lifespire.org
NYS Institute on Disability
Elizabeth A. Connelly Resource Center
930 Willowbrook Road, Bldg 41-A
Staten Island, NY 10314
718-494-6457  (Phone)

Staten Island Developmental Disabilities Services Office
930 Willowbrook Road
Staten Island, NY 10314
718-982-1903  (Phone)

UCP of NYC
120 E. 23rd Street
New York, NY 10010
212-677-7400 ext. 716 (Phone)
www.ucpny.org

YAI/National Institute for People with Disabilities
460 W. 34th Street
New York, NY 10001
212-273-6182  (Phone)
212-273-6585  (Phone)
Financial Resources

Included in this topic area are some NYC-based charities that may consider providing donations of baby supplies or medical equipment as well as financial assistance. An internet search for Fraternal Organizations (such as the Lions Clubs, Elks Clubs, Kiwanis Clubs, Rotary Clubs etc.) may help locate other NYC charities.

Citywide

<table>
<thead>
<tr>
<th>Catholic Charities</th>
<th>Highbridge Community Life Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>1011 First Avenue</td>
<td>979 Ogeden Avenue</td>
</tr>
<tr>
<td>New York, NY 10022</td>
<td>Bronx, NY 10452</td>
</tr>
<tr>
<td>Tel: 212-371-1011 (Phone)</td>
<td>718-681-2222 (Phone)</td>
</tr>
<tr>
<td><a href="http://www.catholiccharitiesny.org">http://www.catholiccharitiesny.org</a></td>
<td>718-681-4137 (Fax)</td>
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</table>

<table>
<thead>
<tr>
<th>Community Service Society</th>
<th>Lutheran Family &amp; Community Services</th>
</tr>
</thead>
<tbody>
<tr>
<td>05 East 22nd Street</td>
<td>308 West 46th Street</td>
</tr>
<tr>
<td>New York, NY 10010</td>
<td>New York, NY 10036</td>
</tr>
<tr>
<td>Tel: 212-614-5351 (Phone)</td>
<td>212-265-1826 (Phone)</td>
</tr>
<tr>
<td><a href="http://www.cssny.org">www.cssny.org</a></td>
<td>212-265-2238 (Fax)</td>
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<table>
<thead>
<tr>
<th>Episcopal Social Services</th>
<th>Lutheran Social Services of New York</th>
</tr>
</thead>
<tbody>
<tr>
<td>305 7th Avenue</td>
<td>475 Riverside Drive, Suite 1244</td>
</tr>
<tr>
<td>New York, NY 10001</td>
<td>New York, NY 10115</td>
</tr>
<tr>
<td>212-675-1000 (Phone)</td>
<td>212-870-1100 (Phone)</td>
</tr>
<tr>
<td>212-989-1132 (Phone)</td>
<td>212-870-1100 (Phone)</td>
</tr>
<tr>
<td><a href="http://www.essnyc.org">www.essnyc.org</a></td>
<td><a href="http://www.lssny.org">www.lssny.org</a></td>
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<table>
<thead>
<tr>
<th>Federation of Protestant Welfare Agencies</th>
<th>Metropolitan Council on Jewish Poverty</th>
</tr>
</thead>
<tbody>
<tr>
<td>281 Park Avenue South</td>
<td>80 Maiden Lane, 21st floor</td>
</tr>
<tr>
<td>New York, NY 10010</td>
<td>New York, NY 10038</td>
</tr>
<tr>
<td>212-777-4800 (Phone)</td>
<td>212-453-9500 (Phone)</td>
</tr>
<tr>
<td>212-982-8792 (Fax)</td>
<td>212-453-9539 (Crisis Intervention)</td>
</tr>
<tr>
<td><a href="http://www.fpwa.org">www.fpwa.org</a></td>
<td>212-453-9600 (Fax)</td>
</tr>
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</table>

<table>
<thead>
<tr>
<th>Harlem Dowling Services</th>
<th>New York Christian Resource Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>2090 Adam Clayton Powell</td>
<td>P.O. Box 118</td>
</tr>
<tr>
<td>New York, NY 10027</td>
<td>Brooklyn, NY 11228-0118</td>
</tr>
<tr>
<td>212-749-3656 (Phone)</td>
<td>Tel: 718-265-2273 (Phone)</td>
</tr>
<tr>
<td>212-678-1094 (Fax)</td>
<td><a href="http://www.nycrc.org">www.nycrc.org</a></td>
</tr>
<tr>
<td><a href="http://www.harlemdowling.org">www.harlemdowling.org</a></td>
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</tbody>
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<table>
<thead>
<tr>
<th>Lutheran Social Services of New York</th>
<th>New York Christian Resource Center</th>
</tr>
</thead>
<tbody>
<tr>
<td>475 Riverside Drive, Suite 1244</td>
<td>P.O. Box 118</td>
</tr>
<tr>
<td>New York, NY 10115</td>
<td>Brooklyn, NY 11228-0118</td>
</tr>
<tr>
<td>212-870-1100 (Phone)</td>
<td>Tel: 718-265-2273 (Phone)</td>
</tr>
<tr>
<td><a href="http://www.lssny.org">www.lssny.org</a></td>
<td><a href="http://www.nycrc.org">www.nycrc.org</a></td>
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<table>
<thead>
<tr>
<th>Metropolitan Council on Jewish Poverty</th>
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<tbody>
<tr>
<td>80 Maiden Lane, 21st floor</td>
<td>New York, NY 10038</td>
</tr>
<tr>
<td>New York, NY 10038</td>
<td>212-453-9500 (Phone)</td>
</tr>
<tr>
<td>212-453-9539 (Crisis Intervention)</td>
<td>212-453-9600 (Fax)</td>
</tr>
<tr>
<td><a href="http://www.metcouncil.org">www.metcouncil.org</a></td>
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<tr>
<td>Charities</td>
<td>Financial Resources</td>
</tr>
<tr>
<td>-----------</td>
<td>---------------------</td>
</tr>
<tr>
<td><strong>Citywide (Continued)</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Riverside Church</strong></td>
<td>United Jewish Council</td>
</tr>
<tr>
<td>490 Riverside Drive</td>
<td>219 Henry Street</td>
</tr>
<tr>
<td>New York, NY 10027</td>
<td>New York, NY 10002</td>
</tr>
<tr>
<td>212-870-6700 (Phone)</td>
<td>212-233-6037 (Phone)</td>
</tr>
<tr>
<td>212-870-6800 (Fax)</td>
<td>212-385-2693 (Fax)</td>
</tr>
<tr>
<td><a href="http://www.theriversidechurchny.org">www.theriversidechurchny.org</a></td>
<td><a href="http://www.ujces.org">www.ujces.org</a></td>
</tr>
<tr>
<td><strong>Salvation Army</strong></td>
<td>United Way of New York</td>
</tr>
<tr>
<td>Administrative Office, Greater New York Division</td>
<td>2 Park Avenue</td>
</tr>
<tr>
<td>120 West 14th Street</td>
<td>New York, NY 10011</td>
</tr>
<tr>
<td>New York, NY 10011</td>
<td>212-251-2500 (Phone)</td>
</tr>
<tr>
<td>212-337-7200 (Phone)</td>
<td><a href="http://www.unitedwaynyc.org">www.unitedwaynyc.org</a></td>
</tr>
<tr>
<td>212-337-7299 (Fax)</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.salvationarmy.org">www.salvationarmy.org</a></td>
<td></td>
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<tr>
<td><strong>Salvation Army</strong></td>
<td></td>
</tr>
<tr>
<td>Manhattan Citadel Corps</td>
<td></td>
</tr>
<tr>
<td>175 East 125th Street</td>
<td></td>
</tr>
<tr>
<td>New York, NY 10035</td>
<td></td>
</tr>
<tr>
<td>212-860-3200 (Phone)</td>
<td></td>
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<tr>
<td><a href="http://www.salvationarmy.org">www.salvationarmy.org</a></td>
<td></td>
</tr>
<tr>
<td><strong>Salvation Army</strong></td>
<td></td>
</tr>
<tr>
<td>Harlem Temple Corps</td>
<td></td>
</tr>
<tr>
<td>540 Lenox Avenue</td>
<td></td>
</tr>
<tr>
<td>New York, NY 10037</td>
<td></td>
</tr>
<tr>
<td>212-861-3900 (Phone)</td>
<td></td>
</tr>
<tr>
<td>212-862-3307 (Fax)</td>
<td></td>
</tr>
<tr>
<td><a href="http://www.salvationarmy.org">www.salvationarmy.org</a></td>
<td></td>
</tr>
</tbody>
</table>
This section includes programs that help families with children under the age of 5 obtain the basic supplies for caring for their young child.

Free And Low Cost Baby Supplies

Citywide

Baby Basics NYC
Baby Basics provides diapers and parenting skills training to low-income NYC families with a child under 3 years old. Families who qualify attend parenting meetings twice a month.
320 W. 84th Street, Apt. 5D
New York, NY 10024
917-678-0153 (Phone)
www.babybasicsnyc.org

Baby Buggy
Baby Buggy works with a network of community-based organizations to distribute new and gently used cribs, strollers, clothing, bottles, highchairs, bathtubs, baby monitors and playpens. Contact one of the network members listed on their Website to ask about donations.
306 W. 37th Street, 8th Floor
New York, NY 10018
212-736-1777 (Phone)
www.babybuggy.org
**Cribs for Kids**  
Cribs for Kids provides cribs and safe sleep education to families who cannot afford a quality crib. Enter your zip code on their website to search for a local partner.  
810 River Avenue  
Pittsburgh, PA 15212  
888-721-CRIB (2742) (Toll-free)

Local numbers:  
North and Central Brooklyn:  
646-253-5700 (Phone)  
East and Central Harlem:  
212-360-5942 (Phone)  
www.cribsforkids.org

**Kids in Distressed Situations (K.I.D.S.)**  
KIDS partners with many NYC organizations to donate new baby items, clothes, books, shoes and toys to children living in poverty.  
112 W. 34th Street, Suite 1133  
New York, NY 10120  
212-279-5493 (Phone)  
www.kidsdonations.org

**Little Essentials**  
This community organization provides free baby and toddler supplies, such as clothing, toys, diapers and other essential items for families living in poverty.  
122 Vanderbilt Avenue, # 6PH  
Brooklyn, NY 11205  
347-689-2327 (Phone)  
www.littleessentials.org

**Medicaid-Funded Diapers**  
If a child has Medicaid and is 3 or older and still in diapers due to a disability, Medicaid can pay for the diapers. A doctor fills out a prescription for diapers and the family takes the prescription to a pharmacy that accepts Medicaid. There are some companies that mail the diapers to the home.

**Room to Grow**  
Pre-natal programs (selected referral partners) can refer families to Room to Grow. The parent visits the programs every 3 months until the child turns 3. While there the parent learns parenting skills and receives education about growth and development. They also receive free baby supplies.  
54 W. 21st Street, #401  
New York, NY 10010  
212-620-7800 (Phone)  
www.roomtogrow.org

**Toys for Tots**  
Toy donations for the Christmas holidays.  
718-252-3100 ext. 344 (Phone)  
http://www.toysfortotsnyc.org/about.html
This section contains information on how to find agencies that provide translation services. Some of the agencies in this section offer free translation services to NYC agencies, while other offer paid translation services.

You can also look in the Chapter 2 Social Services: Immigration Resources section of this guide for translation services and referrals.

Embassies may also know of translation services.

For agencies that provide sign language interpretation services, refer to Chapter 2: Deaf and Hard of Hearing.

### NYC 311

311 provides information about NYC programs or services. They use a language service to provide that information in 170 languages. When you call 311 and tell them what language you speak, they will put you on hold and contact Language Line to get an interpreter who speaks your language.

#### Language Line Solutions

Interpreting and translation company. They charge a fee. This is the company that NYC 311 uses.

1 Lower Ragsdale Drive, Building 2
Monterey, California 93940

800-752-6096 (Toll-free)

http://www.languageline.com

#### Mayor's Office of Immigrant Affairs

This office can assist NYC government agencies access translators and interpreters through the Volunteer Language Bank. Call 311 and ask for the office.

MEJ Personal Business Services, Inc.
Translation and interpreting services for over 150
languages.
245 E. 116th Street
New York, NY 10029
212-426-6017 (Phone)
www.mejpbs.com

New York Circle of Translators
Maintains an online database of private
translators in New York City.
P.O. Box 4051
Grand Central Station
New York, NY 10163-4051
917-720-3487 (Phone)
http://www.nyctranslators.org/contact-nyct.shtml

New York City Department of Education
Over-the-phone interpretation services are
available to all Department of Education
personnel that come into contact with parents
with limited English proficiency. This service is
useful for overcoming language barriers when
contacting a child's household, or for
unexpected visits from parents. Services are
available between the hours of 8 a.m. and 5 p.m.,
Monday through Friday, except on select holi-
days. These hours are extended during
scheduled Parent-Teacher Conferences.
Translation & Interpretation Unit
45-18 Court Square, Floor 2
Long Island City, NY 11101
718-752-7373 ext. 4 (Phone)
718-752-7390(Fax)
Chapter 4: Parent Supports and Services

Advocacy Organizations
Disability Specific Support Groups
Financial Resources
Free and Low Cost Baby Supplies
Language and Translation Services

Parenting Workshops and Skill Building

Teen Parent Resources
Transportation Resources
Utility Bills Assistance

Programs in this section can help families gain skills to care for their child with a disability.

Parenting Workshops and Skill Building

New York State Parenting Education Partnership
This NYS organization has an online database of mainstream and special needs parenting programs.
c/o Prevent Child Abuse New York
33 Elk Street, Suite 201
Albany, NY 12207
518-445-1273 (Phone)
800-CHILDREN (Toll-free)
800-244-5373 (Toll-free)
http://nyspep.org/get-help-now/

Developmental Disability Regional Offices
Family Support Guides
Each local Developmental Disability Regional Office, the local branch of the NYS Office for People with Developmental Disabilities, has a Family Support Guide which contains a section on special needs parenting skills programs.

Bronx:
http://www.bronxddcouncil.org/family-support-guide-2012/

Brooklyn:
http://www.brooklynddcouncil.org/#contact-us

Manhattan:
http://www.manhattanddcouncil.org/directories/family-support-services-directory-2013

Staten Island:
http://www.siddc.org/Supports_and_Services.html

Finding Information

Citywide
Advocates for Children of New York
Workshops on various educational topics.
151 W. 30th Street, 5th Floor
New York, NY 10001
866-427-6033 (Toll-free)
212-947-9779 (Phone)
www.advocatesforchildren.org

AHRC
Workshops twice a month through their Family Education Department.
83 Maiden Lane
New York, NY 10038
212-780-2500 (Phone)
212-780-4491 (Phone)
212-780-4493 (Phone)
www.a.hrncny.org

Big Apple Oranges
This parent friendly site always lists workshops for parents of children with disabilities.
c/o Elaine Stillerman
PO Box 150337
Brooklyn, NY 11215
www.bigappleoranges.com

The Center for the Independence of the Disabled in New York (CIDNY)
Workshops on a variety of social service topics.

841 Broadway, Suite 301
New York, NY 10003
212-674-2300

83-02 Kew Gardens Road, Suite 107
Kew Gardens, NY 11415
646-442-1520 (Phone)
http://www.cidny.org

Early Childhood Direction Centers (ECDC)
Refer to Chapter 2—Information and Referral

Jewish Community Center of Manhattan
Workshops on various topics for parents of children with special needs.
334 Amsterdam Avenue
New York, NY 10023
646-505-7600 (Phone)
http://www.jccmanhattan.org/special-needs

New York Families for Autistic Children
Workshops for families of children with Autism Spectrum Disorders on various topics.
95-16 Pitkin Avenue
Ozone Park, NY 11417
718-641-3441 (Phone)
www.nyfac.org
### Citywide (Continued)

<table>
<thead>
<tr>
<th>Organization</th>
<th>Details</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>NYC Imagination Library</strong></td>
<td>The NYC Imagination library helps families support children's early literacy and language development by providing:</td>
</tr>
<tr>
<td></td>
<td>- Free book-a-month for kids from birth to age 5</td>
</tr>
<tr>
<td></td>
<td>- Free training and support for parents</td>
</tr>
<tr>
<td></td>
<td>- Free bilingual and native language supports</td>
</tr>
<tr>
<td><strong>Resources for Children with Special Needs, Inc.</strong></td>
<td>Workshops on both educational and social service issues.</td>
</tr>
<tr>
<td></td>
<td>116 E. 16th Street, 5th Floor</td>
</tr>
<tr>
<td></td>
<td>New York, NY 10003</td>
</tr>
<tr>
<td></td>
<td>212-677-4650 (Phone)</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.resourcesnyc.org">www.resourcesnyc.org</a></td>
</tr>
<tr>
<td><strong>Sinergia</strong></td>
<td>Workshops on both educational and social services.</td>
</tr>
<tr>
<td></td>
<td>2082 Lexington Avenue, 4th Floor</td>
</tr>
<tr>
<td></td>
<td>New York, NY 10035</td>
</tr>
<tr>
<td></td>
<td>212-643-2840 (Phone)</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.sinergiany.org">www.sinergiany.org</a></td>
</tr>
<tr>
<td><strong>SNACK &amp; Friends, Inc.</strong></td>
<td>Workshops on various topics for parents of children with Autism Spectrum Disorders.</td>
</tr>
<tr>
<td></td>
<td>220 East 86th Street (Lower Level)</td>
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<td></td>
<td>New York, NY 10028-3606</td>
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<tr>
<td></td>
<td>212-439-9996 (Phone)</td>
</tr>
<tr>
<td><strong>United Cerebral Palsy of New York City-Project CONNECT</strong></td>
<td>Workshops on various topics for parents of children with developmental disabilities.</td>
</tr>
<tr>
<td></td>
<td>80 Maiden Lane, 8th Floor</td>
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<td></td>
<td>New York, NY 10038</td>
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<tr>
<td></td>
<td>877-827-2666 (Toll-free)</td>
</tr>
<tr>
<td><strong>YAI-Seeing Beyond Disability</strong></td>
<td>YAI offers a workshop series on a variety of topics for parents of children with Autism Spectrum Disorders.</td>
</tr>
<tr>
<td></td>
<td>460 W. 34th Street, 11th Floor</td>
</tr>
<tr>
<td></td>
<td>New York, NY 10001</td>
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<tr>
<td></td>
<td>212-273-6182 (Phone)</td>
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<tr>
<td></td>
<td><a href="http://www.yai.org/services/autism/family-support-groups.html">www.yai.org/services/autism/family-support-groups.html</a></td>
</tr>
</tbody>
</table>

### Bronx

<table>
<thead>
<tr>
<th>Organization</th>
<th>Details</th>
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<tbody>
<tr>
<td><strong>Bronx Parenting Housing Network</strong></td>
<td>Provides social services to parents in the South Bronx who are living in poverty, including parenting skills training.</td>
</tr>
<tr>
<td></td>
<td>1171 Washington Avenue</td>
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<tr>
<td></td>
<td>Bronx, NY 10456</td>
</tr>
<tr>
<td></td>
<td>347-271-8257 (Phone)</td>
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<td></td>
<td><a href="http://www.bphn.org">www.bphn.org</a></td>
</tr>
<tr>
<td><strong>Mercy Center</strong></td>
<td>Offers parenting skills training and anger management classes.</td>
</tr>
<tr>
<td></td>
<td>377 E. 145th Street</td>
</tr>
<tr>
<td><strong>The Parent Training Network</strong></td>
<td>Provides parenting skills training dealing with conflict resolution, discipline, behavior management and other topics.</td>
</tr>
<tr>
<td></td>
<td>18666 Washington Avenue, 2nd Floor</td>
</tr>
<tr>
<td></td>
<td>Bronx, NY 10457</td>
</tr>
<tr>
<td></td>
<td>718-367-6809 (Phone)</td>
</tr>
<tr>
<td></td>
<td><a href="http://www.parentingtrainingnetwork.com">www.parentingtrainingnetwork.com</a></td>
</tr>
</tbody>
</table>
Brooklyn Center for the Independence of the Disabled
Workshops on various educational topics.
27 Smith Street, Suite 200
Brooklyn, NY 11201
718-998-3000 (Phone)
718-998-3743 (Fax)
http://bcid-bpc.org/workshops/

Challenge Early Intervention Center
Workshops on various topics.
649 39th Street
Brooklyn, NY 11232
718-851-3300 (Phone)
www.challenge-ei.com

Mindful Parenting Brooklyn-The Smart Room
Individual consultations and group parenting Sessions.
143 Waverly Place
Brooklyn, NY 11205
646-308-1530 (Phone)
www.mindfulparentingbrooklyn.com

Parents Helping Parents
This organization runs various parenting Workshops, including ‘Parents of Children with Special Needs’.
669 President Street
Brooklyn, NY 11215
718-638-9444 (Phone)

My Time, Inc.
Workshops on a variety of special needs topics.
1312 E. 84th Street
Brooklyn, NY 11236
718-251-0527 (Phone)
www.mytimeinc.org

Tribeca Pediatrics
They offer classes on breastfeeding, being a new parent, and dealing with a toddler. Fee for service. Offices are located in Manhattan, Queens and Brooklyn. Call for information:
46 Warren Street
New York, NY 10007
212-226-7666 (Phone)
www.tribecapediatrics.com

United We Stand of New York, Inc.
Workshops on educational issues.
98 Moore Street
Brooklyn, NY 11206
718-302-4313 (Phone)

Manhattan

The Child Mind Institute
This organization runs a parenting series called the Learning and Development Workshop Series. It explores language development, raising and supporting children with Autism Spectrum Disorders as well as children with Attention Deficit Disorders.
445 Park Avenue
New York, NY 10022
646-625-4272 (Phone)
www.childmind.org

Every Person Influences Children: EPIC
Parenting skills programs, including one just for teen parents.
Just for Teens Program
475 Riverside Drive, Suite 1268
New York, NY 10115
212-870-2910 (Phone)
http://www.epicforchildren.org
Manhattan (Continued)

**Harlem Children’s Zone: ‘The Baby College’**
A system of education, social service, and community-building programs aimed at the children and families in a 97-block area of Central Harlem. The Baby College offers a free nine-week parenting program for expectant parents and parents with children up to three years old. Expectant/new parents must live in the Harlem Area (Lexington/8th Avenues between W116-W145th).
2491 8th Ave/Frederick Douglas Blvd
New York, NY 10030
212-665-9832 (Phone)
212-360-3255 (Phone)
www.hcz.org

**The Pacella Parent Child Center**
247 E. 82nd Street
New York, NY 10028
212-665-6309
www.theparentchildcenter.org

**Parenting and Educational Resources NYC**
A network of child development specialists and advocates who conduct workshops and individual parenting skills for all age groups. The number listed is specifically for the specialist who deals with parents of children birth to 3. This parenting center runs individual consultations as well as parent groups that deal with issues of caring for children birth to three.
917-866-0044 (Phone)
www.per-nyc.com

**Saint Lukes Roosevelt Hospital Parent -Infant Center at the Child and Family Institute**
This hospital-based program works with high-risk parents who are either pregnant or have children birth to 3. They offer psychiatric intervention as well as parenting skills training.
1090 Amsterdam Avenue, 17th Floor

**New York, NY 10025**
212-523-3071 (Phone)
212-523-3082 (Phone)
http://www.wehealny.org/services/slr_cfi/index.html

**Sinergia**
Parenting skills for parents who have developmental disabilities.
2082 Lexington Avenue, 4th Floor
New York, NY 10035
212-643-2840 (Phone)
www.sinergiany.org

**Soho Parenting**
Parenting groups dealing with a wide variety of issues. Fee for service.
568 Broadway, Suite 402
New York, NY 10012
212-334-3744 (Phone)
www.sohoparenting.com

**Tribeca Pediatrics**
They offer classes on breastfeeding, being a new parent, and dealing with a toddler. Fee for service. Offices are located in Manhattan, Queens and Brooklyn. Call for information:
46 Warren Street
New York, NY 10007
212-226-7666 (Phone)
www.tribecapediatrics.com

247 W. 26th Street
New York, NY 10001
646-666-8666 (Phone)

304 E. 62nd Street
New York, NY 10065
646-434-0868 (Phone)
Parenting Workshops and Skill Building

Queens

The Center for the Independence of the Disabled in New York (CIDNY)
Workshops on a variety of social service topics.
83-02 Kew Gardens Road, Suite 107
Kew Gardens, NY 11415
646-442-1520 (Phone)
http://www.cidny.org

The Child Center of New York:
Parenting skills training for Asian families.
Asian Outreach Center
81-14 Queens Boulevard
Elmhurst, NY 11373
718-889-9810 ext. 200 (Phone)

Trude Weishaupf Center
140-158B Sanford Avenue
Flushing, NY 11355
718-539-2500 (Phone)
www.childcenterny.org

Parents in Action
Parenting skills and anger management in English and Spanish.
34-59 Junction Boulevard
Jackson Heights, NY 11372
347-624-4830 (Phone)
www.parentsinaction.net

Tribeca Pediatrics
They offer classes on breastfeeding, being a new parent, and dealing with a toddler. Fee for service. Offices are located in Manhattan, Queens and Brooklyn. Call for information:
46 Warren Street
New York, NY 10007
212-226-7666 (Phone)
www.tribecapediatrics.com

Staten Island

The Elizabeth W. Pouch Center
Parenting skills training for parents who have developmental disabilities.
657 Castleton Avenue
Staten Island, NY 10301
718-448-9775 (Phone)
www.simhs.org/elizabeth-w-pouch-center-special-people

Families on the Move of New York City, Inc.
Parenting skills training.
358 St. Marks Place, Suite 203
Staten Island, NY 10301
347-682-4870 (Phone)
www.fotmnyc.org

Parent to Parent
Parent support, training, and workshops. Also links parents with a mentor parent who can support them and offer suggestions about parenting a child with special needs.
1050 Forest Hill Road, #108
Staten Island, NY 10314
718-494-0319 (Phone)
www.parenttoparentnys.org
Chapter 4: Parent Supports

Advocacy Organizations
Disability Specific Support Groups
Financial Resources
Free and Low Cost Baby Supplies
Language and Translation Services
Parenting Workshops and Skill Building

Teen Parent Resources
Transportation Resources
Utility Bills Assistance

Teen Parent Resources

Agencies in this section provide support services for teen parents to learn how to care for their child with a disability, find housing, and obtain social services to plan their future.

Citywide

A Young Mother's Dream
Mentoring for young mothers ages 16-23.
46 E. 57th Street
New York, NY 10022
646-481-1693(Phone)
www.youngmothersdream.org

Big Brothers/Big Sisters of New York City
Young Mothers Program - Mentoring and support for teen mothers.
223 E. 30th Street
New York, NY 10016
212-779-1221(Phone)
www.bigsnyc.org

Brooklyn Young Mothers Collective
Support and education for pregnant and parenting mothers ages 12-21.
388 Atlantic Avenue, 2nd Floor
Brooklyn, NY 11217
718-596-7074(Phone)
www.bymcinc.org

Covenant House
Short-term living for homeless teens, including a program for teen mothers.
461 8th Avenue
New York, NY 10001
800-388-3888(Toll-free)
www.covenanthouse.org
The Door
Multi-service support organization for teens who need assistance with any issue, including health care, legal assistance and education.
121 Avenue of the Americas
New York, NY 10013
212-941-9090 (Phone)
www.door.org

Every Person Influences Children: EPIC
Just for Teens Program parenting skills program.
475 Riverside Drive, Suite 1268
New York, NY 10115
212-870-2910 (Phone)
www.epicforchildren.org/

Forestdale, Inc.
Support and parenting programs for teen parents, case management, life skills.
67-35 112th Street
Forest Hills, NY 11375
718-263-0740 (Phone)
http://forestdaleinc.org/

Independence Inn
Mother/child residence for women ages 16-21. Residents must work or earn a GED or high school diploma. One year stay limit. Call to schedule an intake interview.
400 Grand Avenue,
Brooklyn, NY 11238
718-827-8465 (Phone)
718-326-5933 (Phone)

Inwood House
Maternity residence and parenting support for teen mothers.
320 E. 82nd Street
New York, NY 10028
212-861-4400 (Phone)
www.inwoodhouse.com

Harlem Children’s Zone: ‘The Baby College’
A system of education, social service, and community-building programs aimed at the children and families in a 97-block area of Central Harlem, The Baby College offers a free nine-week parenting program for expectant parents and parents with children up to three years old. Expectant/new parents must live in the Harlem Area (Lexington/8th Avenues between W116-W145th).
2491 8th Ave/Frederick Douglas Blvd
New York, NY 10030
212-665-9832 (Phone)
212-360-3255 (Phone)
www.hcz.org
### Teen Parent Resources

#### Citywide (Continued)

<table>
<thead>
<tr>
<th>Resource</th>
<th>Description</th>
<th>Contact Information</th>
<th>Website</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>LYFE Program of the New York City Department of Education</strong></td>
<td>Living for the Young Family through Education provides free childcare and support services to help teen parents graduate.</td>
<td>4360 Broadway, Room 402, New York, NY 10033; 917-521-3639 (Phone)</td>
<td><a href="http://lyfenyc.org">http://lyfenyc.org</a> or <a href="http://schools.nyc.gov/Offices/District79/SchoolsProgramsServices/Services+for+Pregnant+and+Parenting+Students.htm">http://schools.nyc.gov/Offices/District79/SchoolsProgramsServices/Services+for+Pregnant+and+Parenting+Students.htm</a></td>
</tr>
<tr>
<td><strong>Resilience Advocacy Project</strong></td>
<td>Advocacy for teens in various social service areas.</td>
<td>154 Grand Street, New York, NY 10013; 646-873-7669 (Phone)</td>
<td></td>
</tr>
</tbody>
</table>
Chapter 4: Parent Supports

Transportation Resources

Citywide

A Ride For All
Accessible car service, private pay.
3331 10th St.
Astoria, NY 11106
718-706-7433 (Phone)
www.access-able.com

A Very Special Place-TeleRide
Accessible transportation for Staten Island individuals with developmental disabilities to work at programs on Staten Island.
55 Quintard Street
Staten Island, NY 10305
718-987-1234 (Phone)
718-979-4744 (Phone)

AMTRAK
Offers discounts to people with disabilities; 15% to adults, 50% to children ages 2-15. Call for information.
800-872-7245 (Phone)
800-523-6590 (TTY)
http://tickets.amtrak.com/itd/amtrak/ada

Greyhound Lines
Allows care assistants to ride free when accompanying people with disabilities. Call for qualification requirements.
800-752-4841 (Phone)
800-345-3109 (TTY)
www.greyhound.com

Transportation Resources

Agencies listed in this section offer programs or assistance to help families get to appointments, travel to destinations and take part in community activities.

General

Advocacy Organizations
Disability Specific Support Groups
Financial Resources
Free and Low Cost Baby Supplies
Language and Translation Services
Parenting Workshops and Skill Building
Teen Parent Resources

Transportation Resources

Utility Bills Assistance

Last updated: 4/14
Transportation Resources

Citywide (Continued)

Hospital Audiences, Inc. (HA) - OMNI*BUS
An adapted bus to rent for cultural, recreational and educational events. An attendant is provided; charges are about $475 for 8-hour use.
548 Broadway, 3rd Fl.
New York, NY 10012
212-575-7676 (Phone)
212-575-7673 (TDD)
www.hainyc.org

Medicaid Transportation Issues
Call this number for questions about Medicaid Transportation
212-630-1513 (Phone)

NYC Department of Education (NYC DOE)
P.M. Drop-Off Form
If your child is normally transported home by NYC DOE school bus, you can fill out a form to have your child dropped at an alternative site such as an afterschool program. Speak to the Special Education Supervisor in the school.

NYC Department of Transportation
You can obtain a special parking permit if you transport a person with special needs.
28-11 Queens Plaza N., 8th Fl.
Long Island City, NY
718-433-3100 (Parking Permits)
212-504-4115 (TTY)

NYC Taxi and Limousine Commission
Provides a website of accessible car and limo services.

NYS Institute on Disability, Inc.
Car service vouchers for people with intellectual disabilities and their families.
930 Willowbrook Road
Staten Island, NY 10314
718-494-6457 (Phone)

Metropolitan Transportation Authority (MTA)
When you are accompanying a person with a disability on a NYC train, bus or Access-A Ride, you are considered the Personal Care Attendant (PCA) and should not be paying. Make sure you have an ID for the person with the disability in case you run into a problem. The documentation from the MTA stating that PCAs should not be paying a fare can be found at:
http://www.mta.info/accessibility/transit.htm

Access-A-Ride
Door-to-door accessible citywide transportation for residents who can’t use the public transit system because of a disability.
Access-A-Ride Paratransit Program
2 Broadway, 11th Fl.
New York, NY 10004
877-337-2017 or 511 (Phone for complaints)
www.mta.info/nyct/paratran/guide.htm
MTA (Continued)

**Reduced-Fare Program for People with Disabilities**
Mailing address:
130 Livingston Street St.
Brooklyn, NY 11201
Address for applying in person:
3 Stone Street
New York, NY 10004
718-330-1234 (Phone)
http://www.mta.info/nyct/fare/rfindex.htm

**National Patient Travel Center**
Provides information about all forms of charitable long-distance medical air transportation and provides referral to appropriate sources of help. Also provides information about airline tickets for patients/escorts, transportation from airports to hospitals and long distance ground transportation.
800-296-1217
www.patienttravel.org

**NYS Dept. of Motor Vehicles**
Special license plates for drivers with a disability. Call for application requirements and the contact in your borough to pick up plates.
West Shore Plaza
212-645-5550 (Phone)
718-966-6155 (Phone)
518-402-4838 (Phone)
www.dmv.ny.gov

Transportation Resources

**Citywide (Continued)**

Transportation Reimbursement
See Chapter 4: Financial Resources for programs that might reimburse the cost of transporting a child with a developmental disability.

**Wheelchair Getaways**
To rent a wheelchair accessible van, call:
800-379-3750 (Toll-free)
800-642-2042 (National Reservations)
www.wheelchairgetaways.com
Citywide Agencies in this section help eligible families pay electric, gas, phone and heating bills.

Utility Bills Assistance

Con Edison
Low-Income Rate Program
Provides individuals on Public Assistance (PA), Supplemental Security Income (SSI), or the Home Energy Assistance Program (HEAP) with a monthly $6 reduction in their basic electric service charge. Customers are still obligated to pay the regular market supply price per kilowatt of energy used.

Most eligible customers are automatically enrolled in this program. Otherwise, fax or mail a copy of your grant letter, indicating their PA, SSI, or HEAP status, to the New York Con Edison office.
Attention: PA Central, Consolidated Edison
4 Irving Place, Room 9NE
New York, NY 10003
212-780-6319 (Phone)
212-780-6320 (Fax)

Low-Income Gas Plan
Provides individuals on Public Assistance (PA), Supplemental Security Income (SSI), or the Home Energy Assistance Program (HEAP) with a 25% reduced gas delivery rate. Customers who use gas energy for purposes other than heating their homes (such as for cooking or hot water) will be required to pay market price over a certain level; call for more information on pricing.

Most eligible customers are automatically enrolled in this program. Otherwise, fax or mail a copy of your grant letter, indicating their PA, SSI, or HEAP status, to the New York Con Edison office.
Attention: PA Central, Consolidated Edison
4 Irving Place, Room 9NE
New York, NY 10003
212-780-6319 (Phone)
212-780-6320 (Fax)
ConEdison
Energy Share
Provides one-time grants of up to $200 to Con Edison customers who need assistance meeting monthly electricity bill payments. Customers must be HEAP eligible (visit the HEAP Web site for eligibility information), submit a copy of a disconnection notice, and have made at least one payment to Con Edison prior to receiving a disconnection notice. Call: 877-480-7427 (Toll-free) for application times, eligibility, and other information.
HEAP Website: http://otda.ny.gov/programs/heap/

HOME Energy Assistance Program (HEAP)
Provides assistance to low-income households with paying energy bills. Eligibility for the program is based on income and housing situation. Applications are accepted each November. For questions about the program, or to request an application, call NYC’s HEAP Hotline: 800-692-0557 (Toll-free) (NYC only)
http://otda.ny.gov/programs/heap/

Medical Hardship & Life-Sustaining Equipment.
Provides short-term financial relief to patients facing a medical emergency by allowing up to 30 days of additional time to pay gas or electric bills. Customers who require life-sustaining equipment also receive coverage in the event of an emergency and may also receive assistance if they are having trouble with their bills. For more information about options call: 800-752-6633 (Toll-free)

CONCERN Program for Seniors and Those with Disabilities
Con Edison customers who are seniors (ages 62+) or who have permanent disabilities may speak with a specially trained representative for information on government programs, safety tips, and ways to reduce their energy bills. For more information ask for the CONCERN program 800-872-8846 (Toll-free) 800-872-8846 (Toll-free) 800-752-6633 (Toll-free)
Utility Bills Assistance

Citywide (Continued)

**National Grid (formerly Keyspan)**
National Grid offers several programs for eligible consumers who are low-income or facing medical emergencies. They provide short-term financial relief to patients facing a medical emergency by allowing up to 30 days of additional time to pay phone, gas, electric or water bills. The patient or caregiver must provide a letter from his/her physician that includes the patient's diagnosis, explains why shutting off the service would be detrimental to his/her health, and provides the physician's license number.

NOTE: If service has already been disconnected after business hours, call the number and speak to a representative, and an immediate 5-day extension will be granted.

For more information, call 718-643-4050.

**Telephone**

**Lifeline/Link-Up - Telephone Assistance**
The Lifeline and Link-Up programs offer low-income individuals discounts on their local telephone service (not long-distance or cell phone calls). Lifeline offers discounts on monthly charges, and Link-Up offers discounts on service initiation fees. To apply, consumers should contact their telephone companies directly. More information is available at:

888-641-8722 (Toll-free)


For information in Spanish:

http://transition.fcc.gov/cgb/consumerfacts/spanish/lllu.html

**Safe Link Wireless - Cell Phone Assistance**
Provides free cell phone service for eligible individuals. Applicants must receive some form of public assistance (such as Medicaid, food stamps, or HEAP), or have a household income at or below 135% of the poverty level. Individuals can apply online or call the number below to request an application by mail or fax. Service is not yet available in all zip codes. SafeLink Wireless is offered through LifeLine, a government program.

800-977-3768 (Toll-free)

http://www.phone-bill-assistance.com/cell_phones/safelink?
app_text=safelink&kw=safelink&src=m&nw=s

**Assurance Wireless - Cell Phone Assistance**
A program of Virgin Mobile that provides free cell phone service for eligible individuals who are receiving some form of public assistance (such as Medicaid, food stamps, or HEAP) or have a household income at or below 135% of the poverty level guidelines.

To apply, call 888-898-4888 (Toll-free)

http://www.assurancewireless.com/Public/Welcome.aspx
Disability Rights and Laws

This section includes information on federal, state and NYC laws that protect the rights of children and adults with disabilities, and govern many programs for people with disabilities.

General

The Americans with Disabilities Act
This law provides children and adults with disabilities with reasonable accommodations in public and private programs that do not have a religious affiliation. The only valid reasons that a program can deny access is if the agency can prove that it would be an undue financial hardship; that it would fundamentally change the nature of the program; or that, even with accommodations, providing services to an individual would create a dangerous situation. If you need more information or want to register a complaint, contact these organizations:

ADA Act Information Line - U.S. Department of Justice:
800-514-0301 (Toll-free)
800-514-0383 (TDD)
http://www.ada.gov/infoline.htm

New York City Commission on Human Rights
40 Rector St., 10th Floor
New York, NY 10006
212-306-7500 (Phone)
212-306-7450 (Phone)
The Americans with Disabilities Act (Continued)
New York Lawyers for the Public Interest
151 W. 30th St., 11th Floor
New York, NY 10001
212-244-4664 (Phone)
212-244-4570 (Fax)
212-244-3692 (TDD)
www.nylpi.org

Individuals with Disability Act – IDEA
The Individuals with Disabilities Education Act (IDEA) is a law ensuring services to children with disabilities throughout the nation. IDEA governs how states and public agencies provide early intervention, special education and related services to more than 6.5 million eligible infants, toddlers, children and youth with disabilities. Infants and toddlers with disabilities (birth-2) and their families receive early intervention services under IDEA Part C. The New York State Department of Health has statewide oversight responsibilities for Early Intervention:
http://www.health.ny.gov/community/infants_children/early_intervention

Children and youth (ages 3-21) receive special education and related services under IDEA Part B. The New York State Department of Education has statewide oversight responsibilities for Part B (CPSE and school-age special services):

The New York City Department of Education is the city agency with the responsibility for CPSE and Special Education services:
http://schools.nyc.gov/Academics/SpecialEducation/default.htm

The Rehabilitation Act of 1973: Section 504
"No otherwise qualified handicapped individual in the U.S. ...shall solely by reason of his handicap be excluded from the participation in, be denied the benefits of, or be subjected to discrimination under any program receiving federal financial assistance..."

If you need more information or want to register a complaint:
New York City Commission on Human Rights
40 Rector St., 10th Floor
New York, NY 10006
212-306-7500 (Phone)
212-306-7450 (Phone)

New York State

NYS Early Intervention Law
Listed below is the link to the NYS Public Health Law authorizing the Early Intervention Program:

NYS Early Intervention Regulations
Listed below is the link to the NYS Early Intervention Regulations:
Disability Rights and Laws

New York State (Continued)

New York State Human Rights Law
This NYS law protects people from discrimination because of race, creed, color, national origin, sexual orientation, military status, sex, age, marital status, domestic violence victim status, disability, predisposing genetic characteristics or prior arrest or conviction record. If you believe that you have been discriminated against on this basis, or if you have been retaliated against for opposing unlawful discriminatory practices, you may be able to file a complaint with the NYS Division of Human Rights. The NYS Human Rights Law forbids discrimination in employment, apprenticeship and training; purchase and rental of housing and commercial space; places of public accommodation, resort and amusement; tax-exempt educational institutions; and all credit transactions.

If you need more information or want to register a complaint:

New York City

The New York City Human Rights Law
This law is similar to the NYS Human Rights Law and covers discrimination issues pertaining to places of public accommodation. If you need more information or want to register a complaint:

New York City Commission on Human Rights
40 Rector St., 10th Floor
New York, NY 10006
212-306-7500 (Phone)
212-306-7450 (Phone)
www.nyc.gov/cchr

New York Lawyers for the Public Interest (NYLPI)
151 W. 30th St., 11th Floor
New York, NY 10001
212-244-4664 (Phone)
212-244-3692 (TDD)
212-244-4570 (Fax)
www.nylpi.org

New York State Division of Human Rights
Discrimination Hotlines
Statewide: 888-392-3644 (Toll-free)
Bronx: 718-741-8400 (Phone)
Brooklyn: 718-722-2385 (Phone)
Manhattan: 212-961-8650 (Phone)
www.dhr.ny.gov/

NYS Justice Center for the Protection of People with Special Needs
(Formerly known as NYS Commission on Quality of Care and Advocacy for Persons with Disabilities)
161 Delaware Avenue
Delmar, NY 12054-1310
800-624-4143 (Toll-free)
Email: infoassistance@justicecenter.ny.gov
http://www.justicecenter.ny.gov/
How to Organize Your Child’s Documents

Do you know where all of the information on your child is? Can you quickly find copies of the last Individualized Family Service Plan (IFSP)? Progress reports? Immunization records? Prescriptions for services or medications?

You have probably discovered that you have a lot of paperwork related to your child's disability and services. Organizing all of this paperwork when your child is young will help you keep track of his or her progress over time.

You can organize the paperwork in one large three-ring binder, in multiple binders by subject, in scanned documents saved in your computer, or by any other method that you are comfortable with. The method is less important than the fact that you organize your child’s documents, as early as possible.

Here are some ideas on how to organize your files.

MEDICAL INFORMATION

- A cover sheet with the contact information for all of your child's doctors. Update this sheet whenever you add a specialist but never take a doctor off – you might need to ask for records someday.
- Lists of all facilities such as clinics or hospitals where your child received care, with the dates of service if possible.
- Records of all surgeries.
- Immunization records.
- Copies of medical tests such as blood work, hearing and vision. Alphabetize by specialty (ENT, GI, Pediatrician, Neurologist, etc.)
- Calendar of appointments.
- Copies of referrals to specialists.
- Medical insurance information (past and Current).
- Log of all medications and dosages (indicate current or past use).
How to Organize Your Child’s Documents

GENERAL

EARLY INTERVENTION INFORMATION
- A cover sheet with the agencies and contact information (include names) for all of the evaluators, therapists, and service coordinators. Include the date they started working with your child, and the date when they stopped working with your child.
- Copies of all evaluations
- Copies of all IFSPs
- Copies of all progress reports
- Copies of session notes
- Calendar of appointments and whether they were held or cancelled, and if cancelled, who cancelled it (you or the therapist)
- Questions for the next visit

FINANCIAL INFORMATION
- Copies of all Explanation of Benefit forms (EOBs) from your insurance company
- Copies of insurance cards, or keep originals when new ones are issued.
- Contact information for your Social Security (SSI) representative (if applicable)
- Copies of all applications for financial benefits (if applicable)

DEPARTMENT OF EDUCATION INFORMATION (if applicable)
- Name and contact information for the Committee on Preschool Special Education (CPSE) administrator
- Copy of the referral to the CPSE
- All evaluations
- A cover sheet with the names, specialties, agencies and contact information for all of the evaluators, and therapists. Include the date they started working with your child, and the date when they stopped working with your child.
- Copies of all of the Individual Education Plans (IEPs)
- Copies of all progress reports

These are just some of the categories of paperwork that you might have. You can probably think of other important information that you need to keep.
Webistes That Provide Support and Information for Families

<table>
<thead>
<tr>
<th>Website</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>A Child Grows in Brooklyn</strong></td>
<td>Resources for Brooklyn parents.</td>
</tr>
<tr>
<td><a href="http://www.achildgrows.com">http://www.achildgrows.com</a></td>
<td></td>
</tr>
<tr>
<td><strong>Able</strong></td>
<td>Online version of Able, the newspaper for people with disabilities and their</td>
</tr>
<tr>
<td></td>
<td>families. It has many articles and resources. Contact them to get the paper</td>
</tr>
<tr>
<td></td>
<td>version which has even more resources.</td>
</tr>
<tr>
<td><a href="http://ablenerews.com">http://ablenerews.com</a></td>
<td></td>
</tr>
<tr>
<td><strong>Autism Support Network</strong></td>
<td>Online information and search engine for families of children with Autism</td>
</tr>
<tr>
<td></td>
<td>Spectrum Disorders.</td>
</tr>
<tr>
<td><a href="http://www.autismsupportnetwork.com">http://www.autismsupportnetwork.com</a></td>
<td></td>
</tr>
<tr>
<td><strong>Baby Center</strong></td>
<td>Online information center regarding various early childhood issues.</td>
</tr>
<tr>
<td><a href="http://www.babycenter.com">http://www.babycenter.com</a></td>
<td></td>
</tr>
<tr>
<td><strong>Big Apple Oranges</strong></td>
<td>Online resource guide of programs and services for NYC parents of children</td>
</tr>
<tr>
<td></td>
<td>with disabilities.</td>
</tr>
<tr>
<td><a href="http://bigappleoranges.com">http://bigappleoranges.com</a></td>
<td></td>
</tr>
<tr>
<td><strong>Centers for Disease Control and Prevention</strong></td>
<td>Information about early signs and symptoms of various disabilities.</td>
</tr>
<tr>
<td><a href="http://www.cdc.gov/ActEarly">http://www.cdc.gov/ActEarly</a></td>
<td></td>
</tr>
<tr>
<td><strong>What does this mean? Common Acronyms used in the Early Intervention</strong></td>
<td>A searchable listing of abbreviations (acronyms) that are used in Early</td>
</tr>
<tr>
<td></td>
<td>Intervention and special education</td>
</tr>
</tbody>
</table>
Confidentiality - FERPA (Family Educational Rights and Privacy Act)

Confidentiality – HIV/AIDS
NY State confidentiality requirements regarding HIV/AIDS.

Early Care & Learning Council
A statewide network of child care resource and referral agencies, the Early Care & Learning Council includes child care providers, parents, businesses, community organizations, and other individuals. The Early Care & Learning Council seeks to develop a system of quality early childhood care and education that is available to every child regardless of income level, cultural background or family composition, and adequately prepares and compensates teachers and providers.
http://www.earlycareandlearning.org/about-us/

Early Intervention Family Alliance
The Early Intervention Family Alliance is a national group of family leaders dedicated to improving outcomes for infants and toddlers with disabilities and their families. It works to assure meaningful family involvement in the development of Part C policies and their implementation at community, state and federal levels.
http://www.eifamilyalliance.org/index.php

East Harlem Community Resource Guide
Online resource guide of family services in East Harlem.

Fathers’ Resources
Guide to support services for fathers.
http://www.healthyfamiliesnewyork.org/resource_fatherhood.cfm

Hands and Voices
A nationwide organization dedicated to supporting families with children who are deaf of hard of hearing without a bias around communication modes.
National: http://www.handsandvoices.org/index.htm
New York: kdergosits@cdbegin.com

Health and Safety Standards for the NYS Early Intervention Program and Frequently Asked Questions
http://www.health.ny.gov/community/infants_children/early_intervention/service_providers/health_and_safety_standards

NYC Imagination Library
The NYC Imagination library helps families support childrens early literacy and language development by providing:
- Free book-a-month for kids from birth to age 5
- Free training and support for parents
- Free bilingual and native language supports
http://nycimaginationlibrary.org/
Websites That Provide Support and Information for Families

Healthy Beginnings
Listings of services in the Bronx for pregnant women and parents of infants, as well as other services for families with children of all ages, including domestic violence support and farmers markets. Also available in Spanish and French.
http://www.bronxhealthlink.org/bronxhealthlink/bronxhealthlink/ guides_to_bronx_services/

The Maternal and Child Health Library
Online information guide about various disabilities.
www.mchlibrary.org/guidestopic.html

Mommybites
A source of support, information and parenting tips for new mothers.
http://mommybites.com/newyork/

Mommy Poppins
Resources for NYC parents.
http://mommypoppins.com

National Dissemination Center for Children with Disabilities (NICHCY)
Central source of information on disabilities in infants, toddlers, children, and youth. Includes easy-to-read information on IDEA, the law authorizing early intervention services and special education. It also has State Resource Sheets.
www.nichcy.org

New York City Early Childhood Professional Development Institute
The New York City Early Childhood Professional Development Institute is a public/private partnership that brings together a range of city agencies, a consortium of private funders, and the nation's largest urban university to build a comprehensive system of professional development for individuals who work with young children in New York City.
http://www.earlychildhoodnyc.org

General

New York City Early Intervention Program - Parent Page
Website with information about the NYC Early Intervention Program

New York Family
Online version of NY Family Magazine.
http://www.newyorkfamily.com

New York State Citizen's Coalition for Children
Support, information and advocacy for foster and adoptive families.
http://nysccc.org

New York State Early Intervention Regulations

New York State Early Intervention Guidance Documents

New York State Department of Health, Bureau of Early Intervention - Training
Websites That Provide Support

NY Metro Parents
Big Apple Parent Magazine's online edition filled with resources for parents in NYC.
http://nymetroparents.com/index.cfm

NY Metro Special Parent
Special needs resources in NYC.
http://www.nyspecialparent.com/indexspecial.cfm?

NY Mom's World
Resources for NYC mothers.
http://www.nymomsworld.com

NY Parenting
NYC resources for parents.
http://www.nyparenting.com

Office of Temporary and Disability Assistance
Government resources page for working parents, including information on benefits.
http://otda.ny.gov/workingfamilies/

Parent Guide News
Online parent informational magazine.
http://www.parentguidenews.com

Parenting Counts
Parenting Counts is the research-based family of products developed by Talaris Institute to support parents and caregivers in raising socially and emotionally healthy children. As a source of trusted information for parents, caregivers, and early learning professionals, they offer tools and materials to help make a difference in the lives of parents and children. Their approach is to provide parents, caregivers, and early learning professionals with information they can use in their daily interactions with children.
http://www.parentingcounts.org

Parents Connect
Online parenting website from Nickelodeon.
http://www.parentsconnect.com

General

Park Slope Parents
Brooklyn-wide source of resources for parents.
http://www.parkslopeparents.com

Preventive Services Search Engine
Search engine for preventive services agencies.
http://a068-preventivesse.nyc.gov/psse/search?actionType=search

Quality Stars NY
Online resource guide for finding quality child care.
http://www.qualitystarsny.org/index.php

Queens Library Database
Database of Queens programs and services.
http://www.queenslibrary.org/services/community-information/community-resources-database

Queens Mamas
Programs for parents living in Queens.
http://www.queensmamas.com

Too Young to Be Ill
Resource guide for caregivers of children who are chronically ill.
http://www.patientadvocate.org/requests/publications/Too-Young-To-Be-Ill.pdf
Websites That Provide Support and Information for Families

**Winning Beginning NY**
Advocacy for quality early childhood programs in NYS.
http://www.winningbeginningny.org

**Zero to Three**
Zero to Three is a national, nonprofit organization that provides parents, professionals and policymakers the knowledge and know-how to nurture early development. Their mission is to ensure that all babies and toddlers have a strong start in life.
http://www.zerotothree.org